



Poly Studio R30 USB Video Bar

Contents

What’s New in This Release	1
Release History	2
Security Updates	2
Hardware Requirements	2
Supported Operating Systems	2
Products Tested with This Release	3
Resolved Issues	4
Known Issues	4
System Constraints and Limitations	4
Get Help	4
Related Poly and Partner Resources	4
Privacy Policy	5
Copyright and Trademark Information	5

What’s New in This Release

Poly introduces Poly Studio R30, an all-in-one plug-and-play USB video bar product, optimized for huddle spaces or small room collaboration.

Poly Studio R30 includes the following features:

- Ultra-wide 120-degree field of view, up to 4K resolution and 5× digital zoom (5× when tracking is off, otherwise 4×)
- High-fidelity audio powered by a three-mic array and a mono speaker with a passive radiator
- Poly NoiseBlockAI on transmitted and received audio
- Acoustic Fence with Beam Shaping
- Poly DirectorAI, which includes automatic speaker tracking and group framing, presenter mode, and conversation mode

- Network-based device management
- Poly Lens integration
- Optional Bluetooth remote control

You can configure certain features using Poly Lens Desktop. For more information, see the [Poly Lens Desktop App User Guide](#). Some of the features aren't available for Beta.

Release History

This section lists the release history of Poly Studio R30.

Release History

Release	Release Date	Features
2.0.0	May 2022	Performance improvement and bug fix.
1.0.0	February 2022	First release

Security Updates

Please see the [Security Center](#) for information about known and resolved security vulnerabilities.

Hardware Requirements

The Poly Studio R30 USB video bar only supports the USB cable that comes with your system.

Note the following limitations with USB connections:

- Using a third-party USB-C to USB-C cable may affect device performance, or your device may not work at all.
- Using a third-party USB-C to USB-A adapter may affect video quality.

Poly Studio R30 only supports 4K video when you have the following:

- Software client or conferencing platform that supports 4K
- Monitor that supports 4K resolution
- USB 3.0 cable
- PC capable of 4K graphics with USB 3.0 port (if using software client)

Supported Operating Systems

You can connect the Poly Studio R30 USB video bar to computers with the following operating systems:

Operating Systems Tested with This Release

Operating System	Version
Windows	Windows 10
	Windows 11
macOS	macOS 10.15
	macOS 11
	macOS 12
Chrome OS	87 or higher

Products Tested with This Release

Poly products are tested extensively with a wide range of products. The table below lists the products that have been tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all of your Polycom/Poly systems with the latest software versions. Use Poly Lens version **1.1.17 or higher** for any Poly Studio R30 device firmware update. Any compatibility issues may already have been addressed by software updates. See [Poly Service Policies](#) for the Current Polycom Interoperability Matrix.

Note that the following list is not a complete inventory of compatible equipment, but the products that have been tested with this release.

Products Tested with This Release

<i>Product</i>	<i>Tested Versions</i>
Poly Lens	Current version
Polycom RealPresence Desktop	3.11.5.73603
Google Meet	Current version
Microsoft Teams	1.5.0
Zoom	5.10.4

Resolved Issues

This section identifies the issues resolved in this release.

Resolved Issues

Category	Issue ID	Found in Release	Description
Video	EN-217508	1.0	Camera video stream may intermittently freeze on a single frame after you switch the Tracking Mode setting.

Known Issues

This release doesn't have any known issues.

IMPORTANT: These release notes do not provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

System Constraints and Limitations

This section identifies the limitations and constraints when using this product.

Video Color Limitation

Color reproduction accuracy can vary based upon environmental conditions and camera sensor capabilities.

Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Support](#).

Related Poly and Partner Resources

See the following sites for information related to this product.

- [Poly Support](#) is the entry point to online product, service, and solution support information. Find product-specific information such as Knowledge Base articles, Support Videos, Guides & Manuals, and Software Releases on the Products page, download software for desktop and mobile platforms from Downloads & Apps, and access additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.

- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration. Enhance collaboration for your employees by accessing Poly service solutions, including Support Services, Managed Services, Professional Services, and Training Services.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action.
- [Poly Lens](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.

Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to privacy@poly.com.

Copyright and Trademark Information

© 2022 Poly. Bluetooth is a registered trademark of Bluetooth SIG, Inc. All other trademarks are the property of their respective owners.

Poly
345 Encinal Street
Santa Cruz, California
95060