



**Date: 27 April 2020**

**Voluntary Accessibility Template (VPAT)**

This Voluntary Product Accessibility Template (VPAT) describes accessibility of Plantronics headsets against the criteria described in Section 508 of the United States Rehabilitation Act of 1973, as amended (29 U.S.C. 794d). The template format is intended to permit easy evaluation of conformance to Section 508

**Name of Product: Plantronics®**

- Voyager 4210
- Voyager 4220

**Note:** This VPAT describes accessibility of the listed headsets as an accessory for use with ICT products

**Note:** This VPAT also describes the accessibility of the administration interface. Any text describing headsets that offer Hearing Aid Compatibility will be prefixed HAC.

**Company contact for more Information: [federal.sales@poly.com](mailto:federal.sales@poly.com)**

**Note:** This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

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**SUMMARY TABLE**  
**VOLUNTARY PRODUCT ACCESSIBILITY SUMMARY**

<b>Section</b>	<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and explanations</b>
<b>Chapter 3 Functional Performance Criteria</b>			
301	General	Supports with exceptions	Headset product (ICT Accessory)
302	Functional Performance Criteria	Supports with exceptions	Headset product (ICT Accessory)
<b>Chapter 4 Hardware</b>			
401	General	Not applicable	ICT Accessory
402	Closed Functionality	Not applicable	
403	Biometrics	Not applicable	
404	Preservation of Accessibility Information	Not applicable	
405	Privacy	Not applicable	
406	Standard Connections	Not applicable	
407	Operable Parts	Not applicable	
408	Display Screens	Not applicable	
409	Status Indicators	Not applicable	
410	Color Coding	Not applicable	
411	Audible Signals	Not applicable	
412	ICT with Two-Way Voice Communication	Supports	
413	Closed Caption Processing Technologies	Not applicable	
414	Audio Description Technologies	Not applicable	
415	User Control for Captions and Audio Descriptions	Not applicable	
<b>Chapter 5 Software</b>			
501	General	Not applicable	
502	Interoperability with Assistive Technology	Not applicable	
503	Applications	Not applicable	
504	Authoring Tools	Not applicable	
<b>Chapter 6 Support Documentation/Services.</b>			
601	General	Supports	
602	Support Documentation	Supports	
603	Support Services	Supports	

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## Appendix C to Part 1194 – Functional Performance Criteria and Technical Requirements

### Chapter 3: Functional Performance Criteria

#### 301 General

301.1 Scope. The requirements of Chapter 3 shall apply to ICT where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

**Note** Where the requirements in Chapters 4 and 5 do not address one or more functions of telecommunications or customer premises equipment, the functions not addressed shall conform to the Functional Performance Criteria specified in Chapter 3.

#### 302 Functional Performance Criteria

#	Criteria	Supports	Comments
302.1	<b>Without Vision.</b> Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Not Applicable	This is a headset product that does not offer a visual mode of operation and does not require user vision in its use.
302.2	<b>With Limited Vision.</b> Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Not Applicable	This is a headset product that does not offer a visual mode of operation.
302.3	<b>Without Perception of Color.</b> Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Not Applicable	This is a headset product that does not offer a visual mode of operation.
302.4	<b>Without Hearing.</b> Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Not Applicable	This is a headset product and requires some user hearing for its operation.

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<b>302.5</b>	<b>With Limited Hearing.</b>		
	Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Supports with exceptions	<p>These Headsets do not meet the FCC Hearing Aid Compatibility Act (HAC) requirements of 47 CFR 68.317 or the Telecommunications Telephone Terminal Equipment Magnetic Field and Acoustic Gain Requirements of ANSI/TIA/EIA 504A Feb 1998 and ANSI/TIA 920B for various deviations.</p> <p>Passes requirement for magnetic field strength and Frequency response in Axial and Radial mode.</p> <p>Does not pass FCC 68.317 (h) volume control range.</p>
<b>302.6</b>	<b>Without Speech.</b>		
	Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Not Applicable	Speech is not used for Input, control or operation.
<b>302.7</b>	<b>With Limited Manipulation.</b>		
	Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Supports	Headset does not require fine motor control, or simultaneous manual operations. Control of headset can be facilitated from the users own PC (USB) headsets or via the connected telephone product.
<b>302.8</b>	<b>With Limited Reach and Strength.</b>		
	Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Supports	Operation of headset does not require use of strength and can be easily positioned

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<b>302.9</b>	<b>With Limited Language, Cognitive, and Learning Abilities.</b>		
	ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Supports	Use of headsets is intuitive

## CHAPTER 6: SUPPORT DOCUMENTATION AND SERVICES

### 601 General

601.1 Scope. The technical requirements in Chapter 6 shall apply to ICT support documentation and services where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

### 602 Support Documentation

#	Criteria	Supports	Comments
<b>602.1 General.</b>			
	Documentation that supports the use of ICT shall conform to 602.		
<b>602.2 Accessibility and Compatibility Features.</b>			
	Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Does not support	
<b>602.3 Electronic Support Documentation.</b>			
	Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).	Does not support	

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<b>602.4 Alternate Formats for Non-Electronic Support Documentation</b>			
	Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Does not support	

**603 Support Services**

#	Criteria	Supports	Comments
<b>603.1 General</b>			
	ICT support services including, but not limited to, help desks, call centers, training services, and automated self-service technical support, shall conform to 603.	Supports	24/7 call center support.
<b>603.2 Information on Accessibility and Compatibility Features.</b>			
	ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Supports	
<b>603.3 Accommodation of Communication Needs.</b>			
	Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	

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