



Workflow Suite 2.1

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What's New

Workflow Suite version 2.1 includes the following features:

- Support for Poly Clariti 2.0:
 - Support for Poly Clariti Core/Poly Clariti Edge 10.1
 - Support for Easy Schedule in Poly Clariti meetings
 - Audio mute-on-join for nonchairperson participants
 - Video mute-on-join for nonchairperson participants
 - Enhanced Poly Workflow Suite to work with Poly Clariti Workflow Lite services
- Easy Schedule feature enhancements:
 - Email-based authentication - Enables clients to authenticate with logged-in email clients without prompts for a password
 - Email organizers delegation - Enables delegates to organize meetings on behalf of the organizer
- Workflow Suite user interface enhancements:
 - Optimized user interface
 - Added **Pause** and **Resume** buttons to the **Rolling Logs** page
 - Support for Cisco device credential verification.

Security Enhancements

- CVE-2020-28502 (Update xmlhttprequest-SSL)
- CVE-2021-23406 (Pac-resolver)
- Nth-check (CVE-2021-3803)

Resolved Issues

Issue ID	Found in Release	Description
EN-209532	2.0	Due to changes in the GoogleMeet cloud, Pexip GoogleMeet doesn't parse meeting invitations.
EN-212607	2.0	In an HA configuration, the primary node doesn't replicate configurations to the secondary passive node.
EN-211505	2.0	The Japanese and Russian translation for the phrase 'Poly Clariti Meeting' is incorrect.
EN-209166	2.0	If the meeting organizer clicks on the audio/video "mute on join" check box, the body of the invitation shows an extra meeting title and a new line.
EN-209022	2.0	Poly Workflow Suite doesn't include a SIGNALINGPOSTFIX in the Polycom VMR ENCODED TOKEN. When users click the Join button on the endpoint calendar, they dial to <DIALINPREFIX><VMRNUMBER> only, instead of <DIALINPREFIX><VMRNUMBER><SIGNALINGPOSTFIX>.
EN-203074	2.0	Poly Workflow Suite HA automatically adds a subnet mask of 255 . 255 . 255 . 0 to the VIP address.
EN-201758	2.0	Wildcard FQDNs that contain subdomains aren't supported.

Issue ID	Found in Release	Description
EN-206742	2.0	Certificate doesn't load when the host name and certificate SAN have different cases: CERT vs cert.

Known Issues

Issue	Description	Workaround
EN-211752	Poly Trio endpoints registered to Poly Workflow Suite integrated with O365 for calendar retrieval using a Graph connection fail to remove cancelled items from the Trio calendar.	Use Trio UC Software version 7.2 or later which has an auto-refresh to update these meetings.

System Constraints and Limitations

Description	Workaround
Poly Clariti Workflow Lite normally takes a few minutes to package and download the logs. However, for busy systems, the progress icon may spin for 20 minutes or longer.	None.
Polycom HDX endpoints can't fetch the calendar after you reset the HDX endpoint because you can't set the date on the endpoint past year 2020. Though this isn't a Poly Clariti Workflow Lite issue, it does affect OTD if used by an HDX endpoint.	Use a time server to set the time without using the UI.
Polycom HDX endpoints may disconnect when connecting to Poly Clariti Workflow Lite in AWS or Azure.	None.
The Easy Schedule add-in fails to authenticate if you set Environment > Credentials > Realm1 to local instead of domain authentication.	Move domain authentication to Realm1 using the up arrow.
The Easy Schedule add-in with Office 2016, Office 2019, or Office 365 for Mac fails to authenticate if you define user credentials in the keychain as a UPN (user@domain).	Define the user credentials as domain\user.

Description	Workaround
The Easy Schedule add-in with Office 2016, Office 2019, or Office 365 for Mac can't update the password from the Outlook application.	None. If you aren't prompted for the password, delete or modify the keychain entry.
Easy Schedule fails to update meetings if you change the Poly Clariti Core prefix.	If it's necessary to change the Poly Clariti Core prefix, Poly recommends that you cancel and reschedule any meetings scheduled with the old prefix.
The Easy Schedule add-in or shim fails to populate the comments (body) of meeting invitations.	The problem occurs if the template .txt, .rtf, and .htm template files don't include the <AGENDA/> attribute. To prevent this issue, ensure the <AGENDA/> attribute is included in all templates.
When you first enable the Easy Schedule monitored mailbox or restart Poly Clariti Workflow Lite server, the alert <i>LDAP connection not found is printed once to the logs</i> displays.	None. This issue doesn't impact system operation.
If you move a scheduled meeting's start date back more than 7 days without selecting the Easy Schedule button in the calendar, Poly Clariti Workflow Lite doesn't update the scheduled date and time on the Poly Clariti Core.	Select the Easy Schedule button before sending the update.
If you remove the Easy Schedule monitored mailbox as an attendee from a meeting invitation, Poly Clariti Workflow Lite doesn't update the scheduled date and time on the Poly Clariti Core.	Don't remove the Easy Schedule monitored mailbox from the invitation.
If you create a new meeting invitation, select Easy Schedule Random conference , and close the meeting invitation, Poly Clariti Workflow Lite creates a Poly Clariti Core scheduled conference, even though you don't send the invitation.	None. Easy Schedule Random conferences are transparent to the organizer. Poly Clariti Core deletes the conference as part of the nightly cleanup of conferences with an end date and time greater than 24 hours in the past.
If you change the date and time of a previously scheduled Easy Schedule Random conference and select Easy Schedule but don't select Send update , the revised date and time apply to the conference.	Before closing the invitation, set the date and time back to the original values.

Description	Workaround
You can select the <code>external</code> template only if Outlook validates the email address successfully before moving the cursor from the TO field. Validated email addresses are underlined. If you select another field before the email address is underlined, Outlook doesn't notify the Easy Schedule add-in or shim, and the template fails to flip.	<p>Do one of the following:</p> <ul style="list-style-type: none"> • Add the external email addresses before selecting the Easy Schedule add-in button. • When adding the email addresses, select the Check Names button before leaving the TO field.

Upgrade Paths

You can upgrade to Workflow Suite 2.1 from any 1.7.x or 2.0 installations of Poly Workflow Suite (previously called Polycom Workflow Server).

For earlier versions, upgrade to 1.7 first, then upgrade to 2.0.

Products Tested with This Release

Poly tests the Workflow Suite and its 3 feature sets (Easy Schedule, One Touch Dial and Meeting Director) with other products. The following tables list the products tested for compatibility with this release but don't include a complete inventory of compatible equipment.

Poly and Polycom Devices

Product	Tested Versions
Poly Studio X	3.1/ 3.3.1
Poly G7500	3.1
Poly RealPresence Group Series	6.2.2
Polycom HDX 8000	3.1.14
Polycom RealPresence Desktop	3.11.2
Polycom RealPresence Mobile	On supported devices with calendar
Poly Trio	7.0
Poly Clariti Core/Poly Clariti Edge	10.0.0.8/ 10.1.0.0

Product	Tested Versions
Poly Collaboration Server	8.8.1
Poly RealConnect	

Third-Party Devices

Product	Tested Versions
Cisco (meeting Director not supported) C, EX,DX,MX, and CTS series	