

Poly Accessibility Conformance Report

VPAT[®] Version 2.4, Revised Section 508 and WCAG Editions

Name of product: *Poly Rove DECT IP Phone Solution with Microban[®] Product Protection*

Version(s): *Revision A*

Publish date(s): *Apr, 2021*

Product description: *Poly Rove DECT IP Phone Solution with Microban[®] Product Protection consisting of 5 hardware in the form of 2 handsets (ROVE30, ROVE40), 2 base stations (ROVE B2, ROVE B4) and 1 repeater (ROVE R8), and accessory includes charger and PSU. Poly Rove 30 is an entry level DECT ruggedized handset and is accompanied in this DECT line-up with Poly Rove 40, an advanced level DECT ruggedized handset with built-in Bluetooth. Both handsets are IP65 rated enclosure. The Poly Rove family also has 2 base stations in which the Rove B2 is a single/dual cell base station and the Rove B4 is a multicell base station. Last but not least, the Rove R8 repeater brings extended DECT range to the solution.*

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Notes: *This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.*

Evaluation methods used: *This document uses the accessibility criteria described in the Revised Section 508 and Section 255 standards published January 18, 2017 and corrected January 22, 2018.*

Poly DQE, Product Management, and Technical Documentation personnel with input from technical team reviewed the relevant design and the product hardware, technical documentation, and website changes from the currently released Poly Rove DECT IP Phone Solution product. WCAG 2.x conformance was tested using the NVDA screen reader software, WAVE tool, and ANDI tool for the website. Written documentation HTML site evaluated using WAVE tool, ANDI tool, text spacing bookmarklet, and manual testing with the NVDA screen reader. Written PDF support documentation evaluated using Acrobat accessibility tool, manual review of content, tags, and reading order, and manual testing with the NVDA screen reader. Support videos evaluated using manual testing with the NVDA screen reader and consultation with the content creator.

We performed user validation through traditional human factors testing and obtained positive user feedback. Although we're leveraging these human factors from various products and improvements were done to improve usability and accessibility, this testing didn't specifically include participants with disabilities.

We're taking steps to improve our test subject pool and include people with disabilities in our user validation testing for this product. However, the ongoing Covid-19 pandemic has presented significant challenges to locate and adequately test this target audience due to safety concerns. In addition, company policy requires that our employees refrain from meeting in-person for any activity unless deemed critical, and with safety precautions met. We're continuing to work safely and creatively within Covid-19 restrictions to address the CVAA requirement.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included in Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 and Section 255 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

Terms

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product. If the criterion does not apply, explain why. If an accessible alternative is used, describe it.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.x Level AAA.

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Web Content Accessibility Guidelines (WCAG 2.x)

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: Product is hardware only. For software functionality of other integrated components, see the appropriate product accessibility conformance report. For software functionality of integrated ODM components, see the appropriate product accessibility conformance report. This product is not an authoring tool.

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| 1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Partially Supports Electronic Docs: Supports | Web: Alt-text or adjacent text for most images. Electronic Docs: |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Not Applicable | Web: Videos on corporate website are decorative only. Electronic Docs: No audio-only or video-only content. |
| 1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) | Web: Not Applicable Electronic Docs: Supports | Web: Videos on corporate website are decorative only. Electronic Docs: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 602.3 (Support Docs) | | |
| <p data-bbox="96 212 569 266">1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p data-bbox="96 282 264 310">Also applies to:</p> <p data-bbox="96 326 321 354">Revised Section 508</p> <p data-bbox="96 370 321 397">501 (Web)(Software)</p> <p data-bbox="96 414 338 441">504.2 (Authoring Tool)</p> <p data-bbox="96 457 327 485">602.3 (Support Docs)</p> | <p data-bbox="632 212 852 240">Web: Not Applicable</p> <p data-bbox="632 256 919 310">Electronic Docs: Does Not Support</p> | <p data-bbox="953 212 1362 266">Web: Videos on corporate website are decorative only.</p> <p data-bbox="953 282 1400 336">Electronic Docs: No videos have an audio description available</p> |
| <p data-bbox="96 505 499 532">1.3.1 Info and Relationships (Level A)</p> <p data-bbox="96 548 264 576">Also applies to:</p> <p data-bbox="96 592 321 620">Revised Section 508</p> <p data-bbox="96 636 321 664">501 (Web)(Software)</p> <p data-bbox="96 680 338 708">504.2 (Authoring Tool)</p> <p data-bbox="96 724 327 751">602.3 (Support Docs)</p> | <p data-bbox="632 505 793 532">Web: Supports</p> <p data-bbox="632 548 911 576">Electronic Docs: Supports</p> | <p data-bbox="953 505 1014 532">Web:</p> <p data-bbox="953 548 1129 576">Electronic Docs:</p> |
| <p data-bbox="96 764 493 792">1.3.2 Meaningful Sequence (Level A)</p> <p data-bbox="96 808 264 836">Also applies to:</p> <p data-bbox="96 852 321 880">Revised Section 508</p> <p data-bbox="96 896 321 924">501 (Web)(Software)</p> <p data-bbox="96 940 338 967">504.2 (Authoring Tool)</p> <p data-bbox="96 984 327 1011">602.3 (Support Docs)</p> | <p data-bbox="632 764 793 792">Web: Supports</p> <p data-bbox="632 808 911 836">Electronic Docs: Supports</p> | <p data-bbox="953 764 1014 792">Web:</p> <p data-bbox="953 808 1129 836">Electronic Docs:</p> |
| <p data-bbox="96 1024 514 1052">1.3.3 Sensory Characteristics (Level A)</p> <p data-bbox="96 1068 264 1096">Also applies to:</p> <p data-bbox="96 1112 321 1140">Revised Section 508</p> <p data-bbox="96 1156 321 1183">501 (Web)(Software)</p> <p data-bbox="96 1200 338 1227">504.2 (Authoring Tool)</p> <p data-bbox="96 1243 327 1271">602.3 (Support Docs)</p> | <p data-bbox="632 1024 793 1052">Web: Supports</p> <p data-bbox="632 1068 911 1096">Electronic Docs: Supports</p> | <p data-bbox="953 1024 1014 1052">Web:</p> <p data-bbox="953 1068 1129 1096">Electronic Docs:</p> |
| <p data-bbox="96 1284 394 1312">1.4.1 Use of Color (Level A)</p> <p data-bbox="96 1328 264 1356">Also applies to:</p> <p data-bbox="96 1372 321 1399">Revised Section 508</p> <p data-bbox="96 1416 321 1443">501 (Web)(Software)</p> <p data-bbox="96 1459 338 1487">504.2 (Authoring Tool)</p> | <p data-bbox="632 1284 888 1312">Web: Partially Supports</p> <p data-bbox="632 1328 911 1356">Electronic Docs: Supports</p> | <p data-bbox="953 1284 1472 1430">Web: Some underlined elements are used inconsistently between headings and link elements when all text is the same color. Some links only use color to differentiate them from the surrounding text.</p> <p data-bbox="953 1446 1129 1474">Electronic Docs:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 602.3 (Support Docs) | | |
| 1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Supports | Web: No auto-played audio on web pages. Electronic Docs: |
| 2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Partially Supports Electronic Docs: Partially Supports | Web: Pages contain a layer to indicate live chat with a representative, but the option is only available by clicking on a mouse. Some pages also contain dynamic information tiles that become blank when you tab through the page. You can only retrieve the tile information by using the mouse. Electronic Docs: Written documentation HTML publishing site provides status/toaster messages that can't be accessed or dismissed using a keyboard. For video documentation, the BrightCove player doesn't allow keyboard selection of certain functions, such as captions. |
| 2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Partially Supports Electronic Docs: Partially Supports | Web: The search element in the header can only be exited using a mouse to click the Close button or by navigating to the corporate logo to go back to the home page. Electronic Docs: Written documentation fully supports. For video documentation, users can launch the audio for videos using the keyboard, but the video player only launches the full BrightCove player when the user clicks on the thumbnail using a mouse. |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply | Web: Not Applicable Electronic Docs: Not Applicable | Web: Website doesn't provide content that natively involves keyboard shortcuts. Electronic Docs: Electronic documentation doesn't provide content that involves single-character keyboard shortcuts. |
| 2.2.1 Timing Adjustable (Level A) | Web: Supports | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Electronic Docs: Supports</p> | <p>Electronic Docs: Written documentation HTML publishing site provides status/toaster messages that use real-time status information for downloading PDF files, adding topics to a collection, etc. The toaster messages present a timing bar, and the user can pause the timing bar by hovering on the message dialog box.</p> |
| <p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Does Not Support</p> <p>Electronic Docs: Supports</p> | <p>Web: Decorative videos play on a continual loop and provide no mechanism to pause, stop, or hide the videos.</p> <p>Electronic Docs: Written documentation HTML publishing site provides status/toaster messages that use real-time status information for downloading PDF files, adding topics to a collection, etc. The toaster messages present a timing bar, and the user can pause the timing bar by hovering on the message dialog box.</p> |
| <p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |
| <p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software) – Does not apply to non-web software</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs) – Does not apply to non-web docs</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |
| <p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> | <p>Web: Most web pages include a title</p> <p>Electronic Docs:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|--|
| <p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |
| <p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |
| <p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | <p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> | <p>Web: Web pages don't require multipoint gestures.</p> <p>Electronic Docs: Electronic content doesn't require multipoint gestures.</p> |
| <p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |
| <p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | <p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> | <p>Web: Some web pages include a programmatic name for labeled elements.</p> <p>Electronic Docs:</p> |
| <p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | <p>Web: Not Applicable</p> <p>Electronic Docs: Not Applicable</p> | <p>Web: Web pages don't require motion to use.</p> <p>Electronic Docs: Electronic content doesn't require motion to use.</p> |
| <p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> | <p>Web: Product information tiles are dynamic when you mouse over them, but they are blank when you tab through the page. You can only retrieve the tile information by using the mouse.</p> <p>Pages contain a layer to indicate live chat with a representative, but the option is only available by clicking on a mouse.</p> <p>Electronic Docs:</p> |
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |
| <p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |
| <p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Supports</p> <p>Electronic Docs: Partially Supports</p> | <p>Web:</p> <p>Electronic Docs: Written documentation fully supports.</p> <p>For video documentation, some elements on the BrightCove player do not have labels.</p> |
| <p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| 4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Partially Supports Electronic Docs: Supports | Web: Most web pages use standard controls, but dynamic product information tiles can't be programmatically determined using a standard screen reader. Electronic Docs: |

Table 2: Success Criteria, Level AA

Notes: Product is hardware only. For software functionality of other integrated components, see the appropriate product accessibility conformance report. For software functionality of integrated ODM components, see the appropriate product accessibility conformance report. This product is not an authoring tool.

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| 1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Not Applicable Electronic Docs: Not Applicable | Web: Web content doesn't include live or streaming content. Electronic Docs: Electronic documentation doesn't provide live or streaming content. |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Does Not Support Electronic Docs: Does Not Support | Web: Videos on corporate website are decorative only and do not have an audio description available. Electronic Docs: No videos have an audio description available. |
| 1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply | Web: Supports Electronic Docs: Supports | Web: Electronic Docs: |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply | Web: Does Not Support Electronic Docs: Supports | Web: Forms on website do not include correct programmable labels for form fields. Electronic Docs: |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| <p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Partially Supports</p> <p>Electronic Docs: Partially Supports</p> | <p>Web: User can control contrast for corporate website using integrated AudioEye plug-in, a third-party AT option.</p> <p>Some HTML elements on other pages below color contrast ratio requirements.</p> <p>Electronic Docs: Written documentation: Visited footer links below color contrast ratio requirements. Text and images meet color contrast ratio requirements where the product UI does, but images may be contingent on product UI itself being compliant.</p> <p>Video documentation captions are white text on a black background overlay.</p> |
| <p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Supports</p> <p>Electronic Docs: Partially Supports</p> | <p>Web:</p> <p>Electronic Docs: Written documentation HTML publishing site is configured to move to the mobile view around 200% magnification, so the layout changes and some elements aren't visible from the screen.</p> |
| <p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <p>501 (Web)(Software)</p> <p>504.2 (Authoring Tool)</p> <p>602.3 (Support Docs)</p> | <p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> | <p>Web: Some page elements are images of text instead of live text.</p> <p>Electronic Docs: Some setup sheets contain images of text within larger graphics because it's essential to render them as text to preserve the logical reading order of the documentation. The images of text are included in the alt-text for the larger graphic. Setup sheets also contain images of localized text, but the English equivalents are live text.</p> |
| <p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |
| <p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>Revised Section 508 – Does not apply</p> | <p>Web: Supports</p> <p>Electronic Docs: Supports</p> | <p>Web:</p> <p>Electronic Docs:</p> |
| <p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> | <p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> | <p>Web: User can control contrast for corporate website using integrated AudioEye plug-in, a third-party AT option.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| Revised Section 508 – Does not apply | | For other pages, line height conforms to 1.5x the font height, but letter spacing is not addressed. Electronic Docs: |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply | Web: Does Not Support Electronic Docs: Does Not Support | Web: No mechanism to dismiss hover content without moving the mouse or changing the keyboard focus. Electronic Docs: No mechanism to dismiss hover content without moving the mouse or changing the keyboard focus. |
| 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports Electronic Docs: Supports | Web: Electronic Docs: |
| 2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: Supports | Web: Electronic Docs: |
| 2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Partially Supports Electronic Docs: Supports | Web: Most elements show a focus indicator, but some focus indicators may not be readily visible. Electronic Docs: |
| 3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) | Web: Not Applicable Electronic Docs: Supports | Web: Web content only in English Electronic Docs: PDF documents that include live localized text are tagged with the appropriate language information. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports Electronic Docs: Supports | Web: Electronic Docs: |
| 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports Electronic Docs: Supports | Web: Electronic Docs: |
| 3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: Supports | Web: Electronic Docs: |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Web: Supports Electronic Docs: Not Applicable | Web: Electronic Docs: No legal, financial, or data transactions in documentation. |
| 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: | Web: Does Not Support | Web: Website doesn't provide status messages. |

| Criteria | Conformance Level | Remarks and Explanations |
|--------------------------------------|-------------------------------------|--|
| Revised Section 508 – Does not apply | Electronic Docs: Partially Supports | Electronic Docs: Written documentation HTML publishing site provides status/toaster messages that use role=alert for all messages, even if they are status messages and not true alerts. |

Table 3: Success Criteria, Level AAA

Notes: Not evaluated. Level AAA does not apply.

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: [Any notes that apply to this conformance level]

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------|--------------------|---|
| 302.1 Without Vision | Partially Supports | <p>Audible ring and alert tones. Dial pads on Poly DECT phones are arranged in a standard twelve-button layout with the conventional raised area on the "5" button. Differentiated keypad keys tactilely by shape (number keys are the same shape, line keys are the same shape, etc.) to facilitate navigation by touch. The phone supports:</p> <ul style="list-style-type: none"> • audible indication of incoming calls, • audible microphone mute on/off status <p>Changes</p> <p>Battery charge status is provided only by a visual indicator, but the administrator can set up options to text users only if battery levels are low. In addition to number dial keys, the buttons, Volume buttons, and Mute keys are all tactilely discernible without activating the controls or keys. Actuating the keys provide the user with tactile response so that it is obvious to the user when they have actuated button controls.</p> |
| 302.2 With Limited Vision | Supports | <p>Poly DECT phones have a level of contrast adjustment to increase the brightness of the display. Dial pads on Poly DECT phones are arranged in a standard twelve-button layout with the conventional raised area on the "5" button.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------|---|
| | | <p>Buttons follow a consistent arrangement across different phones in the product line, to facilitate navigation by touch. Using high contrast characters on the keypad in the OFF state to ensure readability. The device is also compatible with optical and electro-optical assistive technology such as magnifying glasses and image magnification systems.</p> <p>Information can be provided via audio communication. The phone supports:</p> <ul style="list-style-type: none"> • audible indication of incoming calls, although audible caller ID is not provided. • Acoustic feedback for touch interactions including 'keyboard clicks', volume up/down and mute/un-mute. • Status indicators for system status (including in call, mute, unmute) are clearly visible. • Visible and touchable elements of the user interface are designed in a way that they are visually separable (e.g. contrast, separated) and meet the minimum touch target size of 48dp wherever possible. |
| 302.3 Without Perception of Color | Partially Supports | <p>Icons are used to provide indication of state (such as DND) as well as color. Most LED indicators provide both color and pattern behavior to indicate status or functionality. However, some product statuses have identical pattern behaviors and the only difference is the LED color.</p> |
| 302.4 Without Hearing | Partially Supports | <p>Phone handsets include an integrated LCD screen that provides some text information. However, there is not speech to text functionality and the phone is not compatible with TTY. Not designed in such a way. Users without hearing can use the paging and intercom features of the product.</p> <p>The system supports visual feedback and indications of user interactions. Visual alerts are displayed on an integrated high-resolution LCD screen.</p> |
| 302.5 With Limited Hearing | Supports | <p>Although exchange of information via audio is the primary purpose, audio information is not required to operate the product, other than the ring tone. For alerting calls, a visual display is provided as well as user defined ring tones.</p> <p>An optional external loudspeaker system may be used when paired and for use as an accessory to control headset or speakerphone.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| | | |
| 302.6 Without Speech | Not applicable | Any control action that is required by the phone is handled via keypad. Speech control is not required to operate this product. |
| 302.7 With Limited Manipulation | Supports | Physical operation does not require fine motor control or simultaneous actions. |
| 302.8 With Limited Reach and Strength | Supports | The unit can be moved to a position where limited reach will not be a restriction. Limited strength is also not a restriction. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | Iconography on the display and industry standard symbols and text on the keys enable the ICT to be more intuitive to operate. |

Chapter 4: [Hardware](#)

Notes: [Any notes that apply to this conformance level]

For information on this section, view the following US Access Board webinar: <https://www.accessibilityonline.org/cioc-508/archives/110614>

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | Not applicable | These are not closed functionality systems. |
| 402.2.2 Transactional Outputs | Not applicable | These are not closed functionality systems. |
| 402.2.3 Speech Delivery Type and Coordination | Not applicable | These are not closed functionality systems. |
| 402.2.4 User Control | Not applicable | These are not closed functionality systems. |
| 402.2.5 Braille Instructions | Not applicable | These are not closed functionality systems. |
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Not applicable | These are not closed functionality systems. |
| 402.3.2 Non-private Listening | Not applicable | These are not closed functionality systems. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 402.4 Characters on Display Screens | Not applicable | These are not closed functionality systems. |
| 402.5 Characters on Variable Message Signs | Not applicable | These are not closed functionality systems. |
| <u>403 Biometrics</u> | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not Applicable | Not part of the design (no ID or biometric control). |
| <u>404 Preservation of Information Provided for Accessibility</u> | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Supports | Poly DECT phones do not modify or remove any information that is to be sent. |
| <u>405 Privacy</u> | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Supports | The screen on Poly DECT phone is never blanked during operation. |
| <u>406 Standard Connections</u> | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Supports | Industry standard connections or converters are provided. |
| <u>407 Operable Parts</u> | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Partially Supports | The keys on the Rove 30 blue model provide sufficient contrast when the backlight is on and off. The keys on the Rove 40 white model show sufficient contrast when not backlit, but when the backlight is activated on the white model, the keys do not show sufficient contrast. The user can configure the backlight to automatically turn off after a set period of time but cannot currently fully disable the backlight option. |
| <u>407.3 Input Controls</u> | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Supports | Poly DECT phone products have a distinctive raised pattern on the “5” key that will allow users to identify which key they are pressing in relation to the “5” key along with raised patterns on the navigation keys. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| 407.3.2 Alphabetic Keys | Not Applicable | Not part of the design (no QWERTY keyboard). |
| 407.3.3 Numeric Keys | Supports | Poly DECT phone products have a distinctive raised pattern on the "5" key that will allow users to identify which key they are pressing in relation to the "5" key. The arrangement of phone keys is in compliance with ITU-T Recommendation E.161 with the exception that two raised dots are provided rather than the single dot as specified in section 3.6 of ITU-T Recommendation E.161. |
| 407.4 Key Repeat | Not Applicable | Keyboard does not support key repeat. |
| 407.5 Timed Response | Not Applicable | It is not part of design. |
| 407.6 Operation | Supports | No operation requires 5 or more pounds of force. All operations may be carried out with a single hand with no tight grasping, pinching, or twisting required |
| 407.7 Tickets, Fare Cards, and Keycards | Not Applicable | Not part of the design. |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Not Applicable | Product is not stationary |
| 407.8.1.1 Vertical Plane for Side Reach | Not Applicable | Product is not stationary |
| 407.8.1.2 Vertical Plane for Forward Reach | Not Applicable | Product is not stationary |
| 407.8.2 Side Reach | Not Applicable | Product is not stationary |
| 407.8.2.1 Unobstructed Side Reach | Not Applicable | Product is not stationary |
| 407.8.2.2 Obstructed Side Reach | Not Applicable | Product is not stationary |
| 407.8.3 Forward Reach | Not Applicable | Product is not stationary |
| 407.8.3.1 Unobstructed Forward Reach | Not Applicable | Product is not stationary |
| 407.8.3.2 Obstructed Forward Reach | Not Applicable | Product is not stationary |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not Applicable | Product is not stationary |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not Applicable | Product is not stationary |
| <u>408 Display Screens</u> | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | Not applicable | Product is not stationary. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 408.3 Flashing | Supports | No LED patterns are faster than 3 blinks per second. |
| <u>409 Status Indicators</u> | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | Partially Supports | The phone supports: <ul style="list-style-type: none"> • audible indication of incoming calls, • audible microphone mute on/off status Changes Battery charge status is provided only by a visual indicator, but the administrator can set up options to text users only if battery levels are low. |
| <u>410 Color Coding</u> | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Partially Supports | Icons are used to provide indication of state (such as DND) as well as color. Most LED indicators provide both color and pattern behavior to indicate status or functionality. However, some product statuses have identical pattern behaviors and the only difference is the LED color. |
| <u>411 Audible Signals</u> | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Supports | A screen flash shall be provided to indicate an incoming call. Other signals (such as call waiting) are also indicated by UX elements on the display. LEDs built into buttons on the phone also provide information on the state of the phone such as incoming or calls that are on hold. |
| <u>412 ICT with Two-Way Voice Communication</u> | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | Supports | 47CFR 68.317 is a FCC mandatory requirement, so we will meet this requirement. Ringer and speaker/headset volume controls are provided. Gain can also be adjustable in excess of 20 dB. More than one intermediate step is provided |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not Applicable | Volume gain is for digital wirelines only. |
| 412.3 Interference Reduction and Magnetic Coupling | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | Not Applicable | Does not support wireless handsets |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 412.3.2 Wireline Handsets | Supports | All Poly handsets have primary inductive coils that interface with conventional hearing aid pickup and meet FCC Part 68 requirements for Hearing Aid Compatibility. |
| 412.4 Digital Encoding of Speech | Supports | Support wideband speech |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future. |
| 412.6 Caller ID | Partially Supports | Caller ID is provided on a visual display, but not audibly. |
| 412.7 Video Communication | Not Applicable | Not part of the design. |
| 412.8 Legacy TTY Support | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | Does not support | The phone is not compatible with TTY |
| 412.8.2 Voice and Hearing Carry Over | Does not support | The phone is not compatible with TTY |
| 412.8.3 Signal Compatibility | Does not support | The phone is not compatible with TTY |
| 412.8.4 Voice Mail and Other Messaging Systems | Does not support | The phone is not compatible with TTY |
| <u>413 Closed Caption Processing Technologies</u> | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | Not Applicable | Not part of the design. |
| 413.1.2 Pass-Through of Closed Caption Data | Not Applicable | Not part of the design. |
| <u>414 Audio Description Processing Technologies</u> | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not Applicable | Not part of the design (no tuner). |
| 414.1.2 Other ICT | Not Applicable | Not part of the design (no audio description). |
| <u>415 User Controls for Captions and Audio Descriptions</u> | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Not Applicable | Not part of the design (no caption control). |
| 415.1.2 Audio Description Controls | Not Applicable | Not part of the design (no audio description). |

Chapter 5: [Software](#)

Notes: Product is hardware only. For software functionality of other integrated components, see the appropriate product accessibility conformance report. For software functionality of integrated ODM components, see the appropriate product accessibility conformance report. This product is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes: [Any notes that apply to this conformance level]

Boilerplate for this section is for legacy Polycom products and Poly products hosted on the [Poly Online Support Center](#) (the Polycom Support site) or at the [Polycom Documentation Library](#) (PDL).

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|--|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | <i>Poly Rove User Guide</i> contains sections specific to accessibility information for users with disabilities. |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | Product documentation is available in a screen reader format. Other formats may be made available on request. Contact accessibility@poly.com . |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | Poly provides information on the required topics upon request. Contact accessibility@poly.com . |
| 603.3 Accommodation of Communication Needs | Supports | Global Support provides support services to individuals with disabilities in the following ways: (1) the Web for hearing impaired, (2) the phone for site impaired or individuals using speech devices. The hearing-impaired individual has access to opening a service ticket via the web and communicating about the issue via the web, as well as taking advantage of Poly's knowledge base articles, documentation or community forums, depending on the products used. Individuals can make contact by email via accessibility@poly.com . |

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