

## Poly G7500 System and Accessories

This document covers the following Wi-Fi- and/or Bluetooth- enabled products:

- Poly G7500 System (Model type: P011)
- Poly G7500 Remote Control (Model type: P010)

This document also covers the following products that don't contain either Wi-Fi or Bluetooth functionality:

- Polycom® Microphone IP Adapter (Model type: P012)
- Polycom® IP Table Microphone (Model type: P013)
- Polycom® IP Ceiling Microphone (Model type: P014)

## Service Agreements

Please contact your Polycom Authorized Reseller for information about service agreements applicable to your product.

## Safety and Disposal Information

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### ***WARNING Electrical Safety***

Always read product documentation fully before connecting to a power source.

### **Electrical Specifications**

Polycom® G7500 System (Model type: P011) 54VDC, 3.3A

Polycom® G7500 Remote Control (Model type: P010) 3.0VDC AAx2

Polycom® Microphone IP Adapter (Model type: P012) 12VDC 3.3A

Polycom® IP Table Microphone (Model type: P013) 54VDC, 90mA

Polycom® IP Ceiling Microphone (Model type: P014) 54VDC, 90mA

### **Safety Precautions**

- This equipment is intended for indoor use only.
- Always disconnect the system from power and telecommunications network before cleaning or servicing.
- In order to remove all power from this unit, remove all power cords.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.

- Do not disassemble this system. To reduce the risk of shock and to maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- If the product is intended to be powered by an external power supply, then use only the type which is supplied with this product.
- If the product is intended to be powered using PoE then ensure that an appropriately approved networking device is used.
- This equipment is not intended to be operated by children.
- Users must not service any parts in compartments that require a tool to access.
- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary.
- Only use a power cord that is appropriately rated and approved relevant to the country of use.
- This equipment should be used only on even surfaces.

## External Power Supplies

This product must only be used with an external power supply of the type and specification provided with it. Replacement external power supplies can be obtained from the supplier of your Polycom equipment.

## PoE Products

Products that are designed to be connected to a Power over Ethernet source must only be connected to a IEEE 802.3af compliant Power over Ethernet (PoE) power source or an IEC60950 limited power source.

The power plug-wall socket combination acts as a disconnection device and must be accessible at all times.

## Power Cables

Only use the power cables that are supplied with this product; these are correctly rated for this product.

Installation of the equipment should be carried out by suitably trained people, and must comply with the appropriate local and national electrical codes.

## Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

La prise électrique à laquelle l'appareil est branché doit être installée près de l'équipement et doit toujours être facilement accessible.

In addition, all POE sources must meet the Limited Power Source requirements of IEC 60950-1:2005 (2nd Edition); Am1:2009 or IEC 60950-1:2005 (2nd Edition); Am1:2009; Am2:2013; and IEC 62368-1:2014.

En outre, toutes les sources d'entrée doivent obligatoirement répondre aux exigences Source d'alimentation limitée de la CEI 60950-1: 2005 (2e édition); Am1:2009 ou IEC 60950-1: 2005 (2e édition); Am1:2009; AM2:2013; and IEC 62368-1:2014.

## Ambient Temperature Guidelines

- Operating temperature: 32 to 104°F (0 to 40°C)
- Storage temperature: -40 to -140°F (-40 to 60°C)
- Remote control temperature: -4 to 140°F (-20 to 60°C)

## Installation Instructions

Installation must be performed in accordance with all relevant national wiring rules.

L'Installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

When using Power over Ethernet (PoE), the equipment is to be connected only to PoE networks, without connections to the outside plant.

## Environmental

### End of Life Products

Polycom encourages you to recycle your end-of-life Polycom products in an environmentally considerate way.

We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.

### Battery Replacement, Handling, and Disposal

BT remote control uses two 1.5V AAA batteries. Only use high quality batteries. Insert the batteries according to the markings for plus and minus terminals under the cover at the bottom of the form.

- **Battery Guidance:** Polycom takes great care in the selection of its lithium ion and nickel metal hydride batteries and, where used, these have been designed specifically for use in specific Polycom products. Only Polycom replacement batteries should be used. Replacement batteries can be ordered by your supplier. Detailed instructions on the safe replacement of batteries are provided in the user guide for your product.

Some Polycom products are supplied with commonly available alkaline batteries such as AA or AAA types. Where this is the case and replacement is due, they should be replaced as a complete set with new, quality batteries of the correct size and rating. Please observe the polarity of the batteries during installation taking care not to short circuit them. Batteries should be treated and used in accordance with the battery manufacturer's guidance.

- **Toxic Substances:** The batteries supplied by Polycom in its products and as replacement parts meet the marking and heavy metal content requirements of the EU Battery Directive. Where batteries include lead, mercury, or cadmium, the levels of these substances are very low and fall below the thresholds that exist in all markets into which they are supplied. Lead acid batteries supplied with certain Polycom products carry the Pb symbol indicating presence of lead above the thresholds described above.
- **Battery Disposal:** When a battery has reached the end of its working life, carefully remove it from the product as instructed in the user guide. The battery should be taken to a collection point where it can be recycled or disposed of in an environmentally friendly manner. Do not dispose of the battery in a fire or in unsorted municipal waste.

**CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.  
DISPOSE OF USED BATTERY ACCORDING TO THE INSTRUCTIONS.**

Please contact [typeapproval@polycom.com](mailto:typeapproval@polycom.com) if you have questions or would like additional information.

## ***Restriction of Hazardous Substances Directive (RoHS)***

All Polycom products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting [typeapproval@polycom.com](mailto:typeapproval@polycom.com).

## ***Waste Electrical and Electronic Equipment (WEEE)***



All Polycom products that fall within the scope of the EU WEEE Directive carry the crossed wheelie bin symbol, which advises customers not to recycle electronic products in the domestic waste stream but to recycle them safely as e-waste.

## ***Polycom Take Back***

In addition to any mandated take back requirement, Polycom offers free recycling of its branded products to business users. Detailed information is available at <https://www.poly.com/us/en/company/corporate-responsibility/environment>.

# **Compliance Information by Country**

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Unless otherwise stated, all compliance statements outlined in this section relate to all products covered by this document.

## **USA**

### ***Radiation Exposure Statement***

Note: The exposure statement is only applicable to radio device P011.

The antenna used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. This portable device with its antenna complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. To maintain compliance, this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Remote Control (P010) FCC ID: M7N-BW7630

Polycom G7500 (P011) FCC ID: M72-P011

## ***Part 15 FCC Rules***

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

## ***Modifications***

In accordance with part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycom Inc. could void the user's authority to operate the equipment.

## ***Class A Digital Device or Peripheral***

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at their own expense.

## ***Accessibility***

Details of the features offered by this product against the accessibility criteria of Section 508 of the US Disability Act and Section 255 of the US Communications Act can be found at <https://www.poly.com/us/en/legal/compliance/vpat>.

## **Canada**

### ***Industry Canada IC***

ICES 003 Nov 2014 ICES Statement

This product meets the applicable Industry Canada technical specifications common to radio and non-radio products.

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

Industry Canada (IC) ID:

Remote Control (P010) IC ID: 7311A-BW7630

Polycom G7500 (P011) IC ID: 1849C-P011

This device complies with RSS210 of the Industry Canada rules. Operation is subject to the two following conditions:

- This device does not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes:

le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

## EU

### ***CE Mark***

P010 & P011 - Are marked with the CE mark. This mark indicates compliance with Radio Equipment Directive (RED) 2014/53/EU, EU 801/2013 (Networked Standby Regulation), 2011/65 EU RoHS Directive and EC 278/2009 (External Power Supply Regulation).

P012 - Is marked with the CE mark. This mark indicates compliance with 2014/35/EU LV Directive, 2014/30/EU EMC Directive, EC 278/2009 External Power Supply Regulation, and 2011/65 EU RoHS Directive.

P013 & P014 - Are marked with the CE mark. This mark indicates compliance with 2014/35/EU LV Directive, 2014/30/EU EMC Directive and 2011/65 EU RoHS Directive.

Full copies of the Declarations of Conformity can be obtained from Polycom (Netherlands) BV, Scorpius 171, 2132 LR, Hoofddorp, The Netherlands.

### **Radio Device Operating Frequency and Power Levels**

The following table identifies the allowable frequencies and maximum transmit power.

**System:** P011

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Frequency Range	Maximum Transmit Power EIRP (dBm)
2422 – 2480MHz	18.4dBm
5150-5350MHz	23.0dBm
5470-5725MHz	22.0dBm
5725-5825MHz	21.5dBm

**Remote control: P010**

Frequency Range	Maximum Transmit Power EIRP (dBm)
2402MHz-2480MHz	-5.26dBm (0.0003W)

## Radio Enabled Devices EU Declaration of Conformity (P010/P011)



Polycom (Netherlands) BV,  
Orlyplein 10, 23rd Floor 1043DP,  
Amsterdam  
Netherlands

email: TypeApproval@polycom.com    www.polycom.com

### Declaration of Conformity

*In accordance with ISO/IEC guide 22*

**No.** P010/18/02/19

**Supplier** Polycom (Netherlands) BV,

**Address** Orlyplein 10, 23rd Floor 1043DP,  
Amsterdam  
Netherlands

**Product** P010 BW7630UN, BW7640UN BT Remote controls for Next Gen and Utopia

Polycom (Netherlands) BV declares that under its sole responsibility the above product(s) are in conformity with the following EU Directives and Regulations:

- 2014/53/EU Radio Equipment Directive (RED)
- 2011/65 EU (Amended by (EU) 2015/863) RoHS Directive

#### Additional Information

The product is in conformity with the following harmonized standard:

#### Document No./Title/Edition/Date of Issue

- EN 300 328 V2.1.1:2016

The product is also in conformity with the following:

- EN 301 489-17 V3.1.1:2017
- EN 301 489-1 V2.1.1:2017
- EN 60950-1:2006 + A11:2009 + A1:2020 + A12:2011 + A2:2013
- EN62368-1:2014 +A11:2017
- EN55032:2012 +AC:2013
- EN55024:2010
- EN 62479:2010
- EN 63000:2018

CE Mark first applied to this product in 2019

#### Accessories

Monmouth: 18<sup>th</sup> February 2019

*Place and Date of Issue*

Matthew Sykes  
Product Compliance Manager, Corporate Product Compliance  
(Name; function)

Signature

*Please Note: This Declaration of Conformity is valid for a period of 2 years from the date of issue.*





email: TypeApproval@poly.com



## Declaration of Conformity

*In accordance with ISO/IEC guide 22*

**No.** P011/01/07/19  
**Supplier** Polycom (Netherlands) BV,  
**Address** Scorpius 171  
2132 LR Hoofddorp  
The Netherlands  
**Product** P011

Polycom (Netherlands) BV declares that under its sole responsibility the above product(s) are in conformity with the following EU Directives and Regulations:

- 2014/53/EU Radio Equipment Directive (RED)
- EC 278/2009 External Power Supply Regulation
- 2011/65 EU RoHS Directive

### Additional Information

The product is in conformity with the following harmonized standards:

#### Document No./Title/Edition/Date of Issue

- EN 300 328 V2.1.1: 2017
- EN 301 893 V2.1.1:2017
- EN 50581:2012

The product is also in conformity with the following:

- EN 301 489-1 V2.1.1:2017
- EN 301 489-17 V3.1.1:2017
- EN 62311:2008
- EN 60950-1:2006 + A11:2009 + A1:2020 + A12:2011 + A2:2013
- EN62368-1:2014 +A11:2017

CE Mark first applied to this product in July 2019

### Accessories

- FSP PSU 180-AWAN3

Monmouth: 01 July 2019

*Place and Date of Issue*

Matthew Sykes  
Product Compliance Manager, Corporate Product Compliance  
(Name; function)

*Please Note: This Declaration of Conformity is valid until December 20<sup>th</sup> 2020.*

## Singapore

Complies with  
IDA Standards  
[DA101619]

## Japan VCCI

The following VCCI A is for Poly G7500 (P011).

This device is only approved to transmit indoors within the W52 and W53 bands for Japan:

- W52(5180MHz / 5200MHz / 5240MHz)
- W53(5260MHz / 5280MHz / 5320MHz)

### VCCI A

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

**VCCI – A**

This product can't be connected directly to the telecommunications circuits (or public wireless LANs) of any telecommunications carriers (e.g., mobile communications carriers, fixed communication carriers, or internet providers). To connect this product to the Internet, be sure to connect it via a router.

## Brazil

### *Poly G7500 System*

The following table identifies the allowable frequencies of use of Poly G7500 (P011) system in Brazil.

Sistema de videoconferência que opera com as tecnologias Bluetooth e Wi-Fi e implementa os protocolos SIP (UDP e TCP) e H.323.

Faixa Frequência (MHz)	Potência Máxima de Saída (W)	Designação de Emissões	Tecnologia	Tipo de Modulação	Taxa Máxima de Transmissão
2400 – 2483,5	0,0134	954KF7D	Salto em frequência Bluetooth	GFSK	1 Mbit/s
	0,1133	1M30G7D	Salto em frequência Bluetooth	8DPSK	3 Mbit/s
	0,0013	676KF7D	Sequência Direta Bluetooth	GFSK	1 Mbit/s
	0,0012	1M16F7D	Sequência Direta Bluetooth	GFSK	2 Mbit/s
	0,0807	9M08X9D	Sequência Direta 802.11b	DBPSK DQPSK CCK	11 Mbit/s (CCK)
	0,3228	16M6X9D	OFDM 802.11g	BPSK QPSK 16-QAM 64-QAM	54 Mbit/s (64-QAM)
	0,3027	17M8X9D	OFDM 802.11n (20 MHz)	BPSK QPSK 16-QAM 64-QAM	144,4 Mbit/s (64-QAM)
5725 – 5850	0,5260	16M6X9D	OFDM 802.11a	BPSK QPSK 16-QAM 64-QAM	54 Mbit/s (64-QAM)
	0,4624	17M9X9D	OFDM 802.11n (20 MHz)	BPSK QPSK 16-QAM 64-QAM	144 Mbit/s (64-QAM)
	0,4819	36M7X9D	OFDM 802.11n (40 MHz)	BPSK QPSK 16-QAM 64-QAM	300 Mbit/s (64-QAM)
	0,4246	77M0X9D	OFDM 802.11ac (80 MHz)	BPSK QPSK 16-QAM 64-QAM 256-QAM	866,7 Mbit/s (256-QAM)
5470 – 5725	0,3027	-	OFDM 802.11a	BPSK QPSK 16-QAM 64-QAM	54 Mbit/s (64-QAM)
	0,2877	-	OFDM 802.11n (20 MHz)	BPSK QPSK 16-QAM 64-QAM	144 Mbit/s (64-QAM)
	0,2844	-	OFDM 802.11n (40 MHz)	BPSK QPSK 16-QAM 64-QAM	300 Mbit/s (64-QAM)

	0,2032	-	OFDM 802.11ac (80 MHz)	BPSK QPSK 16-QAM 64-QAM 256-QAM	866,7 Mbit/s (256 QAM)
5150 – 5350	0,1161	-	OFDM 802.11a	BPSK QPSK 16-QAM 64-QAM	54 Mbit/s (64-QAM)
	0,1238	-	OFDM 802.11n (20 MHz)	BPSK QPSK 16-QAM 64-QAM	144 Mbit/s (64-QAM)
	0,1858	-	OFDM 802.11n (40 MHz)	BPSK QPSK 16-QAM 64-QAM	300 Mbit/s (64-QAM)
	0,1853	-	OFDM 802.11ac (80 MHz)	BPSK QPSK 16-QAM 64-QAM 256-QAM	866,7 Mbit/s (256 QAM)

O equipamento possui duas antenas internas com ganho de 3dBi.

A medida da potência nas faixas de 5150-5350 MHz e 5470-5725 MHz refere-se à potência média EIRP. O ganho da antena total considerado foi de 6,01 dBi.

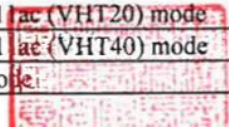
## South Korea

Product Name	KC Certificate Number
P011	R-R-PLM-P011
P012	R-R-PLM-P012
P013	R-R-PLM-P013
P014	R-R-PLM-P014

## Taiwan

The following table identifies the allowable frequencies of use in Taiwan for P011.

工作頻率 (MHz)	頻道數	輸出功率 (dBm)	屬性
2412-2462	11	18.85	WLAN IEEE 802.11b mode
	11	18.91	WLAN IEEE 802.11g mode
	11	18.66	WLAN IEEE 802.11n (HT20) mode
5180-5240	4	20.73	WLAN IEEE 802.11a mode
	4	20.70	WLAN IEEE 802.11n (HT20)/802.11ac (VHT20) mode
	2	20.73	WLAN IEEE 802.11n (HT40)/802.11ac (VHT40) mode
	1	19.72	WLAN IEEE 802.11ac (VHT80) mode
5260-5320	4	20.75	WLAN IEEE 802.11a mode
	4	20.73	WLAN IEEE 802.11n (HT20)/802.11ac (VHT20) mode
	2	20.68	WLAN IEEE 802.11n (HT40)/802.11ac (VHT40) mode
5500-5720	1	15.60	WLAN IEEE 802.11ac (VHT80) mode
	12	20.87	WLAN IEEE 802.11a mode
	12	20.83	WLAN IEEE 802.11n (HT20)/802.11ac (VHT20) mode
	6	20.74	WLAN IEEE 802.11n (HT40)/802.11ac (VHT40) mode
5745-5825	3	20.61	WLAN IEEE 802.11ac (VHT80) mode
	5	20.77	WLAN IEEE 802.11a mode
	5	20.74	WLAN IEEE 802.11n (HT20)/802.11ac (VHT20) mode
	2	20.66	WLAN IEEE 802.11n (HT40)/802.11ac (VHT40) mode
	1	20.59	WLAN IEEE 802.11ac (VHT80) mode



工作頻率 (MHz)	頻道數	輸出功率 (dBm)	屬性
2402-2480	79	12.31	Bluetooth EDR
2402-2480	40	3.25	Bluetooth LE

## Taiwanese ROHS

P011:

設備名稱：視訊會議設備，型號（型式）：P011 Equipment name Type designation (Type)						
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎘Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr <sup>6+</sup> )	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
電路板 (Circuit Board)	—	○	○	○	○	○
外殼 (Shell)	○	○	○	○	○	○
電源線/連接線 (Wire)	○	○	○	○	○	○
電源供應器 (Power Supply)	○	○	○	○	○	○
遙控器 (Remote)	—	○	○	○	○	○

備考1. “超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準  
 Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2. “○”係指該項限用物質之百分比含量未超出百分比含量基準值。  
 Note 2: “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3. “—”係指該項限用物質為排除項目。  
 Note 3: The “—” indicates that the restricted substance corresponds to the exemption.

P012:

設備名稱：麥克風轉換器，型號（型式）：P012 Equipment name Type designation (Type)						
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎘Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr <sup>+6</sup> )	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
外殼 (Shell)	○	○	○	○	○	○
線材/連接線 (Wires)	○	○	○	○	○	○
電路板 (Circuit Board)	○	○	○	○	○	○
電源供應器 (Power Supply)	○	○	○	○	○	○
<p>備考1. “超出0.1 wt %” 及 “超出0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值。                      Note 1 : “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.</p> <p>備考2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。                      Note 2 : “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.</p> <p>備考3. “-” 係指該項限用物質為排除項目。                      Note 3 : The “-” indicates that the restricted substance corresponds to the exemption.</p>						

# Getting Help and Copyright Information

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## GETTING HELP

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

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