

- Read PLCM Guidance ITIC Template 2.2.doc before completing this form.
- When sections of criteria do not apply, or deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

# **Poly Accessibility Conformance Report**

## **Revised Section 508 Edition**

VPAT® Version 2.2 – July 2018

**Name of Product/Version:** Poly® Trio C60, Trio C60 NR (No Radio), Trio C60 ND (No DECT) & Accessories

**Product Description:** Audio Conferencing System

**Date:** 10 April 2020

**Contact information:** [Accessibility@Poly.com](mailto:Accessibility@Poly.com)

**Notes:** This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

**Evaluation Methods Used:** Operation of the equipment was used to evaluate accessibility, usability, and interoperability.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A (No) Level AA (No) Level AAA (No)
<a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017 <a href="#">Corrections to the ICT Final Rule</a> as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Alt-text or adjacent text for images Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: No audio or video in documentation Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>
<p><a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: No audio or video in documentation Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>
<p><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Electronic Docs: Not Applicable</p>	<p>Web: Electronic Docs: No audio or video in documentation Software: Not a Software product</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b><u>1.3.1 Info and Relationships</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b><u>1.3.2 Meaningful Sequence</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b><u>1.3.3 Sensory Characteristics</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b><u>1.4.1 Use of Color</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b><u>1.4.2 Audio Control</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable	Web: Electronic Docs: No audio in documentation Software: Not a Software product Closed: Not a closed product

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Closed: Not Applicable Authoring Tool: Not Applicable	Authoring Tool: Not an Authoring Tool
<b><u>2.1.1 Keyboard</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b><u>2.1.2 No Keyboard Trap</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b><u>2.2.1 Timing Adjustable</u></b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: No time limits to accessing content Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A) Also applies to: <ul style="list-style-type: none"> <li></li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: No dynamic content in documentation Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A) Also applies to: Revised Section 508	Web: Electronic Docs: Not Applicable	Web: Electronic Docs: No dynamic content in documentation Software: Not a Software product

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b>2.4.1 Bypass Blocks</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b>2.4.2 Page Titled</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b>2.4.3 Focus Order</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b>2.4.4 Link Purpose (In Context)</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<b>3.1.1 Language of Page</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Authoring Tool: Not Applicable	Authoring Tool: Not an Authoring Tool
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool

Criteria	Conformance Level	Remarks and Explanations
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Documentation uses standard controls Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: No audio or video in documentation Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: No audio or video in documentation Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web: Electronic Docs: Supports with Exceptions Software: Not Applicable Closed: Not Applicable</p>	<p>Web: Electronic Docs: Some elements currently below ratio of 4.5:1; updating documentation with corrected images and elements Software: Not a Software product</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>	Authoring Tool: Not Applicable	Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<p><a href="#">1.4.5 Images of Text</a> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<p><a href="#">2.4.6 Headings and Labels</a> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Electronic Docs: No legal, financial, or data transactions in documentation Software: Not a Software product Closed: Not a closed product Authoring Tool: Not an Authoring Tool</p>

## Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">1.4.6 Contrast Enhanced</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">2.2.3 No Timing</a> (Level AAA)	Web: Not Applicable	Web: Trio C60 phones are not web applications.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		
<a href="#">2.2.4 Interruptions</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">2.4.8 Location</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">2.4.10 Section Headings</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">3.1.3 Unusual Words</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">3.1.4 Abbreviations</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">3.1.5 Reading Level</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">3.1.6 Pronunciation</a> (Level AAA) Also applies to:	Web: Not Applicable	Web: Trio C60 phones are not web applications.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<a href="#">3.2.5 Change on Request</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">3.3.5 Help</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: Trio C60 phones are not web applications.

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	<p>The system can be used as an audio speakerphone accessory adhering to the USB human interface device class (USB HID class) specification when connected to a personal computer (PC) running a communications application, like the Microsoft Skype for Business or Microsoft Teams desktop client, that been tested for screen reader compatibilities.</p> <p>The system supports:</p> <ul style="list-style-type: none"> <li>• audible indication of incoming calls,</li> <li>• audible microphone mute on/off status changes,</li> <li>• an acoustic reminder is played periodically when the microphone is 'muted',</li> <li>• audible calendar alerts (start of meeting and periodic reminder)</li> <li>• stutter dailtone for voice mail messages waiting</li> </ul>
302.2 With Limited Vision	Supports with Exceptions	<p>Information can be provided via audio communication.</p> <p>The systems supports:</p>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• audible indication of incoming calls, although audible caller ID is not provided.</li> <li>• 5" high-resolution color screen with adjustable brightness.</li> <li>• Adjustable brightness/contrast</li> <li>• Acoustic feedback for touch interactions including 'keyboard clicks', volume up/down and mute/un-mute.</li> <li>• Status indicators for system status (including in call, mute, unmute) are clearly visible.</li> <li>• Visible and touchable elements of the user interface are designed in a way that they are visually separable (e.g. contrast, separated) and meet the minimum touch target size of 48dp wherever possible.</li> <li>• The device is also compatible with optical and electro-optical assistive technology such as magnifying glasses and image magnification systems.</li> </ul> <p>When used in Microsoft Teams mode the system also supports:</p> <ul style="list-style-type: none"> <li>• UI settings for high contrast and increased font sizes</li> </ul>
302.3 Without Perception of Color	Supports	<p>All colored icons are supported by both text and universally recognized symbols. Volume controls are provided in high contrast white on grey background. Display contrast can be adjusted over a wide range.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>When used in Microsoft Teams mode the system also supports:</p> <ul style="list-style-type: none"> <li>Adjustable Color Correction Mode (Deuteranomaly, Protanomaly, Trianomaly)</li> </ul>
302.4 Without Hearing	Supports	<p>The system can be operated without the need for Although exchange of information via audio is the primary purpose, audio information is not required to operate the product.</p> <p>The system supports Ethernet pass-through to connect a computer for communicating information via text using content/data sharing functions or Instant Messaging for those who require it.</p> <p>The system supports visual feedback and indications of user interactions.</p> <p>Visual alerts are displayed on an integrated 5" high-resolution LCD screen.</p> <p>The system can be paired and operate as an accessory for controlling one of the following audio-visual communication systems that support display of close-captioning:</p> <ul style="list-style-type: none"> <li>Poly Studio X30</li> <li>Poly Studio X50</li> <li>Poly G7500</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	<p>Although exchange of information via audio is the primary purpose, audio information is not required to operate the product, other than the ring tone. For alerting calls, a visual display is provided as well as user defined ring tones.</p> <p>As a loudspeaking conference phone the system offers more than 20dB of receive gain.</p> <p>Any control action that is required by the system is handled via touch screen. Speech control is not required to operate this product.</p> <p>An optional external loudspeaker system may be used when paired and for use as an accessory to control the Poly Studio X30, Poly Studio X50 or Poly G7500.</p>
302.6 Without Speech	Supports	<p>The device can be controlled and operated without the use of speech and offers video, closed captioning and use of Instant Messaging as described above.</p>
302.7 With Limited Manipulation	Supports	<p>Physical operation does not require fine motor control or simultaneous actions. Visible and touchable elements of the user interface are designed in a way that they are visually separable (e.g. contrast, separated) and meet the minimum touch target size of 48dp wherever possible.</p>

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	<p>Trio is portable and can be moved to a position where limited reach will not be a restriction</p> <p>The product features a 5” high-resolution, capacitive touch display based control user interface as well as dedicated volume control touch buttons (volume up/down and mute) requires minimal strength to operate.</p> <p>The product can also be operated and controlled using an optional (user supplied) external physical keyboard and mouse.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Operation is intuitively using industry standard symbols and text.

## Chapter 4: Hardware

Notes: Not Applicable - Richards is not a Closed Functionality Product.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Trio C60 is not a Closed Function product
402.2.2 Transactional Outputs	Not Applicable	Trio C60 is not a Closed Function product
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Trio C60 is not a Closed Function product
402.2.4 User Control	Not Applicable	Trio C60 is not a Closed Function product
402.2.5 Braille Instructions	Not Applicable	Trio C60 is not a Closed Function product
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.3.1 Private Listening	Not Applicable	Trio C60 is not a Closed Function product
402.3.2 Non-private Listening	Not Applicable	Trio C60 is not a Closed Function product
402.4 Characters on Display Screens	Not Applicable	Trio C60 is not a Closed Function product
402.5 Characters on Variable Message Signs	Not Applicable	Trio C60 is not a Closed Function product
<b>403 Biometrics</b>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Biometrics are not used
<b>404 Preservation of Information Provided for Accessibility</b>	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	Trio C60 uses industry-standard codes, translation protocols, or formats.
<b>405 Privacy</b>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Trio C60 is an Audio Conference Phone
<b>406 Standard Connections</b>	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	The system uses open standards compliant connections, protocols and profiles.
<b>407 Operable Parts</b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	<p>Keys and controls are designed to visually contrast from the background. Characters are high contrast white on black or black on white.</p> <p>When used in Microsoft Teams mode the system also supports:</p> <ul style="list-style-type: none"> <li>• Adjustable for high contrast</li> </ul>
<b>407.3 Input Controls</b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports – Equivalent Facilitation	The system offers a touch screen which does not offer tactile discernibility. The system can be controlled by the user from a (user provided) keypad and mouse

Criteria	Conformance Level	Remarks and Explanations
		connected from a personal computer (PC) or directly to the system.
407.3.2 Alphabetic Keys	Not Applicable	See 407.3.1
407.3.3 Numeric Keys	Not applicable	See 407.3.1
407.4 Key Repeat	Not applicable	See 407.3.1
407.5 Timed Response	Not Supported	<p>Timeouts are adjustable and can be disabled but don't offer the ability to indicate that more time is needed.</p> <p>This applies to:</p> <ul style="list-style-type: none"> <li>• reverting to the idle screen</li> <li>• screen saver</li> <li>• power saving mode</li> <li>• on-hook timeout before dialing number entered</li> <li>• off-hook (idle) timeout before dialing number entered</li> </ul>
407.6 Operation	Supports	Trio C60 can be easily operated using one hand and/or limited force.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Trio C60 is an Audio Conference Phone.
<b>407.8 Reach Height and Depth</b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Trio C60 is a portable product
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Trio C60 is a portable product
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Trio C60 is a portable product
407.8.2 Side Reach	Not Applicable	Trio C60 is a portable product
407.8.2.1 Unobstructed Side Reach	Not Applicable	Trio C60 is a portable product
407.8.2.2 Obstructed Side Reach	Not Applicable	Trio C60 is a portable product
407.8.3 Forward Reach	Not Applicable	Trio C60 is a portable product
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Trio C60 is a portable product
407.8.3.2 Obstructed Forward Reach	Not Applicable	Trio C60 is a portable product

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Trio C60 is a portable product
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Trio C60 is a portable product
<b>408 Display Screens</b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Trio C60 is a portable product and may be moved to enable improved viewing.
408.3 Flashing	Supports	Flashing meets recognized safe rates for the frequency of flashing.
<b>409 Status Indicators</b>	Heading cell – no response required	Heading cell – no response required
409.1 General	Supports	Status indicators are discernable visually, and by sound. Visual indicators of status such as ringing, on hold, mute, active call, etc. are displayed on the user interface.
<b>410 Color Coding</b>	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	All color-coded items are supported by text and use of industry standard icons.
<b>411 Audible Signals</b>	Heading cell – no response required	Heading cell – no response required
411.1 General	Supports	The LED status indicators located at the end of each leg of the device and the 5” color touch LCD provide visually cues and convey information about an action or prompting a response. This includes: <ul style="list-style-type: none"> <li>• incoming call</li> <li>• call on hold</li> <li>• call waiting</li> <li>• mute</li> <li>• message waiting</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		Audible signals or cues are not used as the only means of conveying information.
<b>412 ICT with Two-Way Voice Communication</b>	Heading cell – no response required	Heading cell – no response required
<b>412.2 Volume Gain</b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Supports	Gain exceeds 20dB and may be further enhanced. – see 302.5.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Trio C60 is a call control network connected device.
<b>412.3 Interference Reduction and Magnetic Coupling</b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Trio C60 is not a handset product.
412.3.2 Wireline Handsets	Not Applicable	Trio C60 is not a handset product.
412.4 Digital Encoding of Speech	Supports	The system supports G.722 and Opus wideband voice encoding.
412.5 Real-Time Text Functionality	Not Applicable	Reserved for future
412.6 Caller ID	Supports with exceptions	<p>Caller ID is provided on a visual display, but not audibly.</p> <p>Converting caller ID on the fly from text to speech is technically complex.</p> <p>Alternatively, the Trio C60 can be used as speakerphone connected to a personal computer or mobile device (via USB or Bluetooth) that uses a communication application with audible caller ID capabilities.</p>
412.7 Video Communication	Supports	<p>The system can be paired and used as an accessory for controlling one of the following audio-visual communication systems with video quality sufficient to support communication using sign language:</p> <ul style="list-style-type: none"> <li>• Poly Studio X30</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Poly Studio X50</li> <li>• Poly G7500</li> </ul>
<b>412.8 Legacy TTY Support</b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Supports by equivalent facilitation	<p>Trio may be used in conjunction with an Analogue Terminal Adaptor (ATA) to permit connection of TTY alongside with the Trio based connection.</p> <p>The ATA may be connected to the 2<sup>nd</sup> network port of the Trio C60 system to access the network and establish its own connection independent of the Trio system.</p> <p>When used as an accessory to control a Poly video system such as Studio X30/X50 or Poly G7500 (in 'Trio Pairing' mode) for video communication, closed captioning may be received when embedded in the receiving video stream.</p> <p>Information can also be communicated via text through use of content/data sharing functions or via Instant Messaging (IM) through an attached PC.</p>
412.8.2 Voice and Hearing Carry Over	Supports	Microphone can be turned on and off.
412.8.3 Signal Compatibility	Not Applicable	Trio C60 will not interfere with the operation of TTY connected via ATA.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	<p>Trio C60 is compatible with caller identifications (ID) systems but is not a caller ID or IVR system.</p> <p>When connected to a computer by a USB connection at the user's option, the computer can operate in concert with the phone.</p>

Criteria	Conformance Level	Remarks and Explanations
		Assistive technologies on the computer may be used to interpret caller identification and similar information that will also appear on the tethered computer.
<b>413 Closed Caption Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	When used as an accessory to control a Poly video system such as Studio X30/X50 or Poly G7500 (in 'Trio Pairing' mode) for video communication, closed captioning may be received when embedded in the receiving video stream.
413.1.2 Pass-Through of Closed Caption Data	Not applicable	
<b>414 Audio Description Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Trio C60 is not a Television Tuner.
414.1.2 Other ICT	Not Applicable	
<b>415 User Controls for Captions and Audio Descriptions</b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Trio does not offer caption selection, but when used as an accessory to control a Poly video system such as Studio X30/X50 or Poly G7500 (in 'Trio Pairing' mode) for video communication, closed captioning may be received when embedded in the receiving video stream.
415.1.2 Audio Description Controls	Not Applicable	

## Chapter 5: Software

Notes: Trio C60 is not a software product.

## Chapter 6: Support Documentation and Services

Notes:



Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Poly Trio Solution User Guide, Poly Trio Solution with MSFT Teams/Skype for Business User Guide, and Poly Trio C60 Setup Sheet contain sections specific to Accessibility information for vision, hearing, and/or mobility impaired users.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	For WCAG 2.0 level A conformance: <ul style="list-style-type: none"> <li>Majority of HTML page structures and formatting meet requirements.</li> <li>Other criteria at 100% implementation.</li> </ul>
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All documentation is provided in an electronic format.
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Polycom documentation and web-design teams have implemented WCAG2 requirements (Web Content Accessibility Guidelines 2.0), whereby, customers with disabilities will be able to access documentation, using all commonly used accessibility tools, such as Microsoft Text Readers, Screen Magnifiers and the like. Information on Accessibility can be found on product user guides, or by contacting Polycom’s helpdesk. Individuals can also contact <a href="mailto:accessibility@poly.com">accessibility@poly.com</a> or <a href="mailto:accessibility@polycom.com">accessibility@polycom.com</a> for guidance.
603.3 Accommodation of Communication Needs	Supports	Poly Global Support provides support services to individuals with disabilities in the following ways: (1) the Web for hearing impaired, (2) the phone for site

Criteria	Conformance Level	Remarks and Explanations
		impaired or individuals using speech devices. The hearing-impaired individual has access to opening a service ticket via the Web and communicating about the issue via the Web, as well as taking advantage of Polycom's Knowledgebase Articles, documentation or community forums, depending on the products used. Individuals can make contact by e-mail via <a href="mailto:accessibility@poly.com">accessibility@poly.com</a> or <a href="mailto:accessibility@polycom.com">accessibility@polycom.com</a> .

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