



## **Polycom EagleEye Director II Camera**

This document covers the Safety and Regulatory practices for the Polycom EagleEye Director II camera.

### **Service Agreements**

Please contact your Polycom Authorized Reseller for information about service agreements applicable to your product.

### **Governing Law**

This Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability.

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### **Limitations of Liability**

LIMITATION OF LIABILITY. TO THE FULL EXTENT ALLOWED BY LAW, POLYCOM EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF POLYCOM OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

# Polycom Limited Warranty and Limitation Liability

LIMITED WARRANTY. Polycom warrants to the end user (“Customer”) that this product is expected to be free from defects in workmanship and materials, under normal use and service, for one year from the date of purchase from Polycom or its authorized reseller.

Polycom’s sole obligation under this express warranty is at Polycom’s option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options are reasonably available, Polycom may, on its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycom. Replacement products or parts may be new or reconditioned.

Polycom is expected to warrant any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycom must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycom until the returned item is received by Polycom. The repaired or replaced item will be shipped to Customer, at Polycom’s expense, not later than thirty (30) days after Polycom receives the defective product, and Polycom will retain risk of loss or damage until the item is delivered to Customer.

The product software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

## Exclusions

Polycom will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Polycom’s installation, operation, or maintenance instructions.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer’s control.
- Acts of third parties, acts of God, accident, fire, lightening, power surges or outages, or other hazards.

## Warranty Exclusive

IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER’S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM’S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR

CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. POLYCOM NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

## **Safety, Compliance, and Disposal Information**

### ***General Safety***

- This equipment is intended for indoor use only.
- Always disconnect the system from power and telecommunications network before cleaning or servicing.
- In order to remove all power from this unit, remove all power cords.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To reduce the risk of shock and to maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- If the product is intended to be powered by an external power supply then use only the type which is supplied with this product.
- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary
- Only use a power cord which is appropriately rated and approved relevant to the country of use
- When connecting to the mains supply, connect only to an earthed supply outlet which is installed near the equipment and is easily accessible.
- Keep ventilation openings free from any obstructions.
- The ambient operating temperature rating of this equipment is 0 - 40°C and should not be exceeded.
- Do not disable the power cord grounding plug. The grounding is an important safety feature.
- Plug the power cord into grounded (earthed) electrical outlet that is easily accessible at all times.

### ***Part 15 FCC Rules***

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference
- This device must accept any interference received, including interference that may cause undesired operation.

## **CE Mark LVD and EMC Directive**

The Polycom EagleEye Director II camera is compliant CE mark. This mark indicates compliance with EEC Directives 2014/35/EU LV Directive, 2014/30/EU EMC Directive and EC 278/2009 External Power Supply Regulation.

A full copy of the Declaration of Conformity can be obtained from Polycom Ltd., 270 Bath Road, Slough UK SL1 4DX.

Hereby, Polycom, Inc. declares that the radio equipment type: EagleEye Director II is in compliance with Directive 2014/53/EU.

For the full text of the EU declaration of conformity, contact the following email address:

[typeapproval@polycom](mailto:typeapproval@polycom).

The frequency bands used and the maximum RF transmit power of this product for sale in the EU:

Frequency Range	Maximum Transmit Power
2.4Ghz - 2.4835Ghz	15.50dBm
5.725 - 5.875 GHz	17.64dBm

## **USA:**

In accordance with part 15 of the FCC rules, the user is cautioned that any changes or modifications not expressly approved by Polycom Inc. could void the user's authority to operate the equipment.

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**Note:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

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## **Industry Canada Statement:**

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## **Japan Caution:**

この装置は、クラス A 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。VCCI-A

# Taiwan RoHS

設備名稱：視頻會議設備，型號（型式）：EagleEye Director II Equipment name Type designation (Type)						
單元Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎘Cadmium (Cd)	六價鉻Hexavalent chromium (Cr <sup>+6</sup> )	多溴聯苯Polybrominated biphenyls (PBB)	多溴二苯醚Polybrominated diphenyl ethers (PBDE)
外殼	○	○	○	○	○	○
電線	○	○	○	○	○	○
電路板	—	○	○	○	○	○
電源供應器	○	○	○	○	○	○
備考1. “超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。 Note 1 : “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition. 備考2. “○”係指該項限用物質之百分比含量未超出百分比含量基準值。 Note 2 : “○” indicates that the percentage content of the restricted substances does not exceed the percentage of reference value of presence. 備考3. “—”係指該項限用物質為排除項目。 Note 3 : The “—” indicates that the restricted substance corresponds to the exemption.						

## Taiwan Class A Statement:

警告使用者

這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

## Safety statements

安全警語：

1. “不得打開產品外殼，以免造成安全問題”或“不要對本設備進行機械或電氣修改，以免造成安全問題”
2. 請勿任意拆裝設備。任何未經授權或認證人員之設備拆裝可能造成嚴重的安全問題。任何問題，請洽您的銷售人員或經銷商尋求協助。
3. 除非安裝手冊或使用手冊中提及，否則請勿嘗試維修您的設備。永遠遵守安裝手冊及使用手冊的說明。

## NCC statements

低功率電波輻射性電機管理辦法

第十二條 經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

低功率警語：

\*經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能

\*低功率電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機需忍受合法或工業、科學及醫療用電波輻射性電機設備之干擾。

## **Korean Class A Statement:**

A 급 기기 (업무용 방송통신기기): 이 기기는 업무용(A 급)으로 전자파적합등록을 한 기기 이오니 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.

이 장치는 이동전화, Wi-Fi 또는 블루투스 장치 등 무선통신장치와 매우 근접한 장소에서 사용할 경우 오작동을 일으킬 가능성이 있습니다.

해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음.

해당 무선설비는 5150~5250GHz 대역에서 실내에서만 사용할 수 있음

## **China Class A statement:**

### **警告**

此为 A 级产品，在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对干扰采取切实可行的措施。

## ***Restriction of Hazardous Substances Directive (RoHS)***

All Polycom products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting [TypeApproval@polycom.com](mailto:TypeApproval@polycom.com).

## ***Environmental***

For the latest environmental information including Networked Standby Efficiency, Battery use and disposal, take back RoHS and Reach, please visit

<http://www.polycom.com/company/about-us/the-environment.html>.

## ***End of Life Products***

Polycom encourages you to recycle your end-of-life Polycom products in an environmentally considerate way. We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.

All Polycom products are marked with the crossed wheelie bin symbol shown below. Products that carry this symbol should be not be disposed of in the household or general waste stream. Further recycling information and detail of the options open to you, including our voluntary free global recycling service to ISO 14001 standard can be found at: <http://www.polycom.com/WEEE>.

The Polycom Global Producer Responsibility Statement can be found in the Environment section of the [Polycom.com](http://www.polycom.com) website.

# Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

## ***Related Poly and Partner Resources***

See the following sites for information related to this product.

The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.

The [Polycom Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.

The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.

The [Poly Partner Network](#) are industry leaders who natively integrate the Poly standards-based RealPresence Platform with their customers' current UC infrastructures, making it easy for you to communicate face-to-face with the applications and devices you use every day.

The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

## ***Privacy Policy***

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to [privacy@poly.com](mailto:privacy@poly.com).

## **Patent Information**

The accompanying product may be protected by one or more U.S. or foreign patents and/or pending patent applications held by Polycom, Inc.

## **Disclaimer**

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