



Date: 30 January 2018

Voluntary Accessibility Template (VPAT)

This Voluntary Product Accessibility Template (VPAT) describes accessibility of Polycom's Utopia against the criteria described in Section 508 of the United States Rehabilitation Act of 1973, as amended (29 U.S.C. 794d). The template format is intended to permit easy evaluation of conformance to Section 508

Name of Product: Polycom® Utopia

Note this VPAT describes only for Polycom's ® Utopia. Accessibility from a user's perspective is provided in the 508 VPAT Utopia which can be found at <http://www.polycom.com/products-services/resources/product-accessibility.html>

Company contact for more information: Ian Jennings, ian.jennings@polycom.com

Note: This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

Note: This document uses the accessibility criteria described in the Revised Section 255 Guidelines of January 2017.

All contents copyright ©2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

SUMMARY TABLE
VOLUNTARY PRODUCT ACCESSIBILITY SUMMARY

Section	Criteria	Supporting Features	Remarks and explanations
Chapter 3 Functional Performance Criteria			
301	General	N	
302	Functional Performance Criteria	N	
Chapter 4 Hardware			
401	General	N	
402	Closed Functionality	Y	support for 402.1 and 402.3
403	Biometrics	N	
404	Preservation of Accessibility Information	Y	support for 404.1
405	Privacy	N	
406	Standard Connections	Y	
407	Operable Parts	Y	support for 407.1, 407.3, 407.4, 407.6
408	Display Screens	N	
409	Status Indicators	Y	support for 409.1
410	Color Coding	N	
411	Audible Signals	Y	support for 411.1
412	ICT with Two-Way Voice Communication	Y	support for 412.1, 412.7
413	Closed Caption Processing Technologies	N	
414	Audio Description Technologies	N	
415	User Control for Captions and Audio Descriptions	N	
Chapter 5 Software			
501	General	N	
502	Interoperability with Assistive Technology	N	
503	Applications	N	
504	Authoring Tools	N	
Chapter 6 Support Documentation/Services.			
601	General	N	
602	Support Documentation	N	
603	Support Services	N	

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

Appendix C to Part 1194 – Functional Performance Criteria and Technical Requirements

Chapter 3: Functional Performance Criteria

301 General

301.1 Scope. The requirements of Chapter 3 shall apply to ICT where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

302 Functional Performance Criteria

#	Criteria	Supports	Comments
302.1	Without Vision.		
	Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Not Applicable	Utopia doesn't provide visual mode;
302.2	With Limited Vision.		
	Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Not Applicable	Utopia doesn't provide visual mode;
302.3	Without Perception of Color.		
	Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Not Applicable	Utopia doesn't provide visual mode;
302.4	Without Hearing.		
	Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Supported	LED state transition occurs accompanies audible notifications

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

302.5	With Limited Hearing.		
	Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Supported	LED state transition occurs accompanies audible notifications
302.6	Without Speech.		
	Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Supported	Utopia input device is a simple remote control with mechanical buttons. However, Utopia can operate as a simple USB device without using the remote control.
302.7	With Limited Manipulation.		
	Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Supported	Utopia input device is a simple remote control with mechanical buttons. However, Utopia can operate as a simple USB device without using the remote control.
302.8	With Limited Reach and Strength.		
	Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Supported	Utopia input device is a simple remote control with mechanical buttons. However, Utopia can operate as a simple USB device without using the remote control.
302.9	With Limited Language, Cognitive, and Learning Abilities.		
	ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Supported	Utopia can operate as a USB device with no user interaction.

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

CHAPTER 4: HARDWARE**401 General**

401.1 Scope. The requirements of Chapter 4 shall apply to ICT that is hardware where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

402 Closed Functionality

#	Criteria	Supports	Comments
402.1 General.			
	ICT with closed functionality shall be operable without requiring the user to attach or install assistive technology other than personal headsets or other audio couplers, and shall conform to 402.	Not Applicable	Utopia is a USB device and is not an ICT with closed functionality.
402.2 Speech-Output Enabled.			
	<p>ICT with a display screen shall be speech-output enabled for full and independent use by individuals with vision impairments.</p> <p>EXCEPTIONS:</p> <ol style="list-style-type: none"> 1. Variable message signs conforming to 402.5 shall not be required to be speech-output enabled. 2. Speech output shall not be required where ICT display screens only provide status indicators and those indicators conform to 409. 3. Where speech output cannot be supported due to constraints in available memory or processor capability, ICT shall be permitted to conform to 409 in lieu of 402.2. 4. Audible tones shall be permitted instead of speech output where the content of user input is not displayed as entered for security purposes, including, but not limited to, asterisks representing personal identification numbers. 	Not Applicable	Utopia doesn't have display screen.

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

<p>5. Speech output shall not be required for: the machine location; date and time of transaction; customer account number; and the machine identifier or label.</p> <p>6. Speech output shall not be required for advertisements and other similar information unless they convey information that can be used for the transaction being conducted.</p>		
402.2.1 Information Displayed On-Screen.		
<p>Speech output shall be provided for all information displayed on-screen.</p>	Not Applicable	Utopia doesn't have display screen.
402.2.2 Transactional Outputs.		
<p>Where transactional outputs are provided, the speech output shall audibly provide all information necessary to verify a transaction.</p>	Not Applicable	Utopia doesn't use audible transactional outputs
402.2.3 Speech Delivery Type and Coordination.		
<p>Speech output shall be delivered through a mechanism that is readily available to all users, including, but not limited to, an industry standard connector or a telephone handset. Speech shall be recorded or digitized human, or synthesized. Speech output shall be coordinated with information displayed on the screen.</p>	Not Applicable	Utopia doesn't generate speech output
402.2.4 User Control.		
<p>Speech output for any single function shall be automatically interrupted when a transaction is selected. Speech output shall be capable of being repeated and paused.</p>	Not Applicable	Utopia doesn't generate speech output
402.2.5 Braille Instructions.		
<p>Where speech output is required by 402.2, braille instructions for</p>	Not Applicable	Utopia doesn't generate speech output

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

<p>initiating the speech mode of operation shall be provided. Braille shall be contracted and shall conform to 36 CFR part 1191, Appendix D, Section 703.3.1.</p> <p>EXCEPTION: Devices for personal use shall not be required to conform to 402.2.5.</p>		
402.3 Volume.		
<p>ICT that delivers sound, including speech output required by 402.2, shall provide volume control and output amplification conforming to 402.3.</p> <p>EXCEPTION: ICT conforming to 412.2 shall not be required to conform to 402.3.</p>	Supported	Utopia supports remote control to control volume.
402.3.1 Private Listening.		
<p>Where ICT provides private listening, it shall provide a mode of operation for controlling the volume. Where ICT delivers output by an audio transducer typically held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.</p>	Not Applicable	Utopia does not provide private listening mode
402.3.2 Non-private Listening.		
<p>Where ICT provides non-private listening, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. A function shall be provided to automatically reset the volume to the default level after every use.</p>	Not Applicable	Utopia supports output amplification > 65dBA @ 0.5m. However, Utopia is a USB device, not an ICT. Utopia volume is controlled by the host application running on a PC
402.4 Characters on Display Screens.		
<p>At least one mode of characters displayed on the screen shall be in a sans serif font. Where ICT does</p>	Not Applicable	Utopia doesn't have display screen.

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

not provide a screen enlargement feature, characters shall be 3/16 inch (4.8 mm) high minimum based on the uppercase letter "I". Characters shall contrast with their background with either light characters on a dark background or dark characters on a light background.		
402.5 Characters on Variable Message Signs.		
Characters on variable message signs shall conform to section 703.7 Variable Message Signs of ICC A117.1-2009 (incorporated by reference, see 702.6.1).	Not Applicable	Utopia doesn't have display screen.

403 Biometrics

#	Criteria	Supports	Comments
403.1 General.			
	Where provided, biometrics shall not be the only means for user identification or control. EXCEPTION: Where at least two biometric options that use different biological characteristics are provided, ICT shall be permitted to use biometrics as the only means for user identification or control.	Not Applicable	Utopia doesn't have any means for user identification or control.

404 Preservation of Information Provided for Accessibility

#	Criteria	Supports	Comments
404.1 General.			
	ICT that transmits or converts information or communication shall not remove non-proprietary information provided for accessibility or shall restore it upon delivery.	Supported	No information is removed while Utopia transmits audio and video streams via USB to the Host.

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

405 Privacy

#	Criteria	Supports	Comments
405.1 General.			
	The same degree of privacy of input and output shall be provided to all individuals. When speech output required by 402.2 is enabled, the screen shall not blank automatically.	Not Applicable	Utopia doesn't have display screen.

406 Standard Connections

#	Criteria	Supports	Comments
406.1 General.			
	Where data connections used for input and output are provided, at least one of each type of connection shall conform to industry standard non-proprietary formats.	Supported	Utopia USB connection conforms to industry standard non-proprietary formats.

407 Operable Parts

#	Criteria	Supports	Comments
407.1 General.			
	Where provided, operable parts used in the normal operation of ICT shall conform to 407.	Supported	
407.2 Contrast			
	Where provided, keys and controls shall contrast visually from background surfaces. Characters and symbols shall contrast visually from background surfaces with either light characters or symbols on a dark background or dark characters or symbols on a light background.	Supported	Utopia remote control keys provide visual contrast from background surfaces

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

407.3 Input Controls		
At least one input control conforming to 407.3 shall be provided for each function. EXCEPTION: Devices for personal use with input controls that are audibly discernable without activation and operable by touch shall not be required to conform to 407.3.	Supported	Utopia support remote controller and buttons on device.
407.3.1 Tactilely Discernable		
Input controls shall be operable by touch and tactilely discernible without activation. 407.3.2	Supported	Utopia remote control uses mechanical keys which are tactically discernable by touch
407.3.2 Alphabetic Keys		
Where provided, individual alphabetic keys shall be arranged in a QWERTY-based keyboard layout and the “F” and “J” keys shall be tactilely distinct from the other keys.	Not Applicable	Utopia doesn’t have any numeric keys.
407.3.3 Numeric Keys		
Where provided, numeric keys shall be arranged in a 12-key ascending or descending keypad layout. The number five key shall be tactilely distinct from the other keys. Where the ICT provides an alphabetic overlay on numeric keys, the relationships between letters and digits shall conform to ITU-T Recommendation E.161 (incorporated by reference, see 702.7.1).	Not Applicable	Utopia doesn’t have any numeric keys.
407.4 Key Repeat		
Where a keyboard with key repeat is provided, the delay before the key repeat feature is activated shall be fixed at, or adjustable to, 2 seconds minimum.	Supported	Utopia supports key repeat features.

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

407.5 Timed Response		
Where a timed response is required, the user shall be alerted visually, as well as by touch or sound, and shall be given the opportunity to indicate that more time is needed.	Not Applicable	Utopia doesn't have such feature.
407.6 Operation		
At least one mode of operation shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.	Not Applicable	Utopia doesn't have any tickets, fare cards and keycards.
407.7 Tickets, Fare Cards, and Keycards.		
Where tickets, fare cards, or keycards are provided, they shall have an orientation that is tactilely discernible if orientation is important to further use of the ticket, fare card, or keycard.	Not Applicable	Utopia doesn't have any tickets, fare cards and keycards.
407.8 Reach Height and Depth.		
At least one of each type of operable part of stationary ICT shall be at a height conforming to 407.8.2 or 407.8.3 according to its position established by the vertical reference plane specified in 407.8.1 for a side reach or a forward reach. Operable parts used with speech output required by 402.2 shall not be the only type of operable part complying with 407.8 unless that part is the only operable part of its type.	Not Applicable	Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor
407.8.1 Vertical Reference Plane.		
Operable parts shall be positioned for a side reach or a forward reach determined with respect to a vertical reference plane. The	Not Applicable	Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

	vertical reference plane shall be located in conformance to 407.8.2 or 407.8.3.		
407.8.1.1 Vertical Plane for Side Reach.			
	Where a side reach is provided, the vertical reference plane shall be 48 inches (1220 mm) long minimum.	Not Applicable	Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor
407.8.1.2 Vertical Plane for Forward Reach.			
	Where a forward reach is provided, the vertical reference plane shall be 30 inches (760 mm) long minimum.	Not Applicable	Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor
407.8.2 Side Reach.			
	Operable parts of ICT providing a side reach shall conform to 407.8.2.1 or 407.8.2.2. The vertical reference plane shall be centered on the operable part and placed at the leading edge of the maximum protrusion of the ICT within the length of the vertical reference plane. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.	Not Applicable	Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor
407.8.2.1 Unobstructed Side Reach			
	Operable parts of ICT providing a side reach shall conform to 407.8.2.1 or 407.8.2.2. The vertical reference plane shall be centered on the operable part and placed at the leading edge of the maximum protrusion of the ICT within the length of the vertical reference plane. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.	Not Applicable	Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor
407.8.2.2 Obstructed Side Reach			

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

<p>Where the operable part is located more than 10 inches (255 mm), but not more than 24 inches (610 mm), beyond the vertical reference plane, the height of the operable part shall be 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor. The operable part shall not be located more than 24 inches (610 mm) beyond the vertical reference plane.</p>	<p>Not Applicable</p>	<p>Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor</p>
<p>407.8.3 Forward Reach.</p>		
<p>Operable parts of ICT providing a forward reach shall conform to 407.8.3.1 or 407.8.3.2. The vertical reference plane shall be centered, and intersect with, the operable part. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.</p>	<p>Not Applicable</p>	<p>Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor</p>
<p>407.8.3.1 Unobstructed Forward Reach.</p>		
<p>Where the operable part is located at the leading edge of the maximum protrusion within the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.</p>	<p>Not Applicable</p>	<p>Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor</p>
<p>407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach.</p>		
<p>Where the operable part is located beyond the leading edge of the maximum protrusion within the length of the vertical reference plane, the operable part shall conform to 407.8.3.2. The maximum allowable forward reach to an operable part shall be 25 inches (635 mm).</p>	<p>Not Applicable</p>	<p>Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor</p>

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

	The height of the operable part shall conform to Table 407.8.3.2.1.		
--	---	--	--

	Link to table ...		
407.8.3.2 Knee and Toe Space under ICT with Obstructed Forward Reach.			
	<p>Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.</p> <p>EXCEPTIONS:</p> <p>1. Toe space shall be permitted to provide a clear height of 9 inches (230 mm) minimum above the floor and a clear depth of 6 inches (150 mm) maximum from the vertical reference plane toward the leading edge of the ICT.</p> <p>2. At a depth of 6 inches (150 mm) maximum from the vertical reference plane toward the leading edge of the ICT, space between 9 inches (230 mm) and 27 inches (685mm) minimum above the floor shall be permitted to reduce at a rate of 1 inch (25 mm) in depth for every 6 inches (150 mm) in height.</p>	Not Applicable	Utopia is not an ICT. It a USB device designed to be mounted near a TV monitor

408 Display Screens

#	Criteria	Supports	Comments
408.1 General.			
	Where provided, display screens shall conform to 408.	Not Applicable	Utopia doesn't have display screens.
408.2 Visibility			
	Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be visible from a point located	Not Applicable	Utopia doesn't have display screens.

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

	40 inches (1015 mm) above the floor space where the display screen is viewed.		
408.3 Flashing			
	Where ICT emits lights in flashes, there shall be no more than three flashes in any one-second period. EXCEPTION: Flashes that do not exceed the general flash and red flash thresholds defined in WCAG 2.0 (incorporated by reference, see 702.10.1) are not required to conform to 408.3.	Supported	Utopia LED will not flash more than three flashes in one second period

409 Status Indicators

#	Criteria	Supports	Remarks and comments
409.1 General			
	Where provided, status indicators shall be discernible visually and by touch or sound.	Supported	Utopia support LED to indicate system status.

410 Color Coding

#	Criteria	Supports	Remarks and comments
410.1 General			
	Where provided, color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not Applicable	Utopia is not a ICT, full USB host would be responsible for coordinating this requirement across Utopia and Display

411 Audible Signals

#	Criteria	Supports	Remarks and comments
411.1 General			
	Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting	Supported	Utopia includes LED feedback in concert with audible signals

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

a response		
------------	--	--

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

412 ICT with Two-Way Voice Communication

#	Criteria	Supports	Remarks and comments
412.1 General			
	Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting a response	Supported	Utopia includes LED feedback in concert with audible signals
412.2 Volume Gain			
	ICT that provides two-way voice communication shall conform to 412.2.1 or 412.2.2.	Not Applicable	Utopia is not an ICT
412.2.1 Volume Gain for Wireline Telephones.			
	Volume gain conforming to 47 CFR 68.317 shall be provided on analog and digital wireline telephones.	Not Applicable	Utopia doesn't support wireline telephones.
412.2.2 Volume Gain for Non-Wireline Telephones.			
	A method for increasing volume shall be provided for non-wireline ICT.	Not Applicable	Utopia doesn't support non-wireline telephones.
412.3 Interference Reduction and Magnetic Coupling.			
	Where ICT delivers output by a handset or other type of audio transducer that is typically held up to the ear, ICT shall reduce interference with hearing technologies and provide a means for effective magnetic wireless coupling in conformance with 412.3.1 or 412.3.2.	Not Applicable	
412.3.1 Wireless Handsets.			
	ICT in the form of wireless handsets shall conform to ANSI/IEEE C63.19-2011 (incorporated by reference, see 702.5.1).	Not Applicable	
412.3.2 Wireline Handsets.			
	ICT in the form of wireline handsets, including cordless handsets, shall conform to TIA-1083-B (incorporated by reference, see 702.9.1).	Not Applicable	

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

412.4 Digital Encoding of Speech			
	ICT in IP-based networks shall transmit and receive speech that is digitally encoded in the manner specified by ITU-T Recommendation G.722.2 (incorporated by reference, see 702.7.2) or IETF RFC 6716 (incorporated by reference, see 702.8.1).	Not Applicable	
412.5 Real-Time Text Functionality.			
	Reserved – Note that FCC have NOPR for RTT for Wireline IP products. Link	Not Applicable	
412.6 Caller ID.			
	Where provided, caller identification and similar telecommunications functions shall be visible and audible.	Not Applicable	
412.7 Video Communication.			
	Where ICT provides real-time video functionality, the quality of the video shall be sufficient to support communication using sign language.	Supported	Utopia provides the video with quality which is sufficient to support communication.

413 Closed Caption Processing Technologies

#	Criteria	Supports	Remarks and comments
413.1 General.			
	Where ICT displays or processes video with synchronized audio, ICT shall provide closed caption processing technology that conforms to 413.1.1 or 413.1.2.	Not Applicable	
413.1.1 Decoding and Display of Closed Captions.			
	Players and displays shall decode closed caption data and support display of captions.	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data.			
	Cabling and ancillary equipment shall pass through caption data.	Not Applicable	

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

414 Audio Description Processing Technologies.

#	Criteria	Supports	Remarks and comments
414.1 General.			
	Where ICT displays or processes video with synchronized audio, ICT shall provide audio description processing technology conforming to 414.1.1 or 414.1.2.	Not Applicable	Utopia doesn't have display screen.
414.1.1 Digital Television Tuners.			
	Digital television tuners shall provide audio description processing that conforms to ATSC A/53 Digital Television Standard, Part 5 (2014) (incorporated by reference, see 702.2.1). Digital television tuners shall provide processing of audio description when encoded as a Visually Impaired (VI) associated audio service that is provided as a complete program mix containing audio description according to the ATSC A/53 standard.	Not Applicable	Utopia doesn't support digital television tuners.
414.1.2 Other ICT.			
#	Criteria	Supports	Remarks and comments
	ICT other than digital television tuners shall provide audio description processing.	Not Applicable	Utopia is a USB device, not an ICT.

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

415 User Controls for Captions and Audio Descriptions.

#	Criteria	Supports	Remarks and comments
415.1 General			
	Where ICT displays video with synchronized audio, ICT shall provide user controls for closed captions and audio descriptions conforming to 415.1. EXCEPTION: Devices for personal use shall not be required to conform to 415.1 provided that captions and audio descriptions can be enabled through system-wide platform settings.	Not Applicable	
415.1.1 Caption Controls			
	Where ICT provides operable parts for volume control, ICT shall also provide operable parts for caption selection.	Not Applicable	
415.1.2 Audio Description Controls			
	Where ICT provides operable parts for program selection, ICT shall also provide operable parts for the selection of audio description.	Not Applicable	

All contents copyright © 2017 Polycom, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the date above.

This information is supplied for market research purposes only, and is subject to change without notice. The contents of this document do not constitute legal advice, representation, warranty or guarantee regarding the products described, and make no claims regarding anyone's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.