



# Poly Studio E70 Camera

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## Poly Studio E70

The Poly Studio E70 USB 4K dual-camera includes microphones for audio pickup and full speaker and group framing capabilities and video coverage for up to 7.6 m (25 ft).

Use your Poly Studio E70 with Poly G7500 and Studio X50 video systems, Poly G10-T for Microsoft Teams Room (pending Microsoft Teams certification), and Mac- and Windows-based Zoom Rooms (Studio E70 doesn't work with personal Zoom accounts). For more information on system requirements for Zoom Rooms, see the [System Requirements for Zoom Rooms](#) web page.

The following is a new feature available with Studio E70 for this release:

- [Camera Tuning Enhancements](#)

## Camera Tuning Enhancements

This release includes video improvements for Studio E70 for sharpness, image quality, and improved support for 50Hz lighting environments.

## Release History

### Release History

Release	Release Date	Features
1.0.3	October 2021	Camera tuning enhancements.
1.0.2	August 2021	Initial release of Poly Studio E70 USB camera.

## Security Updates

Please see the [Security Center](#) for information about known and resolved security vulnerabilities.

## Products Tested with this Release

Poly products are tested extensively with a wide range of products. The table below lists the products that have been tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that do not interoperate with other standards-compliant vendor systems.

Poly recommends that you upgrade all of your Polycom/Poly systems with the latest software versions. Any compatibility issues may already have been addressed by software updates. See [Poly Service Policies](#) for the Current Polycom Intraoperability Matrix.

Note that the following list is not a complete inventory of compatible equipment, but the products that have been tested with this release.

### Products Tested with this Release

Product	Tested Versions
Poly G7500	Poly VideoOS 3.7.1
Poly Studio X50	Poly VideoOS 3.7.1
Poly G10-T	1.2.0
Zoom Rooms	5.7.5

## Resolved Issues

The following table lists the resolved issues in this release.

**Resolved Issues**

Category	Issue ID	Description
Device Management	EN-213515	Factory restoring a Poly Studio E70 may result in the camera being stuck in the bootloader.
Video	EN-209852	Video flickers due to mixed lighting conditions with very bright outdoor lighting and 50hz indoor lighting.

## Known Issues

The following table lists known issues in this release.

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**IMPORTANT:** These release notes do not provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

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**Known Issues**

Category	Issue ID	Description	Workaround
Peripherals	EN-213516	Poly Studio E70 camera may not be recognized when connected to a G7500.	Disconnect the USB-C from the Studio E70, rotate it, and reconnect it. Restart the G7500.

## System Constraints and Limitations

This section provides information on constraints and limitations when using the Poly Studio E70 camera.

### *Camera Framing When Using Zoom Rooms*

When using the Poly Studio E70 with a Mac- or Windows-based Zoom Room setup, the camera only supports Autoframing and manual pan, tilt, and zoom controls. The Studio E70 doesn't support speaker framing with this setup.

## Supported Peripherals and Applications

The following tables include the Poly and partner peripherals and applications supported with the Poly Studio E70 camera.

## Applications

### *Application*

Mac- and Windows-based Zoom Rooms

Poly Lens Desktop

## USB Extenders

### *USB Extender*

Sound Control Technologies RemoteCamUSB2 Platform

Icron USB 3-2-1 Raven 3104 Pro

## USB Cables

<i>Type</i>	<i>Length</i>	<i>Part Number</i>
USB 3.1 USB-A to USB-C	10 m (32.8 ft)	2457-30757-001
USB 3.1 USB-A to USB-C	25 m (82 ft)	2457-30757-025
USB 3.1 USB-A to USB-C	40 m (131.2 ft)	2457-30757-040

# Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

## *Related Poly and Partner Resources*

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.

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- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

## Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to [privacy@poly.com](mailto:privacy@poly.com).

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