

Security Bulletin 23159

Security Advisory relating to software update vulnerability in Polycom® Group Series® Video Endpoints

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| This information applies to Polycom Group Series Video Endpoints running software versions: | 4.3.0 and earlier |
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Description

The Polycom Group Series (all models) contains a software update vulnerability that could lead to information leakage.

Status

Polycom made changes to the Group Series software to address a security vulnerability in Group Series software updates starting with software build 4.3.1.

Group Series Administrators can download version 4.3.1 or newer at the link provided below to avoid this potential problem.

http://support.polycom.com/PolycomService/support/us/support/video/group_series/index.html

Any customer using one of the affected products that is concerned about this vulnerability within their deployment should contact Polycom Technical Support— either call 1-800-POLYCOM or log a ticket online at: <http://support.polycom.com/PolycomService/home/home.htm>

Mitigation

For customers who cannot upgrade to the fixed version, administrators can mitigate this vulnerability by following standard best practices and placing all video endpoints behind firewalls.

Revision History

Revision 1.0 – June 23 – Initial Release.

Acknowledgement

This vulnerability was discovered and brought to Polycom's attention by Daniel Abreu of Amcom. We thank Mr. Abreu and Amcom for their coordinated disclosure of this vulnerability.

Trademark Information

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