



Poly Clariti App Release Notes

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What’s New

Version 1.2.1 supports Poly Clariti App for Mobile on iOS and Android as an installable application.

System Requirements

Poly Clariti App for Mobile 1.2.1 supports the following systems:

- iOS 13 and later
- Android 10 and later

Known Issues

- EN-214740: The content audio is unavailable when your far end shares video content.
- EN-222605: Sometimes, the poll participant count is incorrect.
- EN-228013: If you start a poll, then drop the meeting and rejoin, no one can end the poll.
- EN-228893: You can’t take a picture as your avatar.
- EN-234224: If you turn your video on and off when in a meeting using an iOS device, your far end participants who use an android device see that your video shrinks and expands briefly.
- EN-234276: After a poll, the result percentages don’t add up to 100%.
- EN-234364: The 10-minute-inactivity timer works only for the first 10 minutes, then it rings every minute.

- EN-235201: If you add and then delete a poll option, you can't add more.
- EN-235996: If you access Poly Clariti App from an iOS device, you can't edit the **Server Address** on the login page.
- EN-235998: If you select to save settings when logging out, Poly Clariti App for Mobile saves only the server address.
- EN-236666: If you log out from Poly Clariti App and choose to clear all settings, the customizations you made using Poly Clariti Core are still kept.

Limitations

- To customize Poly Clariti App for Mobile, its hosting server Poly Clariti Core must have a valid SSL certificate for the domain or IP. Otherwise, Poly Clariti App for Mobile can't download custom files.
- Poly Clariti App always receives low frame rate video from legacy endpoints such as the RealPresence Desktop application or RealPresence Group Series systems.
- The audio or video mute status for non-SVC clients (that is, excluding Poly RealPresence Mobile, Poly RealPresence Desktop, Poly RealPresence Group Series systems) may be incorrect.
- Poly Clariti App for Mobile doesn't support background effects.
- Poly Clariti App can't control far end cameras.
- Poll results are anonymous.
- You can't share a file in the chat window.
- You can't paste a picture in a chat.
- When you join a meeting which has an ongoing poll, you can't see the poll results.
- Poly Clariti App user interface is available only in English.
- A slight buzzing sound may exist before you join in a meeting. This is a designed behavior (comfort noise).
- There is no content sharing from Poly Clariti App for Mobile.