

**plantronics®**

LEARN MORE

**BackBeat® GO**

WIRELESS STEREO

Designed in Santa Cruz, California

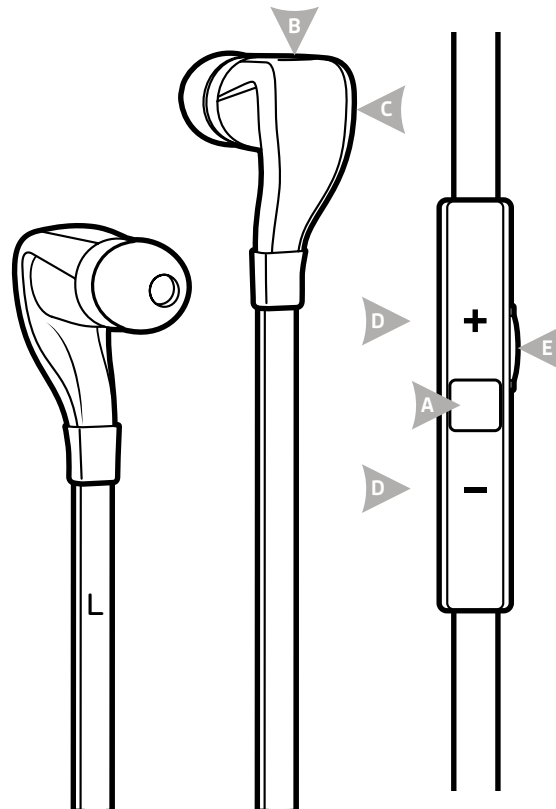
# TAKE A LOOK

## A Calls and streaming audio

- Take a call or end it (1 tap)
- Reject a call (2-second press)
- Put first call on hold and answer second call (1 tap)
- Switch between calls (2-second press)
- End second call and retrieve first call (1 tap)
- Transfer call from phone (1 tap)
- Redial (2 taps)
- Use phone's voice-control feature to make a call (2-second press until tone is heard)
- Reconnect lost Bluetooth® connection (1 tap if the earbuds can't automatically reconnect)
- Play or pause audio (1 tap)

## B Micro USB charging port (right earbud)

- 1 hour before first use (LED is red until fully charged)
- 2.5 hours for full charge



## C LED (right earbud)

## D Volume, tracking and mute

- Volume up or down (1 tap on + or – per level change)
- Track forward or back (2-second press on + or – per track change)
- Mute on or off during a call (1 tap on both + and –)

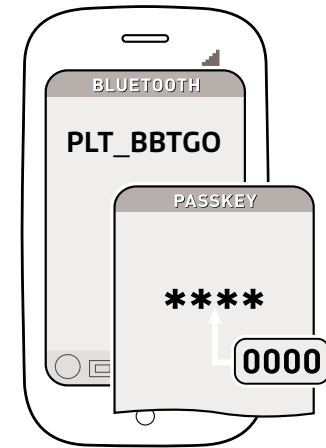
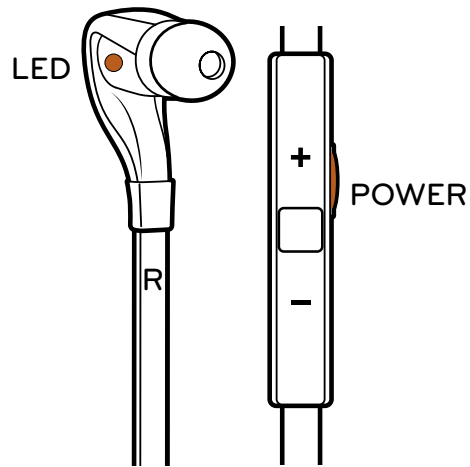
## E Power ON/OFF, pairing and battery check

- Turn on or off (2-second press)
- Activate pairing mode after initial set up (press until LED flashes red/blue)
- Check battery level (1 tap when power is on)

Be safe! Please read the safety guide for important safety, charging, battery and regulatory information before using your new earbuds.

# GET CONNECTED

Earbuds can only be paired and connected with one device at a time. See “Switch Devices” section for more detail.



## 1. READY

### First time, right out of the box:

With earbuds turned off, activate Bluetooth pairing mode by pressing Power/Pairing button. The LED flashes red/blue to indicate pairing mode.

### Pairing new phone/reconnecting original:

With earbuds turned off, press Power/Pairing button until the LED flashes red/blue.

## 2. SET

Activate the Bluetooth feature on your device, then use phone menus to “add”, “search” or “scan” for new Bluetooth devices.

Phones have different menus to select from:  
iPhone: Settings > General > Bluetooth > On (starts the search for devices)

BlackBerry® smartphone: Settings/options > Bluetooth: On > Search for devices

Android™ smartphone: Wireless & Networks > Bluetooth: On > Scan for devices

## 3. CONNECT

Select “PLT\_BBTGO” from the list of Bluetooth devices shown on your device.

If device asks for a passcode, enter four zeros (0000). You may see \*\*\*\* on screen.

Some devices also ask to confirm connection after pairing.

The earbud’s LED will stop flashing red/blue once successfully paired/connected.

You can now make a call using your device’s keypad or voice-dialing feature and enjoy audio listening from your device.

# TRY IT ON

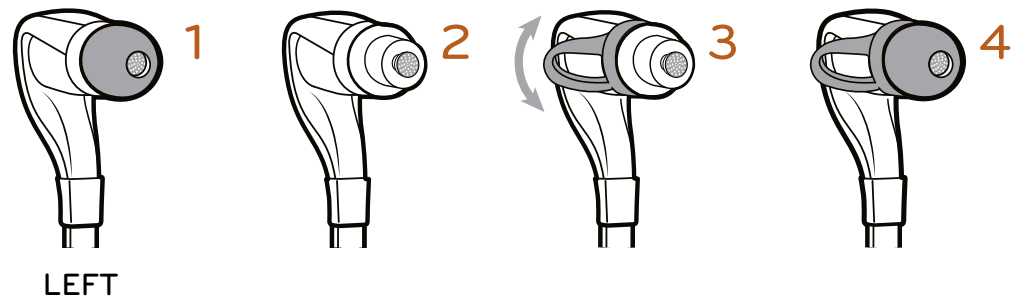
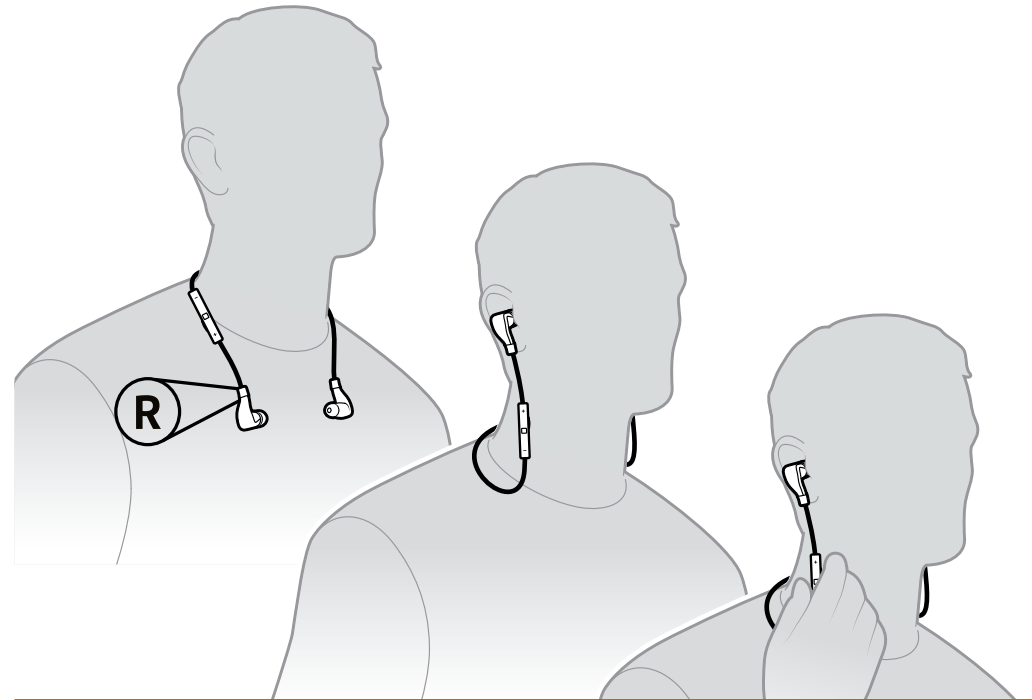
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## The right fit = the best audio:

For the best sound performance and a secure, comfortable fit, be sure to adjust the earbuds to rest gently in your ear and drape around the back of your neck. Use the provided fit kit to find the eartip that works best for you.

For additional support, place the optional stabiliser behind the eartip.

The loop of the stabiliser will fit snugly into the back area of your ear.



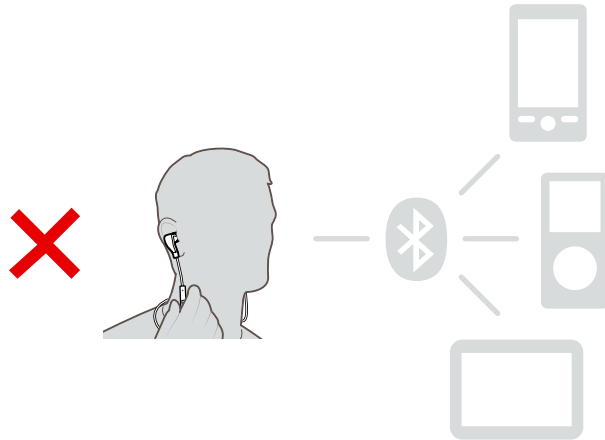
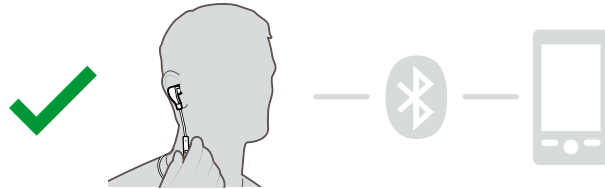
# SWITCH DEVICES

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BackBeat GO does not support multipoint connectivity, so it can only recognise and remember one paired device at a time.

For example, each time you switch from using your smartphone to your tablet, you will need to establish a new pairing with your BackBeat GO earbuds.

For some phones and tablets, if reconnection by selecting "PLT\_BBTGO" from the list of known devices does not work at first try, you need to delete "PLT\_BBTGO" from the list and try a new pairing.



# TIPS

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## **Stay near your device:**

Bluetooth has a working “range” of up to 10 meters (33 feet) between your phone and earbuds before audio degrades and the connection is lost. For best audio reception, keep your phone on the right side of your body.

## **Learn how to reconnect:**

Your earbuds try to reconnect a lost connection. If they can't, then tap the Call button once or manually reconnect via your phone's Bluetooth menu.

## **Decipher the beeps:**

If you have a call on hold, you will hear a beep every 5 seconds. If you are on mute, you will hear a beep every 30 seconds.

In addition, if you long-press certain buttons (more than 2-second press), a feedback beep will be heard (example, accessing the Voice Control feature on your phone).

## **Juggle two calls:**

You can take a second call and place the first call on hold by tapping the Call button to accept the new call.

Switch between calls by pressing the Call button for a few seconds and you will hear a beep, indicating the switch is happening.

You can end a call and return to the other call on hold by tapping the Call button. Some phones require tapping the Call button twice.

## **Use your voice:**

Some smartphones allow you to use voice commands to activate their features, such as voice-dialing or playing music.

To activate your smartphone's voice controls, press the Call/Audio button until you hear your phone prompt you for a command.

## **Never miss a call:**

You will hear an incoming call alert while listening to stored or streaming audio. When you take the call, your stored audio (downloaded tunes, video or podcasts) will pause.

If you are listening to live streaming audio (Internet radio) then it will mute, not pause, during your call. Once you end your call, your playback or streaming will resume.

## **Check the battery level:**

If you are on a call or listening to audio you will hear a tone when the battery is low.

You can check the battery level by tapping the Power button. The LED flashes to show the charge level.

Blue flash = battery OK to full

Red flash = less than 15 minutes call time remaining

## **Keep it clean**

Use a dry cotton swab to wipe clean the eartip and fabric screen that covers the speaker.

# SPECIFICATIONS

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<b>Talk time</b>	Up to 4.5 hours
<b>Play time</b>	Up to 4 hours
<b>Standby time</b>	Up to 10 days
<b>Operating distance (range)</b>	Up to 10 meters (33 feet) from device
<b>Headphones weight</b>	13 grams
<b>Speakers</b>	6mm neodymium
<b>Noise reduction</b>	Digital Signal processing (DSP) and full duplex echo cancellation
<b>Charge connector</b>	Micro USB charging
<b>Battery type</b>	Rechargeable, non-replaceable lithium-ion polymer
<b>Charge time (maximum)</b>	2.5 hours
<b>Power requirements</b>	5V DC – 180 mA
<b>Bluetooth version</b>	v2.1 + EDR
<b>Bluetooth profiles</b>	A2DP 1.2, AVRCP, HFP v1.5, HSP v1.1
<b>Operating, storage and charging temperature</b>	0°C – 40°C (32°F – 104°F)

# NEED MORE HELP?

**en**

Plantronics Ltd  
Royal Wootton Bassett, UK  
Tel: 0800 410014

**ar**

منطقة الشرق الأوسط  
لمزيد من المعلومات:  
+44 (0)1793 842443\*

**cs**

Czech Republic  
+44 (0)1793 842443\*

**da**

Danmark  
Tel: 80 88 46 10

**de**

Plantronics GmbH  
Köln, Deutschland  
Kundenservice:  
Deutschland 0800 9323 400  
Österreich 0800 242 500  
Schweiz 0800 932 340

**el**

Για περισσότερες  
πληροφορίες:  
+44 (0)1793 842443\*

**es**

Plantronics Iberia, S.L.  
Madrid, España  
Tel: 902 41 51 91

**fi**

Finland  
Tel: 0800 117095

**fr**

Plantronics Sarl  
Noisy-le-Grand  
France  
Tel: 0800 945770

**ga**

Plantronics BV  
Regus House  
Harcourt Centre  
Harcourt Road  
Dublin 2, Ireland  
Service ROI: 1800 551 896

**he**

למידע נוסף, בקר באתר:  
+44 (0)1793 842443\*

**hu**

További információk:  
+44 (0)1793 842443\*

**it**

Plantronics Acoustics  
Italia Srl, Milano, Italia  
Numero Verde: 800 950934

**nl**

Plantronics B.V.  
Hoofddorp, Nederland  
NL 0800 7526876  
BE 0800 39202  
LUX 800 24870

**no**

Norge  
Tel: 80011336

**pl**

Aby uzyskać więcej informacji:  
+44 (0)1793 842443\*

**pt**

Portugal  
Tel: 0800 84 45 17

**ro**

Pentru informații  
+44 (0)1793 842443\*

**ru**

Дополнительная  
информация:  
8-800-200-79-92  
+44 (0)1793 842443\*

**sv**

Sverige  
Tel: 0200 21 46 81

**tr**

Daha fazla bilgi için:  
+44 (0)1793 842443\*



# NEED MORE HELP?

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## Safety information:

see the separate “For Your Safety” booklet

## 2-year limited warranty details:

[plantronics.com/warranty](http://plantronics.com/warranty)

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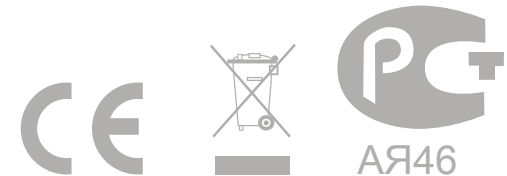
2132 LR Hoofddorp

Netherlands

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