



Poly Clariti Workflow Lite 2.1

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What's New

Poly Clariti Workflow Lite 2.1 is a feature subset of Poly Clariti Workflow Suite included in the Poly Clariti solution.

Poly Clariti Workflow Lite includes the following features:

- Easy Schedule for Outlook
- One Touch Join (OTD) for Poly endpoints to join conferences created with Easy Schedule
- SMTP error alerting
- High availability

Security Enhancements

This release includes the following security updates:

Security Updates

<i>Description</i>	<i>CVE Number</i>
Update xmlhttprequest-SSL	CVE-2020-28502

Resolved Issues

The following table lists the issues resolved in this release.

Resolved Issues

<i>Category</i>	<i>Issue ID</i>	<i>Found in Release</i>	<i>Description</i>
Dialing	EN-209022	2.1	Poly Clariti Workflow Lite doesn't include a SIGNALINGPOSTFIX in the Polycom VMR ENCODED TOKEN. When users click the Join button on the endpoint calendar, they dial to <DIALINPREFIX><VMRNUMBER> only, instead of <DIALINPREFIX><VMRNUMBER><SIGNALINGPOSTFIX>.
Certificates	EN-206742	2.0	Certificate doesn't load when the host name and certificate SAN have different cases: CERT vs cert.
High Availability	EN-212607	2.1	In an HA configuration, the primary node doesn't replicate configurations to the secondary passive node
High Availability	EN-203074	2.0	Poly Clariti Workflow Lite HA automatically adds a subnet mask of 255 . 255 . 255 . 0 to the VIP address.
Network	EN-201758	2.0	Wildcard FQDNs that contain subdomains aren't supported.
User Interface	EN-211505	2.1	The Japanese and Russian translation for the phrase 'Poly Clariti Meeting' is incorrect.
User Interface	EN-209166	2.1	If the meeting organizer clicks on the audio/video "mute on join" check box, the body of the invitation shows an extra meeting title and a new line.

Known Issues

The following table lists the known issues in this release.

- HDX can't fetch the calendar after you reset the HDX endpoint because you can't set the date on the endpoint past year 2020. Though this isn't a Poly Clariti Workflow Lite issue, it does affect OTD if used by an HDX endpoint.
- If you register your Poly Trio systems to a Poly Clariti Workflow Lite system, which is integrated with O365 for calendar retrieval using **Graph** connection, Poly Clariti Workflow Lite fails to remove cancelled items from the Trio calendar.

System Constraints and Limitations

The following table lists limitations of Poly Clariti Workflow Lite or other products that may cause interoperability issues.

Limitation	Workaround
Poly Clariti Workflow Lite normally takes a few minutes to package and download the logs. However, for busy systems, the progress icon may spin for 20 minutes or longer.	None.
Polycom HDX endpoints may disconnect when connecting to Poly Clariti Workflow Lite in AWS or Azure.	None.
The Easy Schedule add-in fails to authenticate if you set Environment > Credentials > Realm1 to local instead of domain authentication	Move domain authentication to Realm1 using the up arrow.
The Easy Schedule add-in with Office 2016, Office 2019, or Office 365 for Mac fails to authenticate if you define user credentials in the keychain as a UPN (user@domain).	Define the user credentials as domain\user.
The Easy Schedule add-in with Office 2016, Office 2019, or Office 365 for Mac can't update the password from the Outlook application.	None. If you aren't prompted for the password, delete or modify the keychain entry.
Easy Schedule fails to update meetings if you change the Poly Clariti Core prefix.	If it's necessary to change the Poly Clariti Core prefix, Poly recommends that you cancel and reschedule any meetings scheduled with the old prefix.
The Easy Schedule add-in or shim fails to populate the comments (body) of meeting invitations.	The problem occurs if the template .txt, .rtf, and .htm template files don't include the <AGENDA/> attribute. To prevent this issue, ensure the <AGENDA/> attribute is included in all templates.
When you first enable the Easy Schedule monitored mailbox or restart Poly Clariti Workflow Lite server, the alert <i>LDAP connection not found is printed once to the logs</i> displays.	None. This issue doesn't impact system operation.
If you move a scheduled meeting's start date back more than 7 days without selecting the Easy Schedule button in the calendar, Poly Clariti Workflow Lite doesn't update the scheduled date and time on the Poly Clariti Core.	Select the Easy Schedule button before sending the update.
If you remove the Easy Schedule monitored mailbox as an attendee from a meeting invitation, Poly Clariti Workflow Lite doesn't update the scheduled date and time on the Poly Clariti Core.	Don't remove the Easy Schedule monitored mailbox from the invite.
If you create a new meeting invitation, select Easy Schedule Random conference , and close the meeting invitation, Poly Clariti Workflow Lite creates a Poly Clariti Core scheduled conference, even though you don't send the invitation.	None. Easy Schedule Random conferences are transparent to the organizer. Poly Clariti Core deletes the conference as part of the nightly cleanup of conferences with an end date and time greater than 24 hours in the past.

Limitation	Workaround
<p>If you change the date and time of a previously scheduled Easy Schedule Random conference and select Easy Schedule but don't select Send update, the revised date and time apply to the conference.</p>	<p>Before closing the invitation, set the date and time back to the original values.</p>
<p>You can select the <code>external</code> template only if Outlook validates the email address successfully before moving the cursor from the TO field. Validated email addresses are underlined. If you select another field before the email address is underlined, Outlook doesn't notify the Easy Schedule add-in or shim, and the template fails to flip.</p>	<p>Do one of the following:</p> <ul style="list-style-type: none"> Add the external email addresses before selecting the Easy Schedule add-in button. When adding the email addresses, select the Check Names button before leaving the TO field.

Upgrade Paths

This is the first release of Poly Clariti Workflow Lite. The product is versioned as 2.1 to match the full release Poly Workflow Suite in terms of the user interface and current maintenance and security updates.

If you're currently using Poly Workflow Suite, please continue to do so, as Poly Clariti Workflow Lite has a reduced feature set.