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Voluntary Accessibility Template (VPAT)

This Voluntary Product Accessibility Template (VPAT) describes accessibility of Polycom’s Unified Conference Station PC Admin Application against the criteria described in Section 508 of the United States Rehabilitation Act of 1973, as amended (29 U.S.C. 794d). The template format is intended to permit easy evaluation of conformance to Section 508

Name of Product: Polycom® CX5100 Unified Conference Station PC Admin Application

Note this VPAT describes only the PC Administrator Application for Polycom’s ® CX5100 Unified Conference Station. Accessibility from a user’s perspective is provided in the 508 VPAT CX5100 Unified Conference Station which can be found at <http://www.polycom.com/products-services/resources/product-accessibility.html>

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Note: This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

SUMMARY TABLE

VOLUNTARY PRODUCT ACCESSIBILITY SUMMARY

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Supports with exceptions	
Section 1194.22 Web-based internet information and applications	Not Applicable	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
** Section 1194.31 Functional Performance Criteria	Supports with exceptions	
** Section 1194.41 Information, documentation, and support.	Supports	

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This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

Section 1194.21 Software Applications and Operating Systems		
Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Does not support	<p>Primary user control of the CX5100 is via the Microsoft Lync (or similar) client application on a PC to which the CX5100 is attached as USB peripheral device. These clients are designed and produced by others. Refer to VPATs for these clients for more details of their user interfaces and compliance with Section 508. For the Microsoft VPATs related to Lync, refer to: http://www.microsoft.com/government/en-us/products/section508/Pages/default.aspx.</p> <p>Administrative functions are accessed via a PC application provided by Polycom and normally require the use of a combination of mouse and keyboard; however, normal PC accessibility functions may be invoked.</p> <p>The function—or the result of the function—is not necessarily discernible textually.</p>
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	The CX5100 does not interfere with operating system features for accessibility.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	When using the PC based administrator function, the cursor position is identified as it would be on the PC itself and any suitable PC based accessibility tools that work on the PC would continue to function.

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(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Does not support	When using the PC-based administrator function, an additional short textual description of each icon is not provided as it is selected.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	The images have a consistent meaning throughout PC-based administrator functions.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	For administrative functions, information about the text content, carat location and attributes are available through functions for displaying text. Text is available for appropriate text based Functions
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	The administrative web interface will not override user selected colors and contrasts set for the PC.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	No animation is used in the operation of the system.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	Color coding is accompanied by text and/or differentiated icon indications or context.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not applicable	The administrator function enables the range of color and contracts settings available on the PC, but does not otherwise allow color selections.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	System does not use flashing elements in the 2 – 55Hz frequency range.

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(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.

Does not support

Section 1194.22 Web-based Internet information and applications

CX5100 Unified Conference Station PC Admin Application is not a Web-based Internet application

Section 1194.23 Telecommunications Products

CX5100 Unified Conference Station PC Admin Application is not a Telecommunications Product

Section 1194.24 Video and Multi-media Products

CX5100 Unified Conference Station PC Admin Application is not a Video or Multi-media Product

Section 1194.25 Self-Contained, Closed Products

CX5100 Unified Conference Station PC Admin Application is not a Self-Contained, Closed Product

Section 1194.26 Desktop and Portable Computers

CX5100 Unified Conference Station PC Admin Application is not a Desktop or Portable Computers

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Section 1194.31 Functional Performance Criteria		
Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Does not support	There is no means of information retrieval that does not rely on user vision.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	Magnification tools available with the PC operating system may be used to magnify the screen.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not applicable	Hearing is not required to use the PC Administrative Application
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable	Audio is not important for the use of the PC Administrative Application.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Not applicable	Speech is not required to operate the system or for information retrieval.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Physical operation involves interaction via keyboard and mouse. Any modified or assistive devices supported by the PC may be used.

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Section 1194.41 Information, documentation, and support.		
Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Product documentation will be made available in a screen readable format. Other formats may be made available on request. Contact accessibility@polycom.com
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Product documentation will be made available in a screen readable format. Other formats may be made available on request. Contact accessibility@polycom.com
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support is primarily provided by audio, email (text) or video.

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