WHICH POLY SUPPORT SERVICE IS RIGHT FOR YOU?

POLY+ AND OUR PARTNERS OFFER A RANGE OF COMPLEMENTARY SERVICES — POLY+, ADDITIONAL SUPPORT MODULES AND ELITE, WHICH ONE IS RIGHT FOR YOU?

THE SERVICE YOU NEED...

THE SERVICE YOU GET WITH POLY+

WHAT WE DELIVER

NO SERVICE

WHICH SUPPORT IS RIGHT FOR YOU?

WHY NOT THINK ABOUT IT

YOU SAVE...

YOU SAVE...

THE BOTTOM LINE

WHICH SUPPORT IS RIGHT FOR YOU?

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PLEASE SELECT THE SERVICES THAT BEST MATCH YOUR NEEDS, THEN ADDITIONAL SUPPORT MODULES OR ELITE.

WHICH SUPPORT IS RIGHT FOR YOU?

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YOUR SUPERVISORS CARE — COMPREHENSIVE DEVICE SUPPORT AND VISIBILITY FOR YOUR HYBRID WORKFORCE

1. Unmanaged, basic technical support - Patch, update, or repair — your way
2. Exclusive software and hardware replacement — anytime, anywhere
3. Remote troubleshooting and performance monitoring — over-the-air with on-device diagnostic information
4. Proactive, personalized support with direct access to an assigned Elite Business Relationship Manager, plus telephone technical support
5. Proactive, personalized, and consultative service with direct access to an assigned Elite Business Relationship Manager, plus telephone technical support

YOUR OWN TALENT — HIGH-QUALITY SUPPORT FOR YOUR ENTIRE POLY COLLABORATION ENVIRONMENT

1. Unmanaged, basic technical support - Patch, update, or repair — your way
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YOUR FINANCES — COST-SAVING SOLUTIONS TO REDUCE CAPITAL EXPENDITURE

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1. Make sure we can meet or beat your current service levels, or if you already exceed your budget... Savings can pay for your services.
2. If you're already managing the technical environment, you'll need up to 95% uptime.
3. Comprehensive support and a single point of contact — the right level of support for your business or technical needs.
4. Get more insights about your environment, and acting as your voice and advocate.
5. Reduce your service costs and increase ROI

ADVANCED SUPPORT SERVICES — COMPREHENSIVE DEVICE SUPPORT AND VISIBILITY FOR YOUR HYBRID WORKFORCE

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