



Poly Clariti App Release Notes

Release Version: 1.3
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What Is New

Version 1.3 includes the following features and enhancements:

- Support for sharing content audio.
- Poly Clariti App for Mobile users can take a picture and use it as the profile image.
- Predefined poll template options now include weekdays.
- Support for speaker test in audio settings.
- Download logs to local storage.
- Support to remove the Enterprise login tab.
This feature requires the corresponding configuration on the Poly Clariti App hosting server Poly Clariti Core or Poly Clariti Edge.
- Stability enhancements.
- User Interface enhancements.

System Requirements

Poly Clariti App for Mobile 1.3 supports the following systems:

- iOS 13 and later
- Android 10 and later

Poly Clariti App for Web 1.3 supports the following systems:

- Windows 10, 11: Google Chrome, Microsoft Edge
- macOS 12, 13: Google Chrome
- Fedora & Ubuntu: Google Chrome

Resolved Issues

- EN-238426: (Poly Clariti App for Mobile only) During a call, Poly Clariti App closes when your mobile device screen auto locks.
- EN-238198: If you change the video layout from **Filmstrip** to **Grid**, only five endpoints display.
- EN-221207: The icons for **Show speaker strip view** and **Show Grid view** are reversed in the User Interface.

Known Issues

- EN-222605: Sometimes, the poll participant count is incorrect.
- EN-228013: If you start a poll, then drop the meeting and rejoin, no one can end the poll.
- EN-234276: After a poll, the result percentages don't add up to 100%.
- EN-235201: If you add and then delete a poll option, you can't add more poll options.
- EN-236666: If you log out from Poly Clariti App and choose to clear all settings, the customizations you made using Poly Clariti Core are kept.
- EN-238200: Resolution of video from legacy endpoints may be limited to the lowest available frame rate.

Limitations

- To customize the Poly Clariti App for Mobile, the hosting server (Poly Clariti Core) must have a valid SSL certificate for the domain or IP. Otherwise, the Poly Clariti App for Mobile can't download custom files.
- Poly Clariti App always receives low frame rate video from legacy endpoints such as the RealPresence desktop application or RealPresence Group Series systems.
- Poly Clariti App for Mobile doesn't support background effects.
- Chat only supports text and emoji input. Poly Clariti App can't control far end cameras.
- Poll results are anonymous.
- You can't share a file in the chat window.
- Poly Clariti App web interface is available only in English.
- You can't paste a picture in a chat.
- Content audio is available only when:

- You share a browser tab or an entire desktop window from a Google Chrome or Microsoft Edge browser running over Windows OS.
- You share a browser tab from a Google Chrome browser running over macOS.
- Content audio is available only on Google Chrome and Microsoft Edge browsers in Windows OS.
- When you join a meeting that has an ongoing poll, you can't see the poll results.
- You can't share content from Poly Clariti App for Mobile.
- Non-Poly Clariti endpoints may show incorrect video and audio status.
- A slight buzzing sound may exist before you join in a meeting. This is a designed behavior (comfort noise).

Limitations caused by WebRTC:

- (Windows web clients) The **Content Audio** checkbox is unavailable when you share an application window from a Google Chrome or Microsoft Edge browser.
- (Mac web clients) The option **Share System Audio** is unavailable when you share the entire screen from a Google Chrome Browser.
- The **Share content audio** checkbox is missing from the content sharing tab **Window**.
- A black screen appears when you share video from an application window.

Limitations on Fedora only:

- The content sharing option isn't available.
- The application user interface isn't aligned with Poly Clariti App for Web (Window) and Poly Clariti App for Mobile (iOS, Android).
- Background effects don't work.