



Date: 25 Jul 2017

Voluntary Accessibility Template (VPAT)

This Voluntary Product Accessibility Template (VPAT) describes accessibility of Polycom’s RealPresence Media Suite against the criteria described in Section 508 of the United States Rehabilitation Act of 1973, as amended (29 U.S.C. 794d). The template format is intended to permit easy evaluation of conformance to Section 508

Name of Product: Polycom RealPresence Media Suite (RPMS)

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Note: This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

SUMMARY TABLE

VOLUNTARY PRODUCT ACCESSIBILITY SUMMARY

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	
Section 1194.22 Web-based internet information and applications	Supports with exceptions	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Not Applicable	
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** Section 1194.31 Functional Performance Criteria	Support with exceptions	
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**Section 1194.21 Software Applications and Operating Systems
Polycom RealPresence Media Suite is not a Software Application or Operating System**

Section 1194.22 Web-based Internet information and applications

Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supports.	Text equivalent is provided for every non text element using tooltip as applicable.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Supports.	User can be upload and modify the description
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports.	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports.	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable.	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable.	
(g) Row and column headers shall be identified for data tables.	Supports.	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable.	Data tables with two or more logical levels for row or column headers are not used.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Supports.	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports.	No flashing images are used in the application itself.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Supports.	Information is available in text.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Support	

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(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).	Supports	Provide a link to such plug-in.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports.	
(o) A method shall be provided that permits users to skip repetitive navigation links.	Supports.	Navigation links are accessible from all screens.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Support	Alert time can be set by user

**Section 1194.23 Telecommunications Products
Polycom RealPresence Media Suite is not a Telecommunications Product**

**Section 1194.24 Video and Multi-media Products
Polycom RealPresence Media Suite is not a Video or Multi-media Product**

**Section 1194.25 Self-Contained, Closed Products
Polycom RealPresence Media Suite is not a Self-Contained, Closed Product**

**Section 1194.26 Desktop and Portable Computers
Polycom RealPresence Media Suite is not a Desktop or Portable Computer**

Section 1194.31 Functional Performance Criteria

Criteria	Supporting Features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Not supported.	Product did not support the one mode of operation and information retrieval that does not require user vision shall be provided
(b) At least one mode of operation and information	Supports through	The RPMS Interface is accessed

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retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	equivalent facilitation	via the user's computer and can be used with screen magnifier present on MS Windows based computers.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	Operations can be carried out without the need for user hearing.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported.	User speech is not required. Text message is also provided.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Not Supported	

Section 1194.41 Information, documentation, and support.

Criteria	Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Product documentation will be made available in a screen readable format. Other formats may be made available on request. Contact accessibility@polycom.com
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Product documentation will be made available in a screen readable format. Other formats may be made available on request. Contact accessibility@polycom.com
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support is primarily provided by audio, email (text) or video.

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