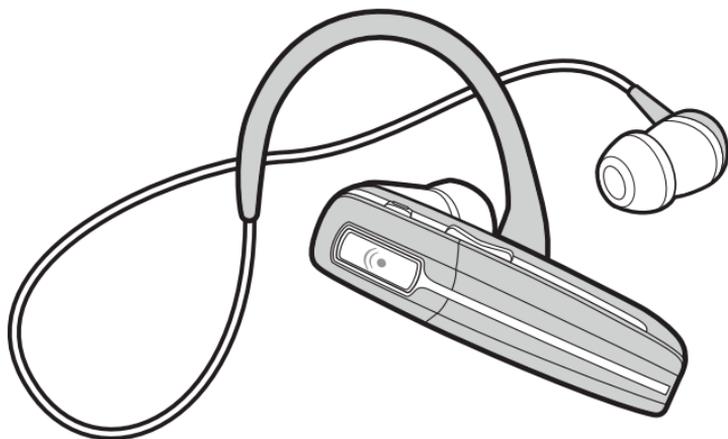




**PLANTRONICS.**  
SOUND INNOVATION™



# VOYAGER

## BLUETOOTH® HEADSET

User Guide

Bedienungsanleitung

Brugervejledning

Εγχειρίδιο χρήσης

Guía del usuario

Käyttöopas

Guide de l'utilisateur

Guida dell'utente

Gebruikershandleiding

Brukerhåndbok

دليل المستخدم

מדריך למשתמש

Instrukcja użytkownika

Manual do Utilizador

Ghid de utilizare

Руководство пользователя

Snabbstarthandbok

Bruksanvisning

Kullanım Kılavuzu

VOYAGER

855

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# WELCOME

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Thank you for choosing the Plantronics Voyager™ 855 headset. To get the most from your new headset, we recommend that you take the following steps:

1. Read this User Guide, including all the safety information at the end of this guide, before you use your headset.
2. If you need assistance, please do the following:
  - Follow the steps in the “Troubleshooting” section on page 18.
  - Contact the Plantronics Technical Assistance Center at [www.plantronics.com/support](http://www.plantronics.com/support).
3. Visit [www.plantronics.com/productregistration](http://www.plantronics.com/productregistration) to register your headset online so we can provide you with the best possible service and technical support.

**NOTE:** If you are considering returning the product, please contact the Technical Assistance Center first.

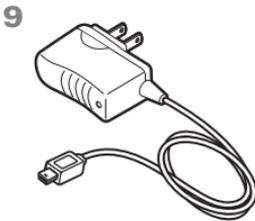
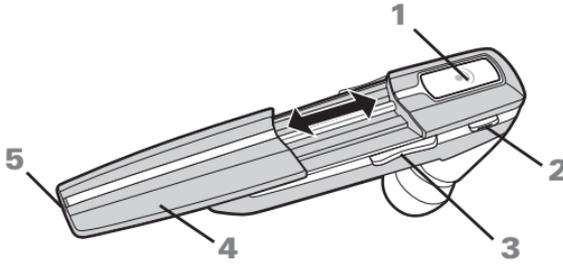
## WHAT IS BLUETOOTH?

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*Bluetooth* wireless technology provides a way for devices to communicate with each other using short-range radio frequency instead of wires. Any two *Bluetooth* devices can communicate as long as they both have *Bluetooth* turned on, are within range and have been paired—a quick “handshake” that connects the two devices.

*Bluetooth* range is up to 10 metres. Obstructions, such as walls or other electronic devices, can cause interference or shorten the effective range. For optimal performance, place your headset and phone on the same side of your body.

# PACKAGE CONTENTS & FEATURES



1. Call control button (on/off)
2. Mute microphone (Pause/Play\*)
3. Volume up/down (Track forward/back\*)
4. Extendable boom
5. Microphone port
6. Ear loop stabiliser
7. Stereo plug-in cable
8. Sound isolating ear bud (small, medium and large)
9. AC Charger 100 – 240V

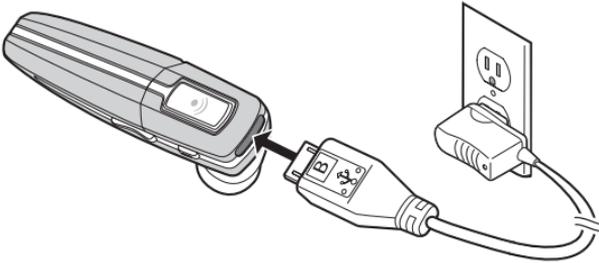
\* Stereo mode only and requires *Bluetooth AVRCP* (Audio Video Remote Control Profile). See "Stereo Headset Controls" on page 13 for details.

# CHARGING

Before you use your headset for the first time, charge it for at least 1 hour. It takes approximately 3 hours to fully charge your headset.

1. Connect the charger cable to the headset.
2. Plug the charger into a power outlet.

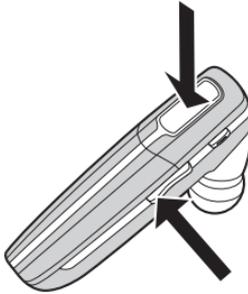
While your headset is charging the indicator glows red. When your headset is fully charged, the indicator turns off.



**⚠ WARNING:** Do not use your headset while it is connected to the charger.

## CHECK THE CHARGE LEVEL

When your headset is on, simultaneously press and hold the call control button and the volume down button for about two seconds. The indicator flashes red to show the charge level.



	Battery Level	Red Flashes
	More than 2/3 full	1
	1/3 to 2/3 full	2
	Less than 1/3 full	3

## PAIRING

Pairing is the process of introducing your headset to your phone. Before using your headset for the first time, you must pair it with your *Bluetooth* phone. Normally you only need to pair your headset with your phone once.

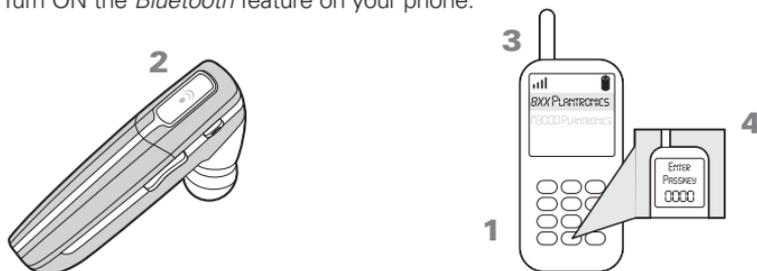
### QUICKPAIR™ TECHNOLOGY

Your new headset includes Plantronics QuickPair technology to simplify the *Bluetooth* setup process. The first time you turn your headset on, your headset automatically enters pairing mode for 10 minutes. Once paired successfully, your headset stays on for instant use.

If not successfully paired after 10 minutes, your headset automatically powers off. When you turn the headset on again, it automatically goes into pairing mode until successfully paired with a *Bluetooth* phone.

To pair your headset for the first time:

1. Turn ON the *Bluetooth* feature on your phone.



**TIP:** For most phones, select Settings/Tools > Connections > *Bluetooth* > On. See your phone's user guide for more information.

2. Press and hold the call control button to turn on your headset. (The indicator flashes red/blue to show that the headset is on and in pairing mode.)

**TIP:** If you don't see the red/blue flash, press and hold the call control button to turn your headset off, and then press and hold the call control button again until you see the red/blue flash.

3. Use the commands on your phone to locate your headset.

**TIP:** For most phones, select Settings/Tools > Connections > *Bluetooth* > Search > 8XXPlantronics. See your phone's user guide for more information.

4. When prompted for the passkey, enter 0000.

When pairing is successful, the red/blue indicator on your headset turns off. Your headset is now connected and ready to use.

# PAIRING

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## SUBSEQUENT PAIRING

If you've already paired your headset with another device, follow these steps:

1. Turn ON the *Bluetooth* feature on your phone.

**TIP:** For most phones, select Settings/Tools > Connections > *Bluetooth* > On. See your phone's user guide for more information.

2. Turn the headset off by pressing and holding the call control button until the indicator turns red and then turns off.
3. Turn the headset back on by pressing and holding the call control button until the indicator flashes red/blue. The headset remains in pairing mode for 3 minutes.
4. Use the commands on your phone to locate your headset.

**TIP:** For most phones, select Settings/Tools > Connections > *Bluetooth* > Search > 8XXPlantronics. See your phone's user guide for more information.

5. When prompted for the passkey, enter 0000.

When pairing is successful, the indicator on your headset turns off. Your headset is now connected and ready to use.

## CUSTOM FIT

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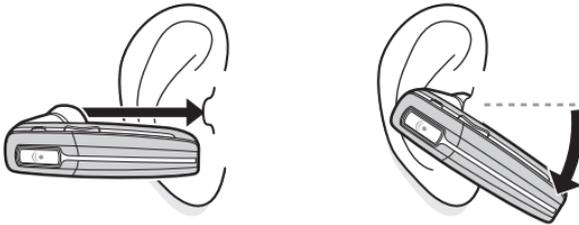
The Plantronics Voyager 855 headset comes with three sizes of sound isolating ear buds. We recommend that you try all three ear buds to find the one that fits snugly in your ear. For added comfort and stability, you can add the optional small or large ear loop stabiliser.

### TIPS:

- For optimum performance and a secure and comfortable fit, the headset should sit snugly in your ear canal with the microphone pointing towards the corner of your mouth.
- If the ear bud is too big or too small, the headset may not stay in your ear or you may have difficulty hearing.

### PUT ON THE HEADSET

1. Hold the headset with the boom pointing directly at your cheekbone and the ear bud placed comfortably in your ear canal.
2. Gently twist the headset downward while pressing it into your ear canal.



**TIP:** For optimal voice clarity, point the boom towards the corner of your mouth. The ear bud should be fully seated to the speaker post to ensure secure attachment.

**⚠ WARNING:** Select an ear bud that can be comfortably inserted into the ear canal. The ear bud should seal but not be forced down the ear canal. If the ear bud becomes lodged in the ear canal, seek medical attention immediately.

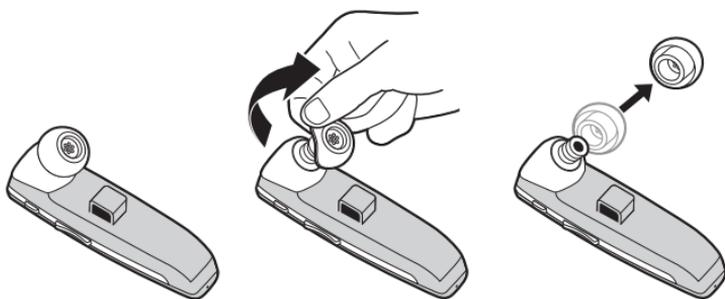
# CUSTOM FIT

## CHOOSE AN EAR BUD THAT FITS

When the ear bud fits properly, it should be sealed in your ear so that you feel a slight amount of resistance when you remove the headset from your ear.

1. Remove the headset from your ear.
2. Gently twist the ear bud while pulling it off the speaker post.
3. Press a different ear bud onto the speaker post with the stem side of the ear bud facing downward.

**TIP:** Try using different size ear buds on the headset and stereo plug-in cable. Do not assume that you need the same size for both ears.



# CUSTOM FIT

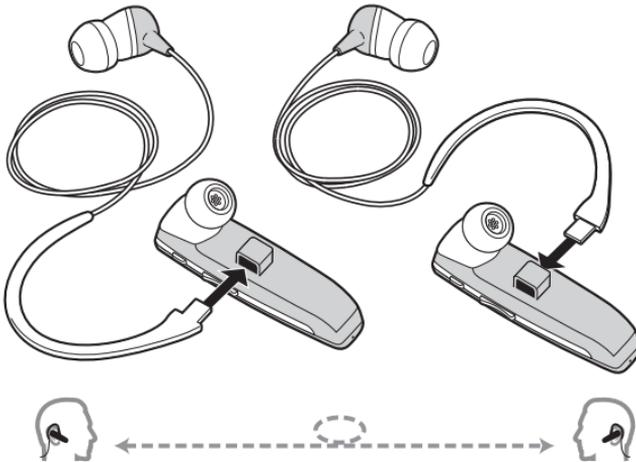
## USE THE STEREO PLUG-IN CABLE

You can use the stereo plug-in cable to listen to music in stereo.

1. Insert the ear loop tab on the stereo cable into the slot on the underside of the headset until you feel it click into place.

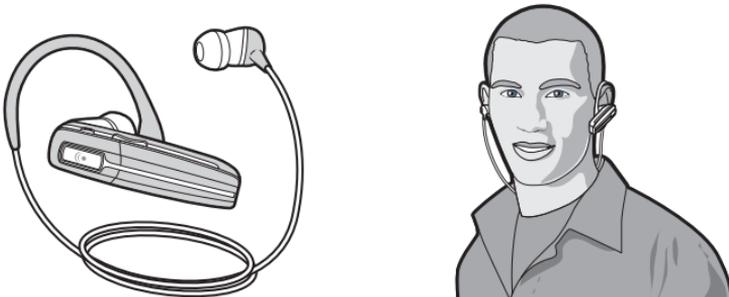
**TIP:** You can attach the ear loop on either side of your headset, so that you can wear the headset on your right or left ear.

2. Drape the stereo plug-in cable across the back of your neck so that the headset hangs over one shoulder and the stereo ear bud hangs over the other shoulder.



3. Guide the loop behind your ear. Gently twist the headset downwards while pressing it into your ear canal.
4. Gently press the ear bud on the stereo cable inside your other ear canal.

**TIP:** To remove the stereo plug-in cable from your headset, gently pull the ear loop straight out of its slot.



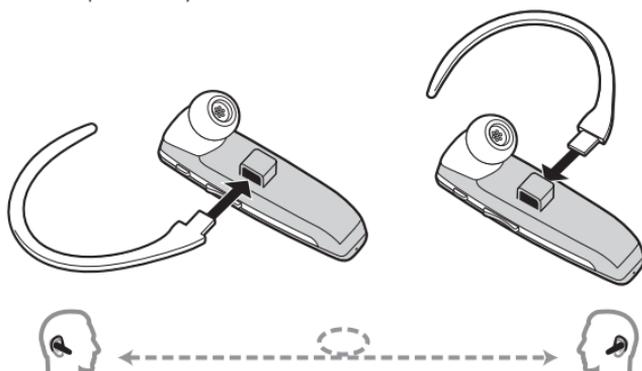
# CUSTOM FIT

## USE THE OPTIONAL EAR LOOP STABILISER

For increased stability, you can attach the optional small or large ear loop stabiliser.

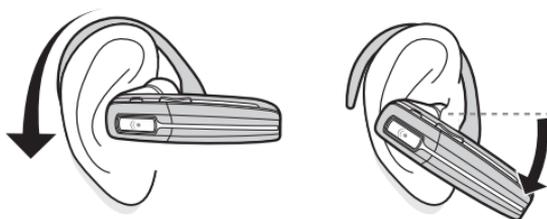
**TIP:** You can attach the ear loop stabiliser on either side of your headset, so that you can wear the headset on your right or left ear.

1. Insert the ear loop tab into the slot on the underside of the headset until you feel it click into place.
2. Guide the loop behind your ear.



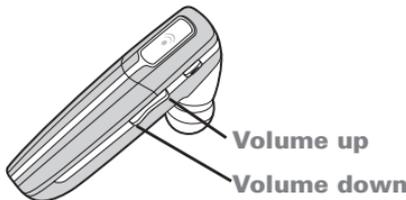
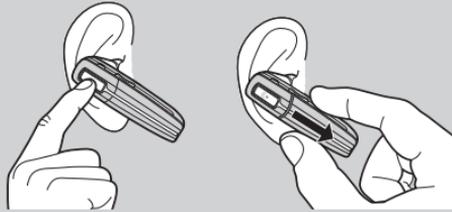
3. Gently twist headset downward while pressing it into your ear.

**TIP:** To remove the ear loop stabiliser from your headset, gently pull the ear loop straight out of its slot.



# HEADSET CONTROLS

Action	Steps
Turn on the headset	<p>Press and hold the call control button until the indicator glows blue.</p> <p><b>NOTE:</b> When your headset is in standby mode, the indicator is off. To confirm that your headset is on, press any button or slide the boom out. You should see a blue light flash or hear a tone.</p>
Turn off the headset	Press and hold the call control button until the indicator glows red. When the power is off, the indicator stays off.
Answer a call	Press the call control button or slide the boom to the open position.
End a call	Briefly press the call control button or slide the boom to the closed position.
Make a call	The call automatically transfers to your headset after you enter the number on your phone and press send.
Toggle mute on/off	Press the mute button.
Turn off the online indicator	Press and hold mute for 2 seconds while the headset is on. Headset will flash blue 4 times. Repeat action to activate online indicators. Headset will flash blue 2 times.
Adjust volume	During an active call, press the volume button:



**⚠ WARNING:** Do not use headphones/headsets at high volumes for an extended period of time. Doing so can cause hearing loss. Always listen at moderate levels. See [www.plantronics.com/healthandsafety](http://www.plantronics.com/healthandsafety) for more information on headsets and hearing.

# HEADSET CONTROLS

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## TIPS

- If you're wearing the headset, you hear ascending tones when the power turns on and descending tones when the power turns off.
- When you receive a call, your phone may ring before your headset rings. Wait until you hear the ring in your headset to press the call control button and answer the call.
- To reject a call and send the caller to voice mail, press the call control button for about 2 seconds.
- If your phone supports voice-dialling, see "Hands-Free Features" on page 16 and the instructions that came with your phone.
- When mute is on, a low tone plays every 60 seconds.

## STEREO HEADSET CONTROLS

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For stereo listening, your *Bluetooth* device must support the *Bluetooth* Advanced Audio Distribution Profile (A2DP) profile. The A2DP profile defines how *Bluetooth* devices stream stereo quality audio from one device to another. For example, music streamed from a mobile phone to a wireless headset.

If your *Bluetooth* device also supports the Audio/Video Remote Control Profile (AVRCP), you can use your headset to control music playback. For example, you can use functions such as pause, play, next/previous track and volume controls. If your device does not support the AVRCP profile, then you must use the controls on your device to control music playback.

# STEREO HEADSET CONTROLS

1. Check your *Bluetooth* device's instruction manual to determine whether your device supports the A2DP and AVRCP profiles.
2. Pair your *Bluetooth* device with your headset. See "Pairing" on page 6 for instructions.
3. Open the music player on your *Bluetooth* device.
4. Do any of the following:

Action	Steps
Play/Pause music	Press the mute button.
Adjust volume	Press the volume button up/down to adjust the volume level.
Next track	Press and hold the volume up button for about 2 seconds until you hear a tone indicating that the track has changed. To fast forward through tracks, press and hold volume up.
Previous track	Press and hold the volume down button for about 2 seconds until you hear a tone indicating that the track has changed. To fast rewind through tracks, press and hold volume down.
Answering a call while listening to music	Press the call control button or slide the boom to the open position. <b>NOTE:</b> When you receive a call, the music pauses and the phone rings in your headset. When you end the call, the music resumes.
Reject a call while listening to music	Press the call control button for 2 seconds.

## INDICATORS

Action	Light	Tone
Charging	Solid red	None
Fully charged	None	None
Low battery	3 red flashes every 10 seconds	3 high tones every 10 seconds
Pairing	Flashes red and blue	1 low tone
Paired	Flashes blue	1 low tone
Turning on	Solid blue for 2 seconds	Ascending tones
Standby	None	None
Incoming call	3 blue flashes every 2 seconds	3 low tones every 2 seconds
Call in progress	1 blue flash every 2 seconds	None
Missed call	3 purple flashes every 10 seconds	None
Out of range	None	1 high tone
Back in range	None	1 low tone
Turning mute on	None	1 low-high tone
Mute is active	None	1 low tone every 60 seconds
Unmute	None	1 high-low tone
Turning off	Solid red for 4 seconds	Descending tones

**NOTE:** To turn off the online indicator, see “Headset Controls” on page 12.

## RANGE

To maintain a connection, keep your headset within 10 metres of the *Bluetooth* device. If there are obstacles between your headset and the device you may experience interference. For optimal performance, place your headset and phone on the same side of your body.

As you move out of range, audio quality degrades. When you are far enough away to lose the connection, you hear a high tone in the headset. The headset attempts to reconnect after 30 seconds. If you move back in range later, you can manually reconnect by pressing the call control button.

**NOTE:** Audio quality is also dependent upon the device with which the headset is paired.

## HANDS-FREE FEATURES

If your phone and your wireless service provider both support hands-free operation, you can use the following features:

Action	Steps
Redial the last number you called	Double-click the call control button. You hear 2 low tones after the second press.
Voice activated dialing	When the headset is on, press and hold the call control button for about 2 seconds until you hear 1 low tone.
Reject a call	When your headset rings, press and hold the call control button for about 2 seconds until you hear 1 long low tone.

## ADDITIONAL FEATURES

Action	Steps
Transfer a call from your headset to your phone	While a call is in progress, press and hold the call control button until you hear a low tone.
Transfer a call from your phone to your headset	While a call is in progress, quickly press and release the call control button. You will then hear a low tone.
Enable/Disable online indicators	Press and hold mute for 2 seconds. Headset will flash blue 4 times. Repeat action to activate online indicators. Headset will flash blue 2 times.
Listen to music	<ul style="list-style-type: none"> <li>• Press the mute button to play or pause the streaming music.</li> <li>• Press and hold the volume up button for about 2 seconds to go to the next track.</li> <li>• Press and hold the volume down button for about 2 seconds to go to the previous track.</li> </ul>

### NOTES:

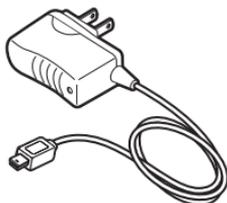
- To listen to stereo music from your headset, your *Bluetooth* device must support the A2DP *Bluetooth* profile.
- To control music playback, your *Bluetooth* device must also support the AVRCP *Bluetooth* profile.
- When the online indicator is disabled, other indicators, such as low battery and missed call, still function.

# OPTIONAL ACCESSORIES

## AVAILABLE FOR PURCHASE



**76777-01**  
Vehicle power charger



**76772-01**  
AC charger 100-240v



**76774-01**  
Stereo plug-in cable



**76775-01**  
Ear loop stabiliser (M/L)

**77069-01**  
Ear loop stabiliser (S)



**76776-01**  
Ear bud replacement pack  
(S, M, L)



**76016-01**  
USB charging cable

To order, please contact your Plantronics supplier or go to [www.plantronics.com/support](http://www.plantronics.com/support).

# TROUBLESHOOTING

Problem	Solution
My headset does not work with my phone.	<p>Ensure that the headset is fully charged.</p> <p>Make sure headset is paired with the phone you are trying to use.</p> <p>Headset was not in discovery mode when mobile phone menu selections were made. See "Pairing" on page 6.</p> <p>Incorrect menu selections were made on your mobile phone. See "Pairing" on page 6.</p>
My phone did not locate the headset.	Turn both your phone and headset off and on, and then repeat the pairing process on page 6.
I could not enter my passkey.	Turn both your phone and headset off and on, and then repeat the pairing process on page 6.
I cannot hear caller/dial tone.	<p>The headset is not turned on. Press the call control button for approximately 2 seconds until you hear a tone or see the indicator glow blue.</p> <p>Your headset is out of range. Move the headset closer to the phone or <i>Bluetooth</i> device. See "Range" on page 15.</p> <p>Your headset battery is drained. Charge your battery using the AC charger. See "Charging" on page 5.</p> <p>The listening volume is too low. Press the volume up button to increase the sound you hear in the headset.</p> <p>Make sure the ear bud fits properly. See "Custom Fit" on page 9.</p>
Audio quality is poor.	Make sure that you have a proper seal on the ear bud. See "Custom Fit" on page 9.
I cannot hear music.	For stereo listening, your <i>Bluetooth</i> device must support the <i>Bluetooth</i> Advanced Audio Distribution Profile (A2DP) profile. The A2DP profile defines how <i>Bluetooth</i> devices stream stereo quality audio from one device to another. For example, music streamed from a mobile phone to a wireless headset.
Callers cannot hear me.	<p>Mute is turned on. Press the mute button.</p> <p>Your headset is out of range. Move the headset closer to the phone or <i>Bluetooth</i> device. See "Range" on page 15.</p>
The ear buds do not fit my ear.	<p>Try a different size ear bud. See "Custom Fit" on page 9.</p> <p>Remove the ear bud from your headset and then wash the ear bud in warm soapy water. When the ear bud is completely dry, put it back on your headset.</p>
My headset falls out of my ear.	<p>Use the ear loop stabiliser for increased lateral support. See "Use the optional ear loop stabiliser" on page 11.</p> <p>Try a different size ear bud. For a proper fit, the ear bud should create a seal. When the ear bud fits properly, you should feel a slight amount of resistance when you remove the headset from your ear. See page 9 for instructions on choosing an ear bud.</p>
My ear bud needs to be cleaned.	Remove the ear bud from the headset and wash it in warm soapy water and rinse thoroughly. When the ear bud is completely dry, put it back on your headset.

# PRODUCT SPECIFICATIONS

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Talk time*	battery enables up to 7 hours
Stereo listening time*	battery enables up to 6 hours
Standby time*	up to 160 hours
Range	up to 10 metres
Headset weight	11 grams
Headset weight with stereo plug-in cable	15 grams
Battery type	Lithium ion
Charge time	3 hours for full charge
Version	Bluetooth 2.0 + EDR (Enhanced Data Rate)
Bluetooth profiles:	<ul style="list-style-type: none"><li>• Headset profile (HSP) for talking on the phone.</li><li>• Hands-free profile (HFP) for talking on the phone and operating the phone.</li><li>• Advanced Audio Distribution Profile (A2DP) for receiving high-quality audio content.</li><li>• Audio/Video Remote Control Profile (AVRCP) for operating audio/video devices.</li></ul>

\* Performance dependent on battery and may vary by device.

## TECHNICAL ASSISTANCE

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The Plantronics Technical Assistance Center (TAC) is ready to assist you. Visit us on the web at [www.plantronics.com/support](http://www.plantronics.com/support). You can also call the Technical Assistance Center for accessibility information: 0800 410 014 in UK and 1600 551 896 in Republic of Ireland.



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Patents U.S. 5,210,791; and Patents Pending.

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