



Software 4.0.1 Rev P | 4.0.2 Rev AM | 4.0.5 Rev C | 5.0.1 Rev P | February 2014 |
3804-11530-401 LR

RELEASE NOTES

Polycom[®] UC Software Shipping Configuration Change UCS 4.0.1Rev P, 4.0.2 Rev AM, 4.0.5 Rev C, 5.0.1Rev P Release Notes

Applies to SoundPoint[®] IP, SoundStation[®] IP, SoundStation Duo[™], VVX[®]
Business Media Phones



Copyright ©2014, Polycom, Inc. All rights reserved. No part of this document may be reproduced, translated into another language or format, or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express written permission of Polycom, Inc.

6001 America Center Drive
San Jose, CA 95002
USA

Trademarks



Polycom®, the Polycom logo and the names and marks associated with Polycom products are trademarks and/or service marks of Polycom, Inc. and are registered and/or common law marks in the United States and various other countries. All other trademarks are property of their respective owners. No portion hereof may be reproduced or transmitted in any form or by any means, for any purpose other than the recipient's personal use, without the express written permission of Polycom.

End User License Agreement

By installing, copying, or otherwise using this product, you acknowledge that you have read, understand and agree to be bound by the terms and conditions of the [End User License Agreement](#) for this product.

Patent Information

The accompanying product may be protected by one or more U.S. and foreign patents and/or pending patent applications held by Polycom, Inc.

Open Source Software Used in this Product

This product may contain open source software. You may receive the open source software from Polycom up to three (3) years after the distribution date of the applicable product or software at a charge not greater than the cost to Polycom of shipping or distributing the software to you. To receive software information, as well as the open source software code used in this product, contact Polycom by email at OpenSourceVideo@polycom.com.

Disclaimer

While Polycom uses reasonable efforts to include accurate and up-to-date information in this document, Polycom makes no warranties or representations as to its accuracy. Polycom assumes no liability or responsibility for any typographical or other errors or omissions in the content of this document.

Limitation of Liability

Polycom and/or its respective suppliers make no representations about the suitability of the information contained in this document for any purpose. Information is provided "as is" without warranty of any kind and is subject to change without notice. The entire risk arising out of its use remains with the recipient. In no event shall Polycom and/or its respective suppliers be liable for any direct, consequential, incidental, special, punitive or other damages whatsoever (including without limitation, damages for loss of business profits, business interruption, or loss of business information), even if Polycom has been advised of the possibility of such damages.

Customer Feedback

We are striving to improve our documentation quality and we appreciate your feedback. Email your opinions and comments to DocumentationFeedback@polycom.com.



Visit the [Polycom Support Center](#) for End User License Agreements, software downloads, product documents, product licenses, troubleshooting tips, service requests, and more.

Contents

- General..... 4**
 - What’s in These Release Notes? 5**

- What’s New for Polycom UC Software 4.01 Rev P, 4.02 Rev AM, 4.0.5 Rev C,
5.0.1 Rev P? 6**
 - New or Enhanced Features..... 6**
 - Enhanced Capabilities 7**
 - Configuration File Enhancements 7**

- Downgrade Limitations 8**
 - Optional Software Patches for Single UCS Software for Polycom Phones 9**

- Reference Documents 10**

General

This release notes provides you with the information on Polycom® Unified Communication (UC) software updates for the Polycom VVX 500 Business media phone. These UC software releases support the introduction of a driver for the VVX 500 touchscreen from a secondary component vendor that will start shipping with VVX 500 phones from March 10th 2014. All these releases are fully compatible with all the currently deployed VVX 500 phones.

Polycom® UC software 4.0.1 Rev P, UC Software 4.0.2 Rev AM, UC Software and 4.0.5 Rev C are general releases for all open SIP platforms distributed to all Polycom partners and customers.

Polycom® UC software 5.0.1 Rev P is a general release for all open SIP servers, Microsoft Lync 2010 and Microsoft Lync 2013 servers distributed to all Polycom partners and customers.

While there are no changes to other Polycom® phone models, these builds may be installed on other models to allow a consistent build to be used across a deployment. However, not all platforms are supported on all builds. Compatibility for other platforms is shown in the table below and may impact the build selected for use.

Table 1: Platforms support by Software release

<i>UC Software release</i>	<i>VVX 500</i>	<i>VVX 600</i>	<i>VVX 300/310/400/410</i>	<i>SoundPoint IP</i>	<i>SoundStation IP</i>	<i>VVX 1500</i>
UCS 4.0.1P	Yes	No	No	Yes	Yes	Yes
UCS 4.0.2AM	Yes	No	No	Yes	Yes	Yes
UCS 4.0.5C	Yes	No	No	Yes	Yes	Yes
UCS 5.0.1P	Yes	Yes	Yes	No	No	Yes



Note: UC Software 4.1.6

UC Software 4.1.6 supports the new touchscreen driver on currently shipped VVX 500s. Please visit [VVX 500 Support page](#) for more details on UCS 4.1.6. **It is Highly Recommended to use 4.1.6 as this software contains many customer fixes and enhancements.**

What's in These Release Notes?

The Polycom UC software 4.0.1 Rev P, UC Software 4.0.2 Rev AM, UC Software and 4.0.5 Rev C and 5.0.1 Rev P Releases Notes contains the following sections:

- [General](#) This section provides information on changes in UC software 4.0.1 Rev P, UC Software 4.0.2 Rev AM, UC Software 4.0.5 Rev C and UC Software 5.0.1 Rev P, and how those changes affect Polycom hardware, deployment and configuration of UC software.
- [What's New for Polycom UC Software 4.0.1 Rev P .0.2 Rev AM, UC Software 4.0.5 Rev C and UC Software 5.0.1 Rev P?](#) This section lists new, enhanced, and discontinued software features.
- [Downgrade Limitations](#) This section describes downgrade limitations for VVX 500 business media phones.
- [Optional Software Patches for Single UCS Software for VVX Series Phones](#) This section provides information on recommended software patches needed to maintain a single software release across VVX business media phones.
- [Reference Documents](#) This section provides links to Polycom guides referred to in these release notes.

What's New for Polycom UC Software 4.01 Rev P, 4.02 Rev AM, 4.0.5 Rev C, 5.0.1 Rev P?

Polycom® UC software 4.0.1 Rev P, UC Software 4.0.2 Rev AM and UC Software 4.0.5 Rev C are general releases for all open SIP platforms distributed to all Polycom partners and customers.

Polycom® UC software 5.0.1 Rev P is a general release for all open SIP servers including Microsoft Lync 2010 and Microsoft Lync 2013 servers distributed to all Polycom partners and customers.

These Polycom® UC software releases support the following Polycom phones:

<i>UC Software release</i>	<i>VVX 500</i>	<i>VVX 600</i>	<i>VVX 300/310/400/410</i>	<i>SoundPoint IP</i>	<i>SoundStation IP</i>
UCS 4.0.1P	Yes	No	No	Yes	Yes
UCS 4.0.2AM	Yes	No	No	Yes	Yes
UCS 4.0.5C	Yes	No	No	Yes	Yes
UCS 5.0.1P	Yes	Yes	Yes	No	No



Note: UC Software 4.1.6

UC Software 4.1.6 supports both the new touchscreen driver and the currently shipping touchscreen driver. Please visit [VVX 500 Support page](#) for more details on UCS 4.1.6. **It is Highly Recommended to use 4.1.6 as this software contains many customer fixes and enhancements.**



Note: Hardware -Software compatibility

These UC Software Releases are recommended only for VVX 500s with the new touchscreen driver. However, it is backward compatible with all the currently deployed hardware versions

New or Enhanced Features

There are no new changes or enhanced features from previous software versions.

Enhanced Capabilities

87581 Added support for a new touchscreen driver (*applies to VVX 500*).

Configuration File Enhancements

No configuration parameter changes.

Downgrade Limitations

Phones shipped from the factory can be downgraded according to their software versions. VVX 500 business media phones manufactured as of 10th March 2014 will ship with a new touchscreen driver. As a result, the backward-compatibility requirements are more restricted than with earlier configurations. If the VVX 500 encounters any previous Software apart from the below specified list on the provisioning server, the phone ignores the software and runs the currently-installed software on the phone. If the configuration files on the provisioning server are not compatible with the software version on the VVX 500, the phone reports this on the screen during the start-up process and logs the issue in the boot log file. This incompatibility can result in operational issues.



Note: Latest UC Softwares

Please note that all the new software versions i.e. UCS 4.1.6 and UCS 5.1.0 contain the latest touchscreen driver code and will be compatible with all hardware versions of VVX-500.

All software that support the new touchscreen driver can also be used on phones that still use the previous touchscreen driver – the changes are backwardly compatible. Thus VVX 500 business media phones that do not contain the new touchscreen driver can downgrade to Polycom[®] UC software 4.0.1 Rev P, UC Software 4.0.2 Rev AM, UC Software 4.0.5 Rev C and UC Software 5.0.1 Rev P. The following table lists the earliest compatible software versions for the VVX 500:

Table 2: Earliest Compatible Versions for VVX 500 Shipping with New touchscreen driver as of 10th March 2014

<i>Product</i>	<i>Software Version</i>
VVX 500	UCS 4.0.1P
	UCS 4.0.2AM
	UCS 4.0.5C
	UCS 4.1.6
	UCS 5.0.1P

Optional Software Patches for Single UCS Software for Polycom Phones

Polycom recommends you to upgrade your Polycom phone's software with the latest UC software or the recommended software patch. The following table lists the current software and recommended software patches to allow a single release to be used across all Polycom phone models in a given deployment for a single release, for all VVX series phones.

Table 3: Recommended Software Patches for Single UCS Software for Polycom Phones

<i>Products</i>	<i>Current Software Version</i>	<i>Recommended Software Patch</i>
SoundPoint IP, SoundStation IP and VVX 500, and VVX 1500 Business media phones	UCS 4.0.1 Rev B	UCS 4.0.1.Rev P UCS 4.0.5.Rev C
SoundPoint IP, SoundStation IP and VVX 500, and VVX 1500 Business media phones	UCS 4.0.2 Rev B	UCS 4.0.2.Rev AM UCS 4.0.5.Rev C
SoundPoint IP, SoundStation IP and VVX Business media phones	UCS 4.0.3 Rev F UCS 4.0.4	UCS 4.0.5.Rev C
VVX 500 or VVX 600 only	UCS 4.1.2, UCS 4.1.2 Rev B, UCS 4.1.2 Rev J	UCS 4.1.6
VVX 500 or VVX 600 only with the support for VVX camera	UCS 4.1.3, UCS 4.1.3G, UCS 4.1.5, UCS 4.1.5 Rev E	UCS 4.1.6
All VVX Business Media Phones with VVX Camera	UCS 5.0.0, UCS 5.0.1	UCS 5.0.1.Rev P

Reference Documents

This section lists all resources referred to in this release notes. For more information and support regarding all the Polycom voice products and softwares, and for access to supporting documentation, see [Polycom UC Software Support Center](#).

Polycom UC Software Administrator's Guides

- [Polycom® UC Software 4.1.0 Administrators' Guide](#)
- [Polycom® UC Software 5.0.1 Administrators' Guide](#)
- [Polycom® UC Software 4.0.5 Administrators' Guide](#)

Technical Bulletins, Quick Tips, White Papers, and Engineering Advisories

- [Engineering Advisory 88981: September 2013 Product Shipping Configuration Change Notice](#)

User Guides

- [Polycom® VVX® 300/310](#)
- [Polycom® VVX® 400/410](#)
- [Polycom® VVX® 500 and 600](#)

Software Releases

- [Polycom UC Software/Polycom SIP Software Release Matrix](#)