

Patch Notes

Polycom® RealPresence® Collaboration Server

Build ID: 8.7.4.360

Released File: OVA, ISO, BIN, Upgrade File

Release Date: May 18, 2018

Part Number: NA

Purpose

This patch includes fixes for the following issues when applied over the RealPresence Collaboration Server 8.7.4.5 release.

ID	Description
EN-80930	RMX 8.7.4.224 occasionally loses address book without user intervention.
EN-82042	Many "Time Out event" MIPs followed by a card crash.
EN-84199	RMX 8.7.4.222 had Major alarm stating DSP unit failed on MPMRx card.
EN-82127	After upgrade from 8.6.7.101 to 8.7.4.304, comfort noise / pink noise can be heard in Polycom rooms.
EN-83065	Major Insufficient resources; System has insufficient resources for max capacity stated in license, cause Socket is disconnectedMplApiSocket disconnection
EN-83925	RMX 8.7.4.222 had MAJOR alarm; "Unit not responding Cards Card ID:1, Card Type:mpm, Description: Unit Failure, " faulty DSP unit 21.
EN-83756	There's no audio out stream from RMX2000 with random RPD SIP connection.
EN-85268	Audio popping or snapping noise heard on RealConnect conferences by all participants.
EN-83538	Video seen on H323-connected RealPresence GroupSeries from Microsoft Skype for Business mobile client freezes when Skype for Business clients are NOT in full screen.
EN-69968	The "Automatically send Usage Data" is automatically enabled when downgrading from 8.7.5.X to 8.7.4.
EN-79162	During a call the video for the AV_MCU party showed a frozen screen view of a Polycom room.
EN-80364	RMX 1831 - QoS Marking not honored for SVC calls.
EN-79691	In a RealConnect conference, endpoints receive frozen video frame from RMX.
EN-79692	RMX 8.7.4.304 unexpectedly restarted with message "reset due to WD policy decision: Process failed [0:0] : ConfParty", ConfParty core dump generated"
EN-79158	Selective Mixing feature: Audio cut-off intermittently after MPMx (8.5.3) to MPMRx (8.7.3) upgrade.

These patch notes document only the changes from the pre-requisite generally available (GA) release. Please refer to the Release Notes for that GA release for the complete documentation of that release.

Prerequisites and Configuration Considerations

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.

Limitations

Following limitations exist over the limitations specified in *Polycom RealPresence Collaboration Server 8.7.4 Release Notes*:

ID	Description
EN-69690	AVMCU Cascade link remains in connecting state occupying MCU's resources even after disconnecting it from RMX manager in a long duration call
EN-69929	SoftMCU, O365 DMA VMR - SFB participant disconnects from the conference after escalation to video in a DMA VMR call
EN-69683	Not able to dial on SoftMCU due to 500 error after running 12 hours of sustained Audio load intermittently.
EN-82222	After long duration soak with around 100,000 calls, media card reboot was observed intermittently.

Installation Notes

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.

Rollback Considerations

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.