

# POLY AND MICROBAN FAQ

## What is Poly's relationship with Microban®?

Poly and Microban® have partnered together to do what they do best... combining Poly's legendary audio and video solutions with 35+ years of Microban® antimicrobial technology innovation. Poly has exclusively partnered with Microban® to feature antimicrobial product protection in select devices.

## What does "exclusive" relationship mean?

Poly is the only provider that can integrate Microban's® antimicrobial technology into unified communication:

- IP, USB, and conference devices
- Mobile, Wi-Fi, and DECT handsets
- Business grade headset
- Video devices

Our exclusive partnership contract extends through calendar year 2025 with the opportunity to extend.

## Why did Poly partner with Microban®?

Microban® is the global leader in built-in antimicrobial product protection. They pride themselves on being an innovation engine for companies worldwide. With more than 300 companies in their partner network, Microban® is recognized as a global Trustmark of antimicrobial performance.

## Who is Microban®?

Microban® is a global specialist in antimicrobial technologies and odor control solutions. Their proven formulations are successfully integrated into a range of materials, providing lasting product protection against the growth of bacteria, mold, mildew, and algae. Added during manufacture, Microban® solutions become an intrinsic feature of a product and will not wash off or wear away. A history of success has helped Microban® to secure winning partnerships with more than 300 companies including P&G, GE Appliances, Reebok, and Samsonite to name but a few.

## What is an antimicrobial?

An antimicrobial can be defined as a substance that works to inhibit the growth and reproduction of microorganisms such as bacteria.

## What is Microban® antimicrobial product protection?

Microban® is built-in protection for solid products, coatings and fibers. The technology works to inhibit the growth of microbes on a surface that can cause staining, bad odors and premature degradation. Microban® has a portfolio of more than 25 approved antimicrobial technologies that are selected and optimized for a broad range of product applications.

**How does Microban® technology work?**

Microban® antimicrobial technology works at a cellular level to continually disrupt the growth and reproduction of microorganisms. It operates a multi-modal attack, damaging the protein, cell membrane, DNA and internal systems of a microbe. Once infused into a product, Microban® antimicrobial technology will start to work as soon as a microorganism comes into contact with the protected surface.



**Does Microban® product protection begin working immediately?**

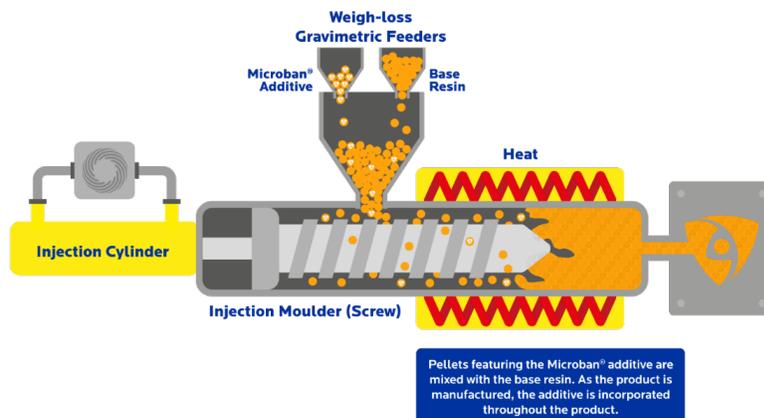
Microban® protection begins to work as soon as a microorganism comes into contact with the product surface. It then works continuously to maintain a consistently lower bio-burden than would be expected on a product without Microban® antimicrobial protection.

**Does Microban® product protection reduce the need for regular cleaning?**

No. Microban® antimicrobial technology is designed to complement existing cleaning practices and should not replace them. Regular cleaning practices should be maintained.

**Is Microban® technology a surface coating?**

Microban® antimicrobial additives are used in a range of material types including polymers, coatings, ceramics and textiles. When incorporated into paints, lacquers or powder coatings, Microban® is designed to function in the coating only. However, when incorporated into solid materials such as polymers, Microban® is homogeneously distributed throughout the entire product.



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**How durable is Microban® product protection?**

Integrated Microban® product protection will remain present in a product for its expected lifetime. The technology will not wash off, leach out or wear away.

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**Is Microban® technology safe to use?**

Microban® antimicrobial additives have undergone extensive independent laboratory testing and have a long history of safe use, across a wide range of product types. The biocidal active components of Microban® antimicrobial additives are regulated by various agencies\* in each region as treated articles and are proven safe and effective for their specific end use applications.

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**Is Microban technology effective against COVID-19?**

Microban technology has been proven effective against a broad spectrum of bacteria. It is not effective against viruses including COVID-19. Normal cleaning practices should be maintained.

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**Can I return and exchange my recently purchased Poly device for the Microban version?**

Poly does not offer a trade-in promotion for products with Microban product protection and recommends customers follow guidance for Cleaning and Disinfecting Poly Collaboration Products available from the Poly Support website [here](#).

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\*The following organizations regulate the use of antimicrobial additives in North America, Canada and Europe: Environmental Protection Agency (EPA) in North America, Pest Management Regulatory Agency (PMRA) in Canada and Biocidal Products Regulation (BPR) in Europe

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Learn more about Poly and Microban, visit [www.poly.com/microban](http://www.poly.com/microban)