

What's New in Release 1.6.2.90116

Maintenance release only, no new functionality.

Note: Deployments with Outlook 2010 and/or Exchange 2010 require both the Workflow Server software to be upgraded, and the shim installed on user's workstations.

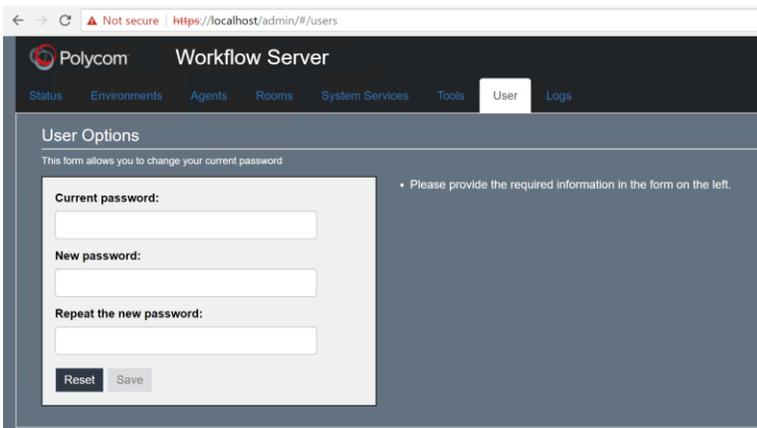
What's New in Release 1.6.2.79564

Added VMR Range attribute and associated VMR number range field to Advanced Options > DMA Lookup Settings > VMR Options. The VMR number range field enables the Administrator to define the range used by Easy Schedule for generation of Random conference ID's.

VMR Range
VMR number range

Enter a number range (e.g. 1000-5000) for auto-generation

Added user tab to Workflow server to enable changing of the password for the currently signed in user. Initially this feature is limited to changing the password of the default admin user.



1.6.2 Resolved Issues

The table below details the hotfixes available for Easy Schedule Workflow Server 1.6.2. Each hotfix is inclusive of prior hotfixes and is a full build (no need to install prior builds).

Build Number	Summary	Polycom Reference
1.6.2.11937	Initial release of 1.6.2	N/A

1.6.2.12534	Resolved an issue whereby Shim for Outlook 2010 downloaded from workflow server tools page did not support copying manifest to the workstation c:\program files (x86)\Polycom\EasySchedule\ folder	N/A
1.6.2.13258	Added match rule enabling OTD support for Polycom RealConnect for O365 Service. AQUA	N/A
1.6.2.26455	Resolved an issue whereby Easy schedule random number VMR's were not populated with meeting and/or chairperson passcode	IE-19782
1.6.2.27290	Added 64-bit shim enabling support for Outlook 64-bit and/or Exchange 2010 deployments	IE-19766
1.6.2.29719	Resolved an issue whereby Easy Schedule users with overlapping usernames were unable to retrieve static or random DMA VMR's.	IE-20120
1.6.2.54696	Resolved an issue whereby Workflow Server app would crash with Java Heap Memory Leak error. Resolved by up updating the Noje.js version from 6.9.1 to 7.4.0.	IE-18815 / IE-18937
1.6.2.54696	Increased log file size generation from 10MB per file to 150MB per file	N/A
1.6.2.54696	Fixed an issue OTD would not create a DMA scheduled VMR when an ongoing Skype for Business meeting was forwarded to a mailbox associated with a videoconferencing device.	N/A
1.6.2.54696	Fixed an issue whereby the impersonation subscription to room mailboxes would time out and not be re-established	N/A
1.6.2.54696	Fixed an issue whereby the OTD status connected devices count was incorrectly reporting two connections for each connected Polycom codec.	N/A
1.6.2.54696	Fixed an issue whereby the OTD agent would stop performing the calendar push to a Cisco device if the DMA returned an error when attempting to create a corresponding DMA scheduled conference.	N/A
1.6.2.54696	Fixed an issue whereby the impersonation feature to update the meeting invite on behalf of the meeting organizer with additional text was not updating the individual occurrences instead of the series master for reoccurring meetings	N/A
1.6.2.54696	Fixed an issue whereby OTD would throw an error and restart if a retrieved meeting matched the Skype for Business match rule but the extended properties were removed in transport	N/A
1.6.2.54696	Fixed an issue whereby DMA was incorrectly deleting DMA scheduled conferences with an end time in the future. Issue prevented participants from being able to join an ongoing conferencing	N/A
1.6.2.54696	Enhanced OTD DMA scheduled conference creation. DMA scheduled conferences are only updated if the attributes of the scheduled conference do not match (for example the scheduled start or end time is changed).	N/A
1.6.2.54696	Fixed an issue whereby OTD would create incorrectly create two scheduled DMA conferences for reoccurring meetings (one for the series master and one for the occurrence). Fixed so that OTD no longer creates an occurrence for the series master.	N/A

1.6.2.54696	Fixed an issue whereby the impersonation feature to update the meeting invite on behalf of the meeting organizer with additional text would be applied to invites multiple times.	N/A
1.6.2.54696	Fixed an issue whereby the OTD Skype for Business match rule was sending the incorrect number to be dialed to Polycom and Cisco devices if the organizer was enabled for Skype for Business dial-in conferencing and Outlook was configured for German language.	N/A
1.6.2.54696	Fixed an Issue whereby OTD would intermittently delete DMA scheduled conferences in a skype for business workflow	N/A
1.6.2.54696	Fixed an issue whereby Polycom endpoints configured with Active Directory authentication credentials could not retrieve their calendar if OTD was configured to pass through the credentials to Exchange	IE-19699
1.6.2.54696	Fixed an issue whereby application would hang whilst servicing requests at peak times	IE-20256 / IE-20565
1.6.2.61900	Fixed an issue whereby adding text to a meeting invite prior to selecting the selecting the Easy Schedule button within the calendar ribbon would hide the text behind the Easy Schedule text. Fix requires Workflow Server software and addition of <AGENDA/> XML tag to the HTML, RTF and TXT template files. The template zip file has been updated and labelled “templates version 1.6.2.61900.zip”	IE-20911
1.6.2.61900	Fixed an issue whereby Easy Schedule would always send the HTML templates to Outlook clients regardless of the format of the message body. Application now functions as follows: <ul style="list-style-type: none"> • OWA 2013, 2016 or Exchange Online will use the HTML template when the message body is set to HTML or TXT template when the body is set to plain text • Exchange 2016 with Easy Schedule Add-in. Will use the HTML template when the body is set to HTML, flip the body to HTML and use the HTML template when the body is set to RTF, and use the TXT template when set to plain text. Note the RTF template is not used due to a limitation with the Microsoft OfficeJS API called by the Easy Schedule add-in whereby it does not support RTF and returns HTML when the body is set to RTF. • Exchange 2016 with Easy Schedule shim. Will use the RTF template when the body is set to RTF, flip the body to RTF and use the RTF template when the body is set to HTML, and use the TXT template when set to plain text. Note the HTML template is not used due to a limitation with the Microsoft .NET API called by the Easy Schedule shim whereby it does not support HTML and returns RTF when the body is set to HTML. • Exchange 2013 with Easy Schedule Add-in. Will flip the body to HTML and use the HTML template. Note although Outlook 2013 defaults to RTF and does not provide the user the option 	IE-20802 / IE-20728

	<p>to change via the UI, the RTF template is not used due to a limitation with the Microsoft OfficeJS API called by the Easy Schedule add-in whereby it does not support RTF and returns HTML when the body is set to RTF.</p> <ul style="list-style-type: none"> • Exchange 2013 with Easy Schedule shim. Will use the RTF template. • Exchange 2010 with Easy Schedule shim. Will use the RTF template. <p>Fix requires Workflow Server software and where applicable replacement of the shim with the latest version 1.6.2.2, available from the tools tab of Workflow Server. The shim version installed on a client Windows OS host can be checked via programs and features.</p>	
1.6.2.61900	Fixed an issue whereby Easy Schedule would fail to change template to template appended with “-external” if the attendee list included one or more participants from an external email domain.	N/A
N/A	Updated documentation to include need for Easy Schedule public key certificate to include the Subject Alternate Name (SAN) attribute if Easy Schedule add-in will be used with OWA and Google Chrome web browser.	IE-20955
1.6.2.70171	Fixed a memory leak issue whereby upon reset of a TCP connection to LDAP, Workflow Server would establish two new connections instead of one. After several hours workflow server would have hundreds of unused connections to LDAP.	IE-20954
1.6.2.70171	Fixed an issue whereby line feeds or carriage returns were removed from text entered within the comments of an invite prior to selecting the Easy Schedule button.	N/A
1.6.2.79564	Fixed an issue whereby Easy Schedule would not apply the updated date and time to previously generated Easy Schedule random conferences, unless after user modifying the date and time, the organizer selected the Easy Schedule button following by changing once or more attributes of the DMA conference such as the conference template or requires chairperson. With this fix the revised date and time are applied as soon as the organizer selects the Easy Schedule button.	IE-20938
1.6.2.79564	Fixed an issue whereby Easy Schedule would intermittently generate Easy Schedule random conferences without a scheduled date and time range.	N/A
1.6.2.90116	Fixed an issue whereby certain extended characters such as quotation marks or symbols such as registered, trademark or copyright, entered prior to selecting the Easy Schedule button will be added to the invite with additional erroneous characters.	N/A
	The fix requires Workflow Server software release 1.6.2.90116 or later, and where applicable replacement of the shim with the latest version	



	1.6.2.3, available from the tools tab of Workflow Server. The shim version installed on a client Windows OS host can be checked via programs and features.	
1.6.2.90116	Fixed an issue whereby invites sent from Outlook 2013 with September 2017 update KB4011090 or later, used in conjunction with Easy Schedule add-in, would result in calendar entries for Polycom and Cisco devices not displaying the join button.	IE-20762

1.6.2 Known Limitations

The table below details known limitations and any associated workarounds

Limitation	Workaround
Creating a new meeting invitation, selecting the Easy Schedule Random conference and closing the meeting invitation creates a DMA scheduled conference, even though the invitation was not sent.	None. Is transparent to the organizer and DMA will delete the conference as part of it's nightly cleanup of conferences with an end date and time greater than 24 hours in the past.
Modifying the date and time of a previously scheduled Easy Schedule Random conference, selecting the Easy Schedule but not selecting send update, applies the revised date and time to the conference.	Before closing the invite set the date and time range back to the original date and time.
There is currently an Easy Schedule limitation whereby the "-external" template will only be selected if the email address is validated by Outlook before moving the cursor from the 'TO' field. Validated email addresses are identified by being underlined. If you click into another field before the email address is underlined Outlook will not notify the Easy Schedule add-in or shim and therefore the template will fail to flip. Polycom will address this limitation in a later release.	Add the external email addresses before clicking the Easy Schedule add-in button, or when adding the email addresses select the 'Check Names' button before leaving the 'TO' field.
Using Workflow Server release 1.6.2.61900 or later in conjunction with shim versions earlier than 1.6.2.2 fails to populate the body of the meeting invitation.	Uninstall the old shim and install the latest version. The Shim may be downloaded from the Workflow Server Tools tab.

Workflow Server Software Upgrade

The steps to upgrade the Workflow Server application are as follows:

1. Stop the windows Workflow Server Service
2. Backup the c:\programdata\polycom\workflowServer\ folder



3. Uninstall Workflow Server via Windows Programs and Feature. Note the configuration files will not be removed
4. Install the new version by double clicking the MSI file. Once complete, confirm you can login to the application using Chrome web browser on the Windows Server, browsing to <https://localhost/admin>

Polycom Easy Schedule 1.6.2.3 Shim Upgrade

The steps to upgrade the Easy Schedule shim required for Outlook 2010 and/or Exchange 2010 deployments are as follows:

1. Uninstall the Polycom Easy Schedule 1.6.2.2 or earlier shim via Windows Apps and Features / Add or Remove Programs. Note the manifest configuration file will not be removed
2. Install the new version by double clicking the MSI file. Once complete, login to Outlook, schedule a new meeting and confirm the Easy Schedule button appears in the calendar ribbon