This information applies to the WannaCry (also called WannaCrypt, WanaCrypt0r 2.0, and Wanna Decryptor) vulnerability and Polycom products. This document is an information bulletin and thus does not contain a table of Polycom products and versions. This omission is intentional, as there is no known WannaCry vulnerability in any current Polycom product at this time. Legacy Polycom products that are outside of their support window have not been evaluated for potential vulnerabilities.

Any information in this bulletin is subject to change.

Please Note: This is a living document, updated regularly until any product affected by any of the vulnerabilities in this bulletin has been repaired against that vulnerability. The newest version of this document will always reside at the following URL:

http://support.polycom.com/PolycomService/support/us/support/documentation/security_center.html

Vulnerability Summary

The WannaCry ransomware takes advantage of flaws in Microsoft’s implementation of the SMBv1 protocol. Polycom’s currently released appliances and endpoints are not vulnerable to WannCrypt because they use a variant of Linux or Android.

Polycom has a legacy provisioning and management server called CMA which was Windows-based. Customers with the CMA may wish to transition from their existing CMA by upgrading to Polycom's RealPresence Resource Manager to avoid the potential for WannaCry.
Vulnerability Details

CVE-2017-0146

https://www.cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2017-0146

“The SMBv1 server in Microsoft Windows Vista SP2; Windows Server 2008 SP2 and R2 SP1; Windows 7 SP1; Windows 8.1; Windows Server 2012 Gold and R2; Windows RT 8.1; and Windows 10 Gold, 1511, and 1607; and Windows Server 2016 allows remote attackers to execute arbitrary code via crafted packets, aka "Windows SMB Remote Code Execution Vulnerability.” This vulnerability is different from those described in CVE-2017-0143, CVE-2017-0144, CVE-2017-0145, and CVE-2017-0148”

And

CVE-2017-0147

https://www.cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2017-0147

“The SMBv1 server in Microsoft Windows Vista SP2; Windows Server 2008 SP2 and R2 SP1; Windows 7 SP1; Windows 8.1; Windows Server 2012 Gold and R2; Windows RT 8.1; and Windows 10 Gold, 1511, and 1607; and Windows Server 2016 allows remote attackers to obtain sensitive information from process memory via a crafted packets, aka "Windows SMB Information Disclosure Vulnerability."

Impact and Risk

There is no risk from WannaCry in current Polycom appliances and endpoints.

Polycom has several software applications, such as the RealPresence Desktop soft client, that runs on Windows-based computer systems, and while such applications are not vulnerable, the workstation on which the application is installed may be vulnerable. Polycom recommends that customers follow the guidance suggested by Microsoft in their security notice for patching and securing their computer systems against the WannaCry and other vulnerabilities.

Solution

Polycom’s currently released products are not vulnerable to the WannaCry vulnerability reported in CVE-2017-0146 and CVE-2017-0147, and therefore, no actions are required.
CVSS v3 Base Metrics:

To assist our customers in the evaluation of this vulnerability, Polycom leverages the Common Vulnerability Scoring System (CVSS). This system provides an open framework for communicating the characteristics and impacts of information technology vulnerabilities that better enable our customers to make informed decisions and assess the impact on their environment.

Base CVSS v3 Scores:

| CVE-2017-0147:   | 5.9 | CVSS:3.0/AV:N/AC:H/PR:N/UI:N/S:U/C:H/I:N/A:N |

For more information on CVSS v3 please see: [https://www.first.org/cvss](https://www.first.org/cvss)

**Severity: Critical**

<table>
<thead>
<tr>
<th>Rating</th>
<th>Definition</th>
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<tbody>
<tr>
<td>Critical</td>
<td>A vulnerability, which, if exploited would allow malicious code to execute, potentially without a user being aware.</td>
</tr>
<tr>
<td>High</td>
<td>A vulnerability, which, if exploited could impact the confidentiality, integrity, or availability of data, or of the integrity or availability of resources.</td>
</tr>
<tr>
<td>Medium</td>
<td>A vulnerability that is limited to a significant degree by factors such as default configuration, auditing, or is difficult to exploit.</td>
</tr>
<tr>
<td>Low</td>
<td>A vulnerability that has minimal impact to the system and is extremely difficult to exploit.</td>
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</tbody>
</table>
Contact

Any customer using an affected system who is concerned about this vulnerability within their deployment should contact Polycom Technical Support – either call 1-800-POLYCOM or visit:

http://support.polycom.com/PolycomService/support/us/support/documentation/security_center.html

For the latest information. You might also find value in the high-level security guidance and security news located at:

http://www.polycom.com/security

Revision History

Revision 1.0 - Original publication: May 16th, 2017

Revision 1.1 – Updated verbiage for clarity based on customer feedback: August 10th, 2017

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