



Poly EagleEye Cube HDCI Camera

This document covers the following product:

- Poly EagleEye Cube HDCI Camera

Service Agreements

Please contact your Polycom Authorized Reseller for information about service agreements applicable to your product.

Governing Law

This Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability.

All rights reserved under International and Pan-American Copyright Conventions. No part of the contents of this manual may be copied, reproduced, or transmitted in any form or by any means, or translated into another language or format, in whole or part, without written consent from Polycom, Inc. Do not remove (or allow anybody else to remove) any product identification, copyright, or other notices.

Limitations of Liability

LIMITATION OF LIABILITY. TO THE FULL EXTENT ALLOWED BY LAW, POLYCOM EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF POLYCOM OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

Polycom Limited Warranty and Limitation Liability

LIMITED WARRANTY. Polycom warrants to the end user (“Customer”) that this product is expected to be free from defects in workmanship and materials, under normal use and service, for one year from the date of purchase from Polycom or its authorized reseller.

Polycom’s sole obligation under this express warranty is at Polycom’s option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options are reasonably available, Polycom may, on its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycom. Replacement products or parts may be new or reconditioned.

Polycom is expected to warrant any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycom must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycom until the returned item is received by Polycom. The repaired or replaced item will be shipped to Customer, at Polycom’s expense, not later than thirty (30) days after Polycom receives the defective product, and Polycom will retain risk of loss or damage until the item is delivered to Customer.

The product software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

Exclusions

Polycom will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow installation, operation, or maintenance instructions provided by Polycom.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer’s control; or
- Acts of third parties, acts of God, accident, fire, lightening, power surges or outages, or other hazards.

Warranty Exclusive

IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER’S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM’S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH

ARE EXPRESSLY DISCLAIMED. POLYCOM NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

Safety, Compliance, and Disposal Information

USA

Class A Digital Device or Peripheral

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Modifications

In accordance with part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycom Inc. could void the user's authority to operate the equipment.

Canada ICES

ICES 003 Nov 2014 ICES Statement

This product meets the applicable Industry Canada technical specifications.

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

EEA/EFTA

Safety Precautions

- This equipment is intended for indoor use only.
- Always disconnect the system from power and telecommunications network before cleaning or servicing.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.

- Do not disassemble this system. To reduce the risk of shock and to maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- This equipment is not intended to be operated by children.
- Users must not service any parts in compartments that require a tool to access.
- This equipment should be used only on even surfaces.
- Keep ventilation openings free from any obstructions.
- The ambient operating temperature rating of this equipment is 0-40°C and should not be exceeded.

End of Life Products

Polycom encourages you to recycle your end-of-life Polycom products in an environmentally considerate way.

We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.

Battery Replacement, Handling and Disposal

- **Battery Guidance:** Polycom takes great care in the selection of its Lithium ion and Nickel Metal Hydride batteries and where used, these have been designed specifically for use in specific Polycom products. Only Polycom replacement batteries should be used. Replacement batteries can be ordered by your supplier. Detailed instructions on the safe replacement of batteries are provided in the user guide for your product.

Some Polycom products are supplied with commonly available alkaline batteries such as AA or AAA types. Where this is the case and replacement is due, they should be replaced as a complete set with new, quality batteries of the correct size and rating. Please observe the polarity of the batteries during installation taking care not to short circuit them. Batteries should be treated and used in accordance with the battery manufacturer's guidance.

- **Toxic Substances:** The batteries supplied by Polycom in its products and as replacement parts meet the marking and heavy metal content requirements of the EU Battery Directive. Where batteries include lead, mercury or cadmium, the levels of these substances are very low and fall below the thresholds that exist in all markets into which they are supplied. Lead acid batteries supplied with certain Polycom products carry the Pb symbol indicating presence of lead above the thresholds described above.
- **Battery Disposal:** When a battery has reached the end of its working life, carefully remove it from the product as instructed in the user guide. The battery should be taken to a collection point where it can be recycled or disposed of in an environmentally friendly manner. Do not dispose of the battery in a fire or in unsorted municipal waste.

Please contact typeapproval@polycom.com if you have questions or would like additional information.

Japan VCCI Class A

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI – A

Taiwan

Class A ITE

EagleEye Cube HDCI 前視圖



EagleEye Cube HDCI 後視圖



BSMI Class A

警告使用者：

這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

安全警語：

1. “不得打開產品外殼，以免造成安全問題” 或 “不要對本設備進行機械或電氣修改，以免造成安全問題”
2. 請勿任意拆裝設備。任何未經授權或認證人員之設備拆裝可能造成嚴重的安全問題。任何問題，請洽您的銷售人員或經銷商尋求協助。
3. 除非安裝手冊或使用手冊中提及，否則請勿嘗試維修您的設備。永遠遵守安裝手冊及使用手冊的說明。

Taiwan RoHS

設備名稱: Equipment Name: EagleEye Cube 型號 (形式): Type Designation : EagleEye Cube HDCI						
單元 Unit	限用物質及化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁺⁶)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
金屬	×	○	○	○	○	○
塑膠	○	○	○	○	○	○
玻璃	×	○	○	○	○	○
線路板	×	○	○	○	○	○
線纜	×	○	○	○	○	○

備考1. “超出0.1% wt” 及 “超出0.01% wt” 係指限用物質之百分比含量超出百分比含量基準值。Note1: “Exceeding 0.1% wt” and “Exceeding 0.01% wt” indicate that the percentage content of the restricted substance exceeds the reference percentage value of the presence condition.

備考2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。

Note2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3. “×” 係指該項限用物質為非排除項。

Note3: “×” indicates that the restricted substance corresponds to the exemption.

Korea

Class A Product

Class A device (Broadcasting Communication Device for Office Use): This device obtained EMC registration for office use (Class A), and may be used in places other than home. Sellers and/or users need to take note of this.

A급 기기 (업무용 방송통신기기): 이 기기는 업무용(A급)으로 전자파적합등록을 한 기기이오니 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.

KN32/35 Product

This product may cause malfunction if it is used nearby wireless communication equipment such as a cell phone, an Wi-Fi or Bluetooth device or etc.

이 장치는 이동전화, Wi-Fi 또는 블루투스 장치 등 무선통신장치와 매우 근접한 장소에서 사용할 경우 오작동을 일으킬 가능성이 있습니다.

Operating Ambient Temperatures

- Operating temperature: 32 to 104°F (0 to 40°C)
- Storage temperature: -40 to 140°F (-40 to 60°C)

Environmental

Restriction of Hazardous Substances Directive (RoHS)

All Polycom products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting TypeApproval@polycom.com.

Waste Electrical and Electronic Equipment (WEEE)



All Polycom products that fall within the scope of the EU WEEE Directive carry the crossed wheelie bin symbol which advises customers not to recycle electronic products in the domestic waste stream but to recycle them safely as e-waste.

Polycom Take Back

In addition to any mandated take back requirement, Polycom offers free recycling of its branded products to business users. Detailed information is available at <http://www.polycom.com/company/about-us/recycle-program.html>.

Getting Help and Copyright Information

GETTING HELP

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

Plantronics, Inc. (Poly – formerly Plantronics and Polycom)
345 Encinal Street
Santa Cruz, California
95060

© 2019 Plantronics, Inc. All rights reserved. Poly and the propeller design are trademarks of Plantronics, Inc. All other trademarks are the property of their respective owners.

Patent Information

The accompanying product may be protected by one or more U.S. or foreign patents and/or pending patent applications held by Polycom, Inc.

Disclaimer

This software is provided 'as is' with no explicit or implied warranties in respect of its properties, including, but not limited to, correctness and fitness for purpose.