POLY REQUIRED SUPPORT — PRODUCT LINE REFERENCE

A SUPPORT CONTRACT LINE ITEM IS REQUIRED ON SALES OF THE FOLLOWING POLY VIDEO SOLUTIONS, SELECT VOICE SOLUTIONS AND BUSINESS APPLICATIONS.

VIDEO COLLABORATION

MOBILE
- RealPresence Mobile for Apple iOS
- RealPresence Mobile for Android

DESKTOP
- RealPresence Desktop

ROOM
- Poly G7500
- Poly G200
- Poly Room Kits for Microsoft Teams Rooms (APAC and EMEA)
- RealPresence Debut
- Poly Medialign
- Polycom Pano
- Polycom ISDN Gateway for RealPresence Group Series
- RealPresence Group Series Media Center
- Poly Trio 8800 Collaboration Kit
- Poly Trio 8500 Collaboration Kit
- Poly Trio Visual+
- Poly Trio VisualPro
- RealPresence Group Series
- RealPresence Group Convene
- RealPresence Utility Cart 500
- RealPresence EduCart 500
- Poly Telehealth Station
- RealPresence VideoProtect 500
- Polycom Custom products

IMMERSIVE THEATER
- RealPresence Immersive Studio
- RealPresence OTX Studio
- RealPresence Immersive Studio Flex
- Custom products

COLLABORATION INFRASTRUCTURE
- Polycom ContentConnect
- Poly Clariti
- Polycom RealConnect Access Suite
- RealPresence Collaboration Server, VirtualEdition
- RealPresence Collaboration Server (RMX) Hardware Edition
- RealPresence Distributed MediaApplication (DMA)/Poly Clariti Core/Edge
- RealPresence Resource Manager/Poly Clariti Manager
- RealPresence Platform, All Virtual Editions
- Polycom Video Border Proxy (VBP)

ACCESSORIES
- EagleEye Director II
- Polycom EagleEye Producer
- Polycom Touch Control
- RealPresence Content Sharing Suite

CLOUD SOLUTIONS
- Polycom RealConnect for Office 365
- Polycom RealConnect for Office 365 Video Interop
- Polycom RealConnect for Microsoft Teams Video Interop
- Polycom One Touch Dial (cloud service) for non-Polycom endpoints

BUSINESS APPLICATION SERVICES
- Poly Workflow Suite
- Polycom One Touch Dial
- Polycom Easy Schedule
- Polycom Cisco TMS Address Book Sync
- Polycom WeMeet
- RealPresence Meeting Director

Custom business applications and all business applications require support. A support contract line item is also required on sales of the following Polycom servers and chassis servers and chassis, as this hardware supports the Polycom software:

SERVERS
- R220, R230, R240, R620, R630, R640

CHASSIS
- All RMX and RealPresence Collaboration Servers

NOTE: Products require continuous support coverage to receive software upgrades and updates and for migration. All Poly infrastructure products to be covered by the same level of support service, including any Poly product options.

LEARN MORE

For more information on Poly Services, please contact your authorized Poly representative.

©2022 Poly. All trademarks are the property of their respective owners. The Bluetooth trademark is owned by Bluetooth SIG, Inc. and any use of the mark by Poly is under license. 06.22 769707