



Poly Clariti App Release Notes

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Release Version: 1.0.1

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What’s New

Version 1.0.1 is a maintenance release and includes bug fixes only.

Known Issues

- EN-206061: After you sign out from Poly Clariti App, the system returns to the login page, with your login credentials populated automatically.
- EN-208146: When entering a VMR configured with mute on join settings or lock settings, the chairperson’s **Participant List** controls aren’t initially accurately reflected.
- EN-208580: When a meeting chairperson initiates **Mute all Audio**, participants can’t unmute themselves.
- EN-207243: When a participant joins or disconnects from a meeting, the scrollbar (if any) on the Poly Clariti Roster App window resets and goes back up to the top.
- EN-207911: If you add, then remove voting options during a polling, the removed option still displays as a blank entry in the polling. You also can’t end the voting.
- EN-206045: The mute message always displays *XXX mutes you*, whether it’s the chairperson, or a participant who initiates the mute action.
- EN-208353: Sometimes, when content snatching happens between two Poly Clariti App users, RealPresence Desktop users see frozen content.
- EN-207525: A few emojis are missing in the group chat window. They display as ‘?’ instead.

- EN-206534: Sometimes on the Poly Clariti Roster, selecting an emoji doesn't work.
- EN-212511: Sometimes you can't lower your hand after you raise it.
- EN-213154: If two or more people try to share content at the same time, no content displays.

Limitations

- You can access Poly Clariti App only from Google Chrome browsers.
- Poly Clariti App always receives low frame rate video from legacy endpoints such as the RealPresence Desktop application or RealPresence Group Series systems.
- If you join a meeting with an ongoing poll, you can't see the poll questions and results.

Resolved Issues

- EN-206710: When you configure a meeting as **Only chairperson can Share and Snatch Content**, Poly Clariti App users see a blank content layout if a RealPresence Desktop user attempts to snatch content.
- EN-208319: If a participant joins a meeting from Poly Clariti Roster App, the participant's video shows as **Loading Video** all the time.
- EN-208353: Sometimes, when content snatching happens between two Poly Clariti App users, RealPresence Desktop users see frozen content.
- EN-211251: When you share content, the other parties may fail to receive it, and their content sharing attempts also fail.
- EN-210646: When you attempt to open a Poly Clariti meeting link using a non-Chrome browser, the **Unsupported Browser** pop-up doesn't appear immediately. Instead, it appears after you log in.
- EN-210748: When using a Poly Studio X30 system, you may receive a blank content screen.
- EN-212516: When the participant number exceeds 16, the video for some participants may not appear. The participant cell may show "Loading video".
- EN-212522: Sometimes participants in a video conference can't share content.
- EN-213066: Sometimes participants can't see shared content.
- EN-212885: Sometimes users can't join a meeting, but the call history shows multiple failed call attempts milliseconds apart from each other.