



Poly Clariti App Release Notes

Release Version: 1.2.2
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What's New

Version 1.2.2 includes bug fixes only.

System Requirements

Poly Clariti App for Mobile 1.2.2 supports the following systems:

- iOS 13 and later
- Android 10 and later

Resolved Issues

- EN-238426 (Poly Clariti App for Mobile only): Poly Clariti App may crash if the phone screen locks or the Poly Clariti App switches to run in the background.
- EN-238376: You can't see the participant count clearly. The contrast ratio of the foreground text and background color is too low.
- EN-238348: You can't see the raise hand icon clearly. The icon should have a fill color to make it more visible.
- EN-238238: When you view **Call Statistics**, the **SSRC** information displays on the pop-up window title, instead of in the **Call Statistics** table.
- EN-238198: If you're using 1 Mbps line rate, the initial video layout displays correctly. However, once you change the layout from **Filmstrip** to **Grid**, only five participants video display.

- EN-238172 (Poly Clariti App for Mobile only): If you switch to another VPN after you log out (with the option **Save My Settings for the next launch** selected), the Poly Clariti App doesn't fill in your login credentials as expected when you log in again.
- EN-238167: The hand raise count is wrong sometimes.
- EN-236619: The information displays on the **Call Statistics** title bar isn't included in the log file.
- EN-235504: Not all participants have the **SSRC** information in the **Call Statistics**.
- EN-239282 (Poly Clariti App for Mobile only): If you toggle on the option **Show full name when muted**, muted participants still display as their name initials in their video tiles.
- EN-239321 (Poly Clariti App for Mobile only): Poly Clariti App force closes when a chairperson ends a meeting for everyone.

Known Issues

- EN-214740: The content audio is unavailable when your far end shares video content.
- EN-222605: Sometimes, the poll participant count is incorrect.
- EN-228013: If you start a poll, then drop the meeting and rejoin, no one can end the poll.
- EN-228893: You can't take a picture as your avatar.
- EN-234224: If you turn your video on and off when in a meeting using an iOS device, your far end participants who use an android device see that your video shrinks and expands briefly.
- EN-234276: After a poll, the result percentages don't add up to 100%.
- EN-234364: The 10-minute-inactivity timer works only for the first 10 minutes, then it rings every minute.
- EN-235201: If you add and then delete a poll option, you can't add more poll options.
- EN-235998: If you select to save settings when logging out, the Poly Clariti App for Mobile saves only the server address.
- EN-236666: If you log out from Poly Clariti App and choose to clear all settings, the customizations you made using Poly Clariti Core are still kept.

Limitations

- To customize the Poly Clariti App for Mobile, its hosting server Poly Clariti Core must have a valid SSL certificate for the domain or IP. Otherwise, the Poly Clariti App for Mobile can't download custom files.
- Poly Clariti App always receives low frame rate video from legacy endpoints such as the RealPresence Desktop application or RealPresence Group Series systems.
- Poly Clariti App for Mobile doesn't support background effects.
- Poly Clariti App can't control far end cameras.
- Poll results are anonymous.
- You can't share a file in the chat window.
- You can't paste a picture in a chat.

- When you join a meeting that has an ongoing poll, you can't see the poll results.
- Poly Clariti App web interface is available only in English.
- A slight buzzing sound may exist before you join in a meeting. This is a designed behavior (comfort noise).
- There's no content sharing from Poly Clariti App for Mobile.
- Non-Poly Clariti endpoints may show incorrect video and audio status.