MDA220 USB

Simplify your transition to Unified Communications.

Intuitive and straightforward, the MDA220 USB helps you migrate seamlessly to Unified Communications (UC) while keeping your desk phones. Its intelligent design makes it easy to switch between desk phones, softphones, and, if using a Plantronics Bluetooth® USB headset, even mobile phones. Teams can manage calls without changing headsets—giving voice to enterprise. Plus, this forward-thinking, adaptable switch is built to facilitate future compatibility with the latest softphones and Plantronics headsets.

Call management for the next generation.
MDA220 USB
Move forward to UC without leaving your desk phones behind. The MDA220 USB gives voice to enterprise, empowering teams with the freedom to manage calls on desk phones, softphones, and even mobile phones. Plus, its adaptable design ensures that it’s compatible with the next generation of headsets, desk phones, and softphones.

INTELLIGENTLY SIMPLE
• Smart, visually enhanced controls make managing calls quick and easy
• A single headset covers desk phones, softphones, and even mobile phones when used with Bluetooth USB headsets
• Remote call control puts teams in charge of their desk phones as well as softphones
• Wideband technology creates a more natural voice experience
• Stereo audio enhances sound, so everyone can concentrate on business, not distractions

COMPATIBLE AND ADAPTABLE
• Primed for next-generation headsets and devices to ensure future compatibility
• Limited need for firmware updates when onboarding new headsets, avoiding downtime
• Compatible with PCs, Macs, and all major desk phones and softphones supported by Plantronics Hub
• Works with Plantronics corded, wireless, and Bluetooth USB headsets, including Blackwire, Savi, and Voyager Series

GREATER INSIGHTS WITH PLANTRONICS MANAGER PRO*
• Generate inventory reports on both connected MDA220 USB switches and headsets to streamline asset management
• Remotely deploy firmware updates to maintain system compatibility

*Software subscription service offered separately. Contact your sales representative for details.

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<th>Connects to</th>
<th>PCs + Macs + desk phones + Plantronics USB headsets and devices (corded, wireless, Bluetooth)</th>
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| Ideal for  | • Organizations migrating to UC and requiring desk phone connectivity  
            • Users who need to manage audio from two (or three) sources with a single headset  
            • Teams who require both PC and desk phone connectivity |
| Compatible with | Blackwire Family  
                    Voyager Family  
                    Audio 615 and 630M  
                    Savi 400 Series  
                    EncorePro USB Series  
                    Bluetooth USB Adapter BT600, BT300  
                    Entera USB (HW111N, HW121N)  
                    DA70, DA80, DA90 |
| Softphone compatibility | Built for UC applications and softphones from Microsoft, Avaya, Cisco, and others |
| Audio performance | Dependent on headset |
| Remote call control | Electronic Hookswitch (EHS): no AC power supply required  
                      HL10 handset lifter: AC power supply required |
| Limited warranty | 1 year |
| Model | MDA220 USB |
| Part number | 207414-01 |
| Accessories included | Telephone interface cable |
| After-market accessories | EHS cable (varies by phone)  
                           Online indicator  
                           HL10/AC adapter bundle  
                           AC adapter |

For more information about the MDA220 USB or other products, please visit plantronics.com.

PLANTRONICS CUSTOMER CARE
Backed by Plantronics industry-leading global service and support. plantronics.com/contactsupport.

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