Calisto 610
Corded USB Speakerphone

User Guide
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Congratulations on purchasing your new Plantronics Calisto 610 corded USB speakerphone. This user guide contains instructions for setting up and using your Calisto 610 speakerphone.

Calisto 610 highlights and features
• Personal corded speakerphone peripheral device.
• Connects to your PC.
• Full duplex audio, hear and be heard as naturally as speaking face-to-face.
• 360° microphone coverage.
• Integrated call control and other features via Plantronics Hub software.
• Softphone and Unified Communications client call control features - call answer/end, volume up/down, microphone mute/un-mute, call reject.
• Small and portable, includes carrying case.

NOTE Please refer to the separate safety instructions for important product safety information prior to installation or use.

System Requirements

Computer
• Supported operating systems: Windows XP SP3 or later, Windows Vista SP1 or later, Windows 7 SP1, Windows 8 and Windows 10
• Processor: 400 MHz Pentium processor or equivalent (minimum); 1 GHz Pentium processor or equivalent (recommended)
• RAM: 96 MB (minimum); 256 MB (recommended)
• Hard disk: 1.5GB (minimum); 3GB (recommended)
What's in the box

- Carrying case
- Corded speakerphone
# Speakerphone Controls

<table>
<thead>
<tr>
<th>1 Volume Up/Volume Down Buttons</th>
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<tbody>
<tr>
<td>Increase/decrease volume</td>
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<td>Maximum or minimum volume</td>
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<td>Ringer volume</td>
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<tr>
<th>2 Mute Button</th>
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<tbody>
<tr>
<td>Mute microphones (far-end cannot hear you)</td>
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<tr>
<td>Un-Mute microphones</td>
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<tr>
<td>Reject an incoming call</td>
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<tr>
<th>3 Call Button</th>
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<tbody>
<tr>
<td>Answer or end a call</td>
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<tr>
<td>Answer a 2nd call while on a call</td>
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</table>
Connect PC and Call

1. The speakerphone will power on once it is connected to the PC.
   NOTE  Do not insert directly into a docking station or hub.

2. The Plantronics logo will illuminate once the speakerphone is ready for a call.

3. Press the Call button to begin or end a call.
Plantronics Hub Software

Plantronics Hub software (optional) for Windows enhances your speakerphone’s capabilities, and, enhances your user experience when used with your PC.

For example, Plantronics Hub software provides:
• Integrated call control for popular softphones and Unified Communications (UC) clients
• Enhanced UC presence capabilities - more granular availability status means fewer interruptions
• Useful Preferences settings
• Automated software and firmware updates

Hub software loads when your PC is booted up and runs discretely in the background, requiring no user intervention except via the following:
• *Plantronics Control Panel* — a one stop utility for all device, application, preferences and configuration options, and product information
• *Plantronics Update Manager* — provides notification and facilitates installation for your speakerphone’s firmware and Hub software updates

To launch any of these utilities, go to: Start > Programs > Plantronics

**Devices Tab**
- Displays active Plantronics devices supported by Plantronics Hub software.
- Audio Settings — Provides a convenience shortcut to Windows audio configuration options.
- Device Settings — No Device settings are available for Calisto 610 in Plantronics Control Panel.

**Applications Tab**
- Displays all applications enabled by Plantronics Hub software and supported for Calisto 610.
- All supported applications which are currently running are in designated with a “check mark”.
- Allows you to configure the behavior of supported media players when a softphone call is received, and when the call has ended.
- Provides opt-in confirmation to allow Plantronics to capture usage statistics to help improve our software.
- Allows configuration of presence information sharing with supported applications.
## Troubleshooting

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
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</thead>
<tbody>
<tr>
<td>How do I know Calisto 610 is turned on?</td>
<td>Pressing the volume +/- buttons while the unit is ON emits a volume adjustment tone.</td>
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<tr>
<td>Is there a visual indicator on the Calisto 610 that shows volume level?</td>
<td>No. There is no visual indication of volume level or volume adjustments on the Calisto 610.</td>
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<tr>
<td></td>
<td>NOTE The Calisto 610 has a mid-range default volume setting. It provides audible indications as you adjust the volume and when you have reached the maximum or minimum volume level.</td>
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<td>What size room and how many participants does Calisto 610 support for group conference calls?</td>
<td>There are 2 variables to consider for this answer, and both involve the perceived audio by all listeners on the other (far) end of a Calisto 610 call:</td>
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<td>1. The acoustic properties of the room: Not all rooms are created equal, and room acoustics can vary significantly.</td>
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<td>2. The subjective opinion (or hearing abilities) of the far-end listener(s) which can also vary significantly</td>
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<td>With these variables considered, in general Calisto 610 can be used in up to a 12x12 foot room with up to 8 participants.</td>
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