



Poly Clariti App Release Notes

Release Version: 1.2
Release Date: January 2022
Part Number: 3725-87467-007A

What's New 1
System Requirements 2
Resolved Issues 2
Known Issues 3
Limitations 4

What's New

Version 1.2 includes the following features and enhancements:

- Support for Chrome browser on Fedora and Ubuntu Linux
- Audio processing engine that can block noise from your calls
- Video effect engine, available in basic and advanced modes.
Basic Mode: Less CPU intensive, but your video has a blurrier outline
Advanced Mode: Crispier video outline, but with higher CPU usage
- Set a virtual background using a predefined or uploaded image, or a solid color fill

Note: Virtual backgrounds work best in well-illuminated environments.

- Two levels of blurring your video background
- Auto brighten your video in dark environments
- Customize the application background and text colors locally
- Mirror, hide, show, minimize, or expand your video self-view
- Support for end-of-meeting notifications (5 minutes before the scheduled ending time)
- Option to save or clear only your auto-join token at logout
- Download your chat history

- Customize Poly Clariti App (via Poly Clariti Core or Poly Clariti Edge) splash screen, logo for splash screen, logo for title bar, or banner messages

You can set the banner message as dismissible, set it through the conference template, or set it through API

- Auto-wrap long text in the **Chat** input field
- Display a participant count above the **Participant** icon
- Display hand-raised participant count above the **Raise Hand** icon
- Display unread chat message count above the **Chat** icon
- Make the chat window width resizable
- Indicate active speakers in the **Participants** pane by displaying their names in bold, with a blue border around their avatar
- Support for options to set the location of the participant filmstrip view
- Moved the **Call Statistics** button into **Settings**
- Support for zooming the browser user interface up to 200%

System Requirements

Poly Clariti App for Web 1.2 supports the following systems.

System Requirements for Poly Clariti App for Web 1.2

OS	Browser
Windows 10, 11	Google Chrome Microsoft Edge
Mac 12, 13	Google Chrome
Fedora & Ubuntu	Google Chrome

Resolved Issues

- EN-217566: (Mac users only) If you're using a Chrome browser, your call doesn't stay connected.
- EN-204074: The scrollbar of the polling window overlaps with the polling report.
- EN-204312: If you disconnect your only camera during a meeting, your video freezes.
- EN-209256: The actual raise hand behavior and count are out of sync.
- EN-209263: Sometimes, if you mute your audio, there's buzzing sound.
- EN-210408: When Poly Clariti Core or Poly Clariti Edge restart, Poly Clariti App shows no error messages.
- EN-210715: If Poly Clariti Core or Poly Clariti Edge experience a network error, you can't log in to Poly Clariti App.

- EN-210806: The passcode dialog box resizes and the error messages are inconsistent if you enter a wrong passcode.
- EN-213620: If you initiate a poll, then drop and rejoin the call, you can't end the poll.
- EN-214324: The content screen flashes on the participant side when a chairperson is sharing content.
- EN-218561: Your name on the **Join Now** page has improper word alignment.
- EN-219092: Intermittent signal loss from your local microphone causes outgoing audio and video loss (Error code: **Loading video...**).
- EN-218212: Your camera and video format settings aren't saved correctly.
- EN-225748: In the **Chat** window, you can't click to open HTTP links that include a port.
- EN-221368: If you share a running timer as the content, your far ends receive discontinuous content (with 4 - 5 seconds' content skipping).
- EN-227943: If you select **Clear all settings** or **Reset automatic login** at logout, Poly Clariti App gets stuck when you attempt to join a meeting by pressing the **Join now** button.
This occurs only when you're using a Chrome or Edge browser on Linux or Windows.
- EN-225515: Poly Clariti App doesn't display self-mute status for Poly RealPresence Mobile and Poly RealPresence Desktop participants who dial in using SIP MRC.
- EN-220021: New participants can't view history poll results.
- EN-211243: Different Linux distributions all show as **Linux** in Poly Clariti App debug log, instead of as their respective distribution names.

Known Issues

- EN-221764: If you access Poly Clariti App using a Microsoft Edge browser, there's a picture-in-picture icon at the top of the video tiles page.
- EN-221990: If another participant snatches content sharing from you, your screen still shows that you're sharing content.
- EN-225497: When you sign into Poly Clariti App as an enterprise user, if you enter a name in Korean in the **YourName** field and press tab, the cursor moves to the **Password** field instead of the **UserName** field and the last character in the **YourName** field is copied to the **UserName** field.
- EN-232638: The title bar logo of the application is too small.
- EN-233429: When you join a meeting from a Safari browser, Poly Clariti App loads participant video tiles slowly, and your self-view video displays as a grey tile.
- EN-234317: Enabling **Mirror self view video** also alters the background image.
- EN-235529: If your hosting server (Poly Clariti Core or Poly Clariti Edge) enables an end-of-meeting alert for Poly Clariti App, the alert shows in due time. But if you end the call and dial back into the same VMR without refreshing the page, the alert persists.
- EN-235990: After you switch back and forth between the participant filmstrip and grid views, you can't resize the chat window.
- EN-236365: If you access Poly Clariti App using a Safari browser, Poly Clariti App becomes very slow when you share content.

- EN-236798 (Mac devices only): When you access Poly Clariti App from Google Chrome, if you maximize or resize an application window during content sharing, the application list disappears from the **Window** tab on the **Choose what to share** window.

Limitations

- To customize Poly Clariti App for Mobile, its hosting server Poly Clariti Core must have a valid SSL certificate for the domain or IP. Otherwise, Poly Clariti App for Mobile can't download custom files.
- Poly Clariti App always receives low frame rate video from legacy endpoints such as the RealPresence Desktop application or RealPresence Group Series systems.
- The audio or video mute status for non-SVC clients (that is, excluding Poly RealPresence Mobile, Poly RealPresence Desktop, Poly RealPresence Group Series systems) be incorrect.
- Poly Clariti App for Mobile doesn't support background effects.
- Poly Clariti App can't control far end cameras.
- Poll results are anonymous.
- You can't share a file in the chat window.
- You can't paste a picture in a chat.
- When you join a meeting which has an ongoing poll, you can't see the poll results.
- Poly Clariti App user interface is available only in English.
- A slight buzzing sound may exist before you join in a meeting. This is a designed behavior (conform noise).