



SECURITY ADVISORY – INFORMATION DISCLOSURE VULNERABILITY POLY ZTP SERVICE

Advisory Version 1.0

DATE PUBLISHED: Feb 22, 2021

ANY INFORMATION IN THIS ADVISORY IS SUBJECT TO CHANGE.

Please Note: This is a living document and may be subject to updates. The latest version of this document can be found at the following URL:

<https://support.polycom.com/content/support/security-center.html>

Vulnerability Summary

A vulnerability in the Poly Zero Touch Provisioning (ZTP) solution could allow an authenticated, remote attacker to obtain pre-provisioning information.

A successful exploit could allow the attacker to extract pre-provisioning information, including the provisioning server address and other device provisioning information.

Solution

Poly has added additional monitoring and active blocking updates to mitigate this vulnerability. Poly will be making further enhancements to the ZTP service to enhance security of the service.

CVSS v3 Base Metrics

To assist our customers in the evaluation of this vulnerability, Poly uses the Common Vulnerability Scoring System (CVSS). This system provides an open framework for communicating the characteristics and impacts of information technology vulnerabilities that better enable our customers to make informed decisions and assess the impact on their environment.

Base CVSS v3 Scores

(CVE-2021-#TBD) 5.8 Medium CVSS:3.1/AV:N/AC:H/PR:H/UI:N/S:C/C:H/I:N/A:N

Contact

Any customer using an affected system who is concerned about this vulnerability within their deployment should contact Poly Technical Support – either call 1-888-752-6876 or visit:

<https://support.polycom.com/content/support/security-center.html> For the latest information.

You might also find value in the high-level security guidance and security news located at:

<https://support.polycom.com/content/support/security-center.html>

Poly's Vulnerability Disclosure Policy can be found at:

<https://support.polycom.com/content/dam/polycom-support/global/documentation/product-vulnerability-disclosure-policy.pdf>

Revision History

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