

Blackwire 215/225

模拟有绳耳机

用户指南

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欢迎

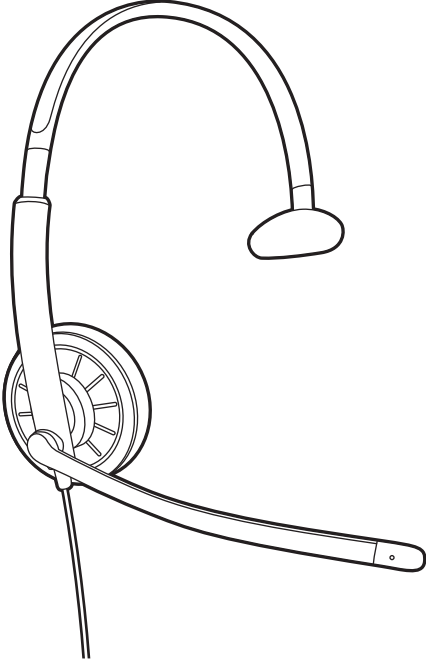
祝贺您购买到新的 Plantronics 产品。本指南包含设置和使用 Blackwire 215/225 analog corded headset.

在安装或使用产品之前，请先参阅安全说明，获取重要产品安全信息。

需要更多帮助？

有关技术支持（包括常见问题、兼容性以和可访问性信息），请访问我们的网站 plantronics.com/support。

盒中物品

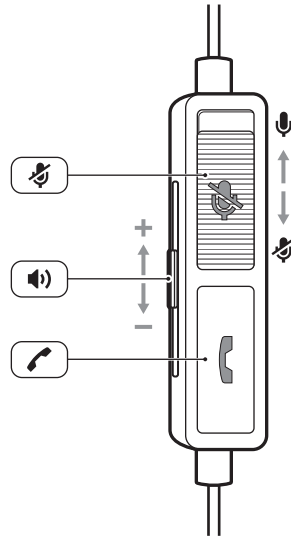


Blackwire 215



Blackwire 225

内嵌式控制



耳机内嵌式控制图标



接听或结束通话（仅限手机）



滑块：调整音量

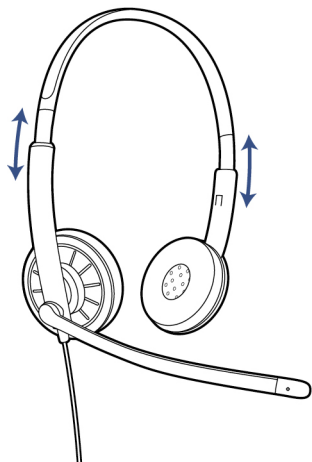


切换按钮：静音或取消静音（红色 = 静音）

佩戴耳机

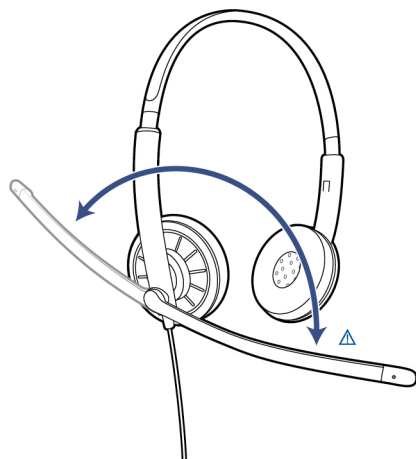
调整头带

请拉长或缩短头带，直到可以舒适地佩戴。泡沫耳垫应位于耳朵的中心。



定位麦克风杆

耳机可佩戴在左侧或右侧。
旋转麦克风杆使之与您的嘴角对齐。



警告 为避免折断麦克风杆，将杆向嘴角一侧旋转时幅度不要超过 180°。

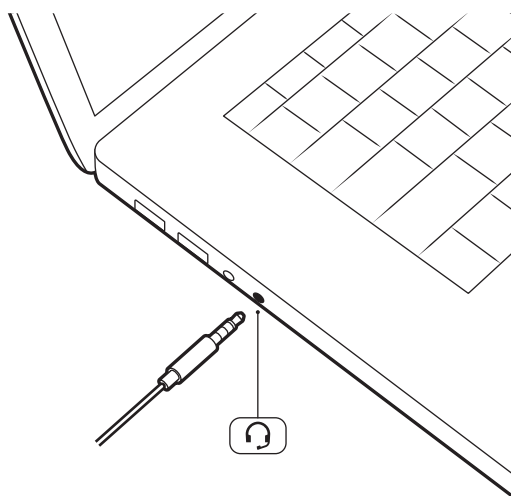
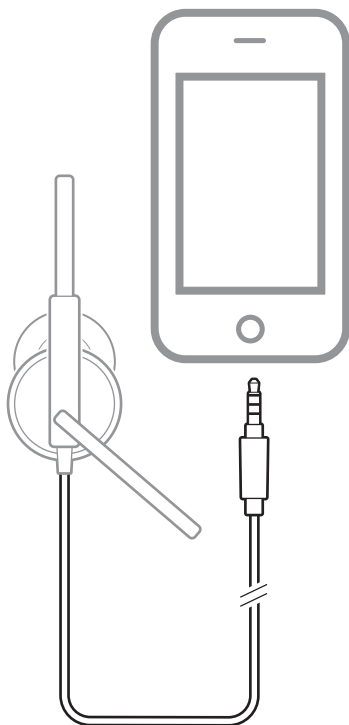
调整麦克风杆

轻轻向内或向外弯曲麦克风杆，使之与您嘴角的距离约为两指宽。

日常使用

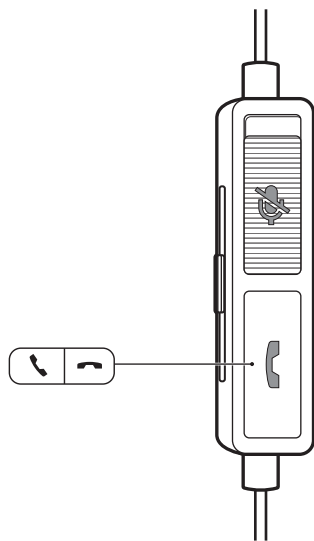
耳机电源

该模拟耳机在插入到计算机、手机或平板电脑的 3.5 毫米插孔时自动开机。



内嵌式通话控制

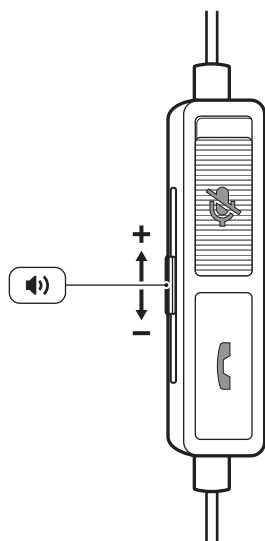
按耳机线控器上的接听/结束按钮即可接听或结束通话（仅限手机）。



调节耳机音量

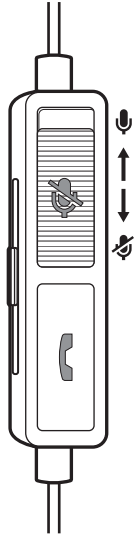
向上滑动耳机线控器上的音量控件，提高接听音量。

向下滑动耳机线控器上的音量控件，降低接听音量。



使通话静音

通话期间，向下滑动耳机内嵌式控制器上的静音按钮可将麦克风静音。
要取消静音，请向上滑回静音按钮。



PC 配置

Windows:

对于某些 Windows 计算机，当您第一次插入耳机时，可能会弹出一个窗口。请从所提供的选项中选择“耳机”。

故障诊断

Headset

I cannot hear caller.

Listening volume is too low. Press the volume up button on the headset. and/or ensure that the volume setting on your computer is set accurately.

The analog headset is not set as the default audio device. Use the audio settings in your sound control panel/preferences to select your headset as the default audio device.

For Windows XP systems

- Go to Control Panel > Sounds and Audio Devices > Audio tab.
- Select your headset as the "Sound playback" default device.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- Go to Control Panel > Sound
- Highlight the headset, select the Set Default > Default Communications Device from the drop-down list and click OK.

For Mac OS X

- Choose Apple menu > System Preferences > Sound > Output tab.
- Select your headset in the "Select a device for sound output" window.

Callers cannot hear me.

Headset is muted. Slide the mute button up to unmute the microphone.

Headset microphone boom aligned incorrectly. Align the headset boom with your mouth.

The analog headset is not set as the default Voice device. Use the audio settings in your sound control panel/preferences to change the input device.

For Windows XP systems

- Go to Control Panel > Sounds and Audio Devices > Audio tab.
- Select your headset as the "Sound recording" default device.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- Go to Control Panel > Sound > Recording tab.
- Highlight the headset, select the Set Default button and click OK.

For Mac OS X

- Choose Apple menu > System Preferences > Sound > Input tab.
- Select your headset in the "Select a device for sound input" window

The sound in the headset is distorted.

Lower the listen volume on your softphone until the distortion disappears.

I can hear an echo in the headset.

Adjust volume on headset.

The other headset I was using to listen to music does not work any more.

The analog headset will set itself as the default audio device in Windows. Use the audio settings in your sound control panel/preferences to change the audio device.

For Windows XP systems

- Go to Control Panel > Sounds and Audio Devices > Audio tab.
- Under “Sound Playback” , change the default setting from your headset to your device choice.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- Go to Control Panel > Sound > Recording tab.
- Highlight your device choice, select the Set Default button and click OK.

For Mac OS X

- Choose Apple menu > System Preferences and click Sound.
- Click Output, and then select “Internal Speakers” or your device choice.

My phone is not finding my headset during a call or while listening to music.

When on a call or listening to music, make sure that audio is routing to the desired headset by going to your settings and ensuring it is defaulted.

My headset does not show in my Playback devices list.

Supported Operating Systems: Windows Vista, Windows 7, Windows 8, 8.1, 10

- With the headset plugged in, go to Control Panel > Sound, under Playback tab, right click within frame, left click to check "Show Disabled Devices" pop-up menu.
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支持

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*支持英语

有关保修详情，请转至 plantronics.com/warranty。

需要更多帮助？

plantronics.com/support

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