

The following tabs sequence is ordered by priority of the conditions from the highest to the lowest.  
 • Device > Site > Device Model > Device Group > Global

Device Site Device Model Device Group Global

Refresh Edit

Priority	Associated Profiles	Profile Mode
1	<a href="#">Service-DeviceUpdates-Disabled</a>	Polycorn Phone Provisioning
2	<a href="#">Q365-IPPhonePolicy-Disabled</a>	Polycorn Phone Provisioning
3	<a href="#">Provisioning-Polling-Hourly</a>	Polycorn Phone Provisioning
4	<a href="#">Telnet-Enabled</a>	Polycorn Phone Provisioning
5	<a href="#">WebServer-Enabled</a>	Polycorn Phone Provisioning

# COMPLETE DEVICE LIFECYCLE MANAGEMENT.

## BENEFITS

- Save time—Simplified central device management reduces unnecessary work
- Customize devices to meet your needs—Configure devices to your exact specs to improve your overall experience
- Manage proactively—Monitor connection statuses to proactively mitigate issues

## POLY DEVICE MANAGEMENT SERVICE

Manage all your Poly voice devices securely from the cloud.

Reliable voice communications systems are critical to your organization's efficiency, but managing those devices can cause unnecessary stress for your IT team. It's no secret that optimizing your IT resources while creating engaging collaboration experiences is challenging but **Poly Device Management Service's** groundbreaking cloud portal can help. With unparalleled automation and security, you'll simplify staging, deployment and management for all your Poly voice devices, wherever they may be.

Benefits:

- Provisioning is fast and seamless
- Create consistent experiences while still being able to customize, by using configuration profiles for device types, sites and/or groups
- Proactively identify issues and minimize help tickets
- Automatic software updates help ensure a consistent end-user experience on every device

# POLY DEVICE MANAGEMENT SERVICE

## SPECIFICATIONS

### DEVICE STAGING AND DEPLOYMENT

- Preconfigure your devices with over 400 best practice templates and configurations, and easily activate the features that you want
- Create customized templates and set up devices in bulk or individually with user credentials, speed dials and contacts
- Ensure consistent experiences by grouping your devices by type, site and/or group

### MANAGEMENT

- View devices' statuses to ensure that they're running and connected to SIP services
- Receive notifications of new software releases and schedule upgrades
- Keep everyone synced on the same software version

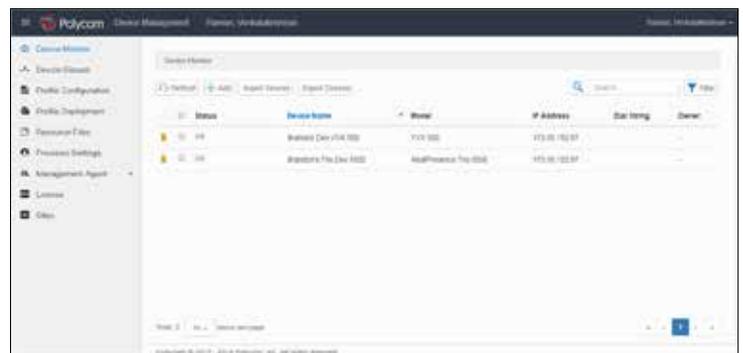
### SUPPORTED DEVICES

- Trio 8300
- Trio 8500
- Trio 8800
- Trio Visual+
- Trio C60
- VVX Series Phones
- CX5100
- CX5500
- CCX 400
- CCX 500
- CCX 600
- Soundstructure
- Studio USB

### POLY CLOUD RELAY REQUIREMENTS

Cloud Relay is a container for Management Agent and Download Agent in the devices that access Device Management Service. When deploying Cloud Relay, you'll need:

- VMware or Hyper-V
- Polycom Device Management Service license
- Valid PFX certificate
- Reset PIN code on PDMS



## LEARN MORE

For more information about Poly Device Management Services, visit [poly.com](https://poly.com)