



# Poly Studio P15 Personal Video Bar

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## What’s New

These release notes provide information on updates, features, and resolved and known issues for systems using the Poly Studio P15 personal video bar.

Poly Studio P15 Personal Video Bar 1.2.0 includes includes the following features:

- [Enhanced LED Status Indicators](#)
- [Support for Microsoft Surface Book 3](#)
- [Support for Backlight Compensation](#)

### ***Enhanced LED Status Indicators***

Your device provides an LED above the camera to help you understand the device’s behaviors. The following table lists each LED and its associated status.

## Basic Poly Studio P5 and Poly Studio P15 LED Status Indicators

Indicator	Status
Solid white	Device is powered on, the shutter is open, and the device is idle)
Pulsing white	Boot initialization in progress
Solid green	For video calls, camera is active (in use or displaying local video preview out of a call) and the microphone is active
Blinking green	Blinks twice to indicate that the camera is off and the microphone is active
Pulsing amber	Firmware update in progress
Solid red	Muted microphone

## Support for Microsoft Surface Book 3

Microsoft Surface Book 3 is supported as of this release.

## Support for Backlight Compensation

With this release, Backlight Compensation is activated. For more information, see the *Poly Lens Desktop App User Guide*.

## Release History

This section lists the release history of the Poly Studio P15 personal video bar.

### Release History

Release	Release Date	Features
1.2.0	March 2021	<ul style="list-style-type: none"><li>Enhanced LED Status Indicators</li><li>Support for Microsoft Surface Book 3</li><li>Support for Backlight Compensation</li></ul>
1.1.0	January 2021	Introducing Poly Studio P15

## Security Updates

Please see the [Security Center](#) for security advisories, bulletins, and related acknowledgments and recognition.

# Products Tested with This Release

Poly products are tested extensively with a wide range of products. The following sections list the products that have been tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that do not interoperate with other standards-compliant vendor systems.

Note that the following lists are not a complete inventory of compatible equipment, but the products that have been tested with this release.

## *Supported Video Conferencing Clients*

You can use the Poly Studio P15 personal video bar with a variety of video conferencing clients. Poly has tested and validated the following communication clients with Poly Studio P15.

### Video Conferencing Clients Tested with This Release

Client	Windows	macOS
BlueJeans	2.26.149.0	2.26.0
DialPad	2.114.0.25	2.114.0 (2.114.25)
Microsoft Teams	1.4.00.7174	1.4.00.7175
RingCentral	21.1.30.748	21.1.10.353
StarLeaf	4.3.29	4.4.14
Zoom	5.5.1 (2477.0302)	5.6.0 (536)

Your system's actual performance may vary based on software or hardware configurations.

## *Supported Operating Systems*

You can connect the Poly Studio P15 personal video bar to computers with the following operating systems.

### Operating Systems Tested with This Release

OS	Windows
macOS	11 (Big Sur) 10.15 (Catalina)
Microsoft Windows	Windows 10

## USB-C to USB-A Adapters

For optimal performance, connect the Poly Studio P15 to a USB-C port on your computer. Alternatively, you can use a USB-C to USB-A adapter connected to a USB 3.0 port on your computer.

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**Note:** If you experience issues with a third-party USB adapter, contact the manufacturer.

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## Firmware Updates

When using the Poly Studio P15 personal video bar with a supported operating system on a Windows or Mac computer, you must update the device to the latest firmware using the Poly Lens Desktop App. Download the Poly Lens Desktop App at [poly.com/lens](https://poly.com/lens).

Microsoft Windows users can also update the Poly Studio P15 firmware through Windows Update.

## Resolved Issues

The following table lists the resolved issues in this release.

### Resolved Issues

Category	Issue ID	Description
Peripherals	EN-192453	Microphone stops working intermittently.
Video	EN-193240	In a Zoom call, the near-side video aspect ratio side is stretched.
Video	EN-195605	Sharpness control range needs improving.

## Known Issues

There are no known issues in this release.

## Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

## Related Poly and Partner Resources

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.

- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face with the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

## Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to [privacy@poly.com](mailto:privacy@poly.com).

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