



Poly Edge B Series IP Phones

This document covers the following Poly products:

- Poly Edge B10 IP phone
- Poly Edge B20 IP phone
- Poly Edge B30 IP phone

Service Agreements

Please contact your Poly Authorized Reseller for information about service agreements applicable to your product.

Safety, Compliance, and Disposal Information

- This equipment is intended for indoor use only.
- This equipment is not intended to be directly connected to outdoor cables.
- Always disconnect the system from power and telecommunications networks before cleaning or servicing.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To reduce the risk of shock and to maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- Users must not service any parts in compartments that require a tool to access.
- This equipment should be used only on even surfaces.
- This product is intended to be powered by an external (LPS) power supply - use only the type which is supplied with this product.
- This system is considered to be Pluggable Equipment Type A. The socket outlets must be installed near the equipment and be easily accessible.
- This equipment is not intended to be operated by children.
- Keep ventilation openings free from any obstructions.
- The ambient operating temperature rating of this equipment is 0 - 40°C and should not be exceeded.
- The PoE supply port is to be connected only to PoE networks without routing to the outside plant.

Emergency Access – VoIP products

Users of this VoIP product should be aware that depending on the country they are in, and the network they are connected to, the emergency services may not be able to identify the geographic location which they are calling from automatically from the IP address.

Installation Instructions

Installation must be performed in accordance with all relevant national wiring rules.

L'Installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

Compliance Information

USA Notices (all models)

Accessibility

Details of the features offered by this product against the accessibility criteria of Section 508 of the US Disability Act and Section 255 of the US Communications Act can be found at <http://www.polycom.com/products-services/resources/product-accessibility.html>

FCC Part 15 Rules

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution

Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

Referring to the multi-transmitter policy, multiple-transmitter(s) and module(s) can be operated simultaneously without C2PC.

FCC Part 68 Rules

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: 2HWIPNANEDGE20 (Poly Edge B10;Poly Edge B20), US: 2HWIPNANEDGE30 (Poly Edge B30). If requested, this number must be provided to the telephone company.

Hearing Aid Compatibility (HAC)

This handset product complies with the HAC requirements of 47 CFR 68.316 and CFR 68.317.

Industry Canada Notices (all models)

This product meets the applicable Industry Canada technical specifications. / Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

Le présent produit est conforme aux spécifications techniques applicables d'Innovation, Sciences et Développement économique Canada.

Australia (all models)

Warning: This equipment will not operate when main power fails.

Warning for all Poly phones that use handsets

With respect to section 5.4.3.11 of the Australian Communications Authority as Telecommunications Technical Standard AS/ACIF S004 2013:

You should be aware that, under certain operating conditions, the handset earpiece may retain small metallic objects. If this occurs, these objects should be removed before using the handset.

Declarations of Conformity (all models)

This product carries the European CE mark. This mark indicates compliance with all applicable EU regulations and directives. A full copy of the EU Declaration of Conformity can be obtained from <http://www.poly.com/conformity>.

EU WEEE – End of Life products

Poly encourages you to recycle your end-of-life Poly products in an environmentally considerate way. In accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive, all Poly products are marked with the crossed wheelie bin symbol shown below. Products that carry this symbol should be not be disposed of in the household or general waste stream. Detail of the options open to you and the guidance on the requirements for the recycling and environmentally considerate disposal of your end of life Poly products can be found at <https://www.poly.com/WEEE>.

Japan (all models)

VCCI-B

この装置は、クラスB機器です。この装置は、住宅環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。 **VCCI – B**

This product cannot be connected directly to the telecommunications circuits (or public wireless LANs) of any telecommunication carriers (e.g., mobile communications carriers, fixed communications carriers, or internet providers). In the case of connecting this product to the Internet, be sure to connect it via a router.

China Notices

RoHS

This product complies with China RoHS 2.0 Regulation.

所有在中华人民共和国境内进口或销售的电子信息产品必须附上本文件						
Include this document with all Electronic Information Products Imported or sold in the People's Republic of China						
视频会议设备, 话筒和会议电话 Video Conference Equipment, Handset, and Conference Phones	有毒有害物质或元素 Hazardous Substances					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr6+)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
金属部件 Metal Parts	X	O	O	O	O	O

印刷电路板组件和元件 Circuit Modules	X	O	O	O	O	O
缆线和缆线组件 Cables and Cable Assemblies	O	O	O	O	O	O
塑料和聚合物部件 Plastics and Polymeric Parts	O	O	O	O	O	O
液晶显示屏组件 LCD Module	O	O	O	O	O	O
<p>本表格依据SJ/T 11364的规定编制。</p> <p>O: 表示该有害物质在该部件所有均质材料中的含量均在GB/T 26572规定的限量要求以下。Indicates that the concentration of the hazardous substance in all homogeneous materials in the part is below the relevant threshold of the GB/T 26572 standard.</p> <p>X: 表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限制要求。Indicates that the concentration of the hazardous substance in all homogeneous materials in the part is above the relevant threshold of the GB/T 26572 standard.</p> <p>本表显示, 宝利通公司(Polycom, Inc.)生产的该电子信息产品, 由零部件供应商提供的部件中可能包含有毒有害物质, 其含量满足或超出SJ/T11364标准规定的限量要求。This table shows some hazardous substances may be found in the supply chain of Polycom, Inc. and indicate the concentration is below or above the SJ/T11364 standard.</p>						

环保使用期 (如无标记) Environment Friendly Use Period (If Unmarked)

IP 电话	
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Disposal Information

Environmental

For the latest environmental information including Networked Standby Efficiency, battery use and disposal, take back RoHS and Reach, go to <http://www.poly.com/us/en/company/corporate-responsibility/environment>

End of Life Products

Poly encourages you to recycle your end-of-life Poly products in an environmentally considerate way.

We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.



All Poly products are marked with the crossed wheelie bin symbol shown here. Products that carry this symbol should not be disposed of in the household or general waste stream. Further recycling information and detail of the options open to you, including our voluntary free global recycling service to ISO 14001 standard can be found at <https://www.poly.com/WEEE>.

The Poly Global Producer Responsibility Statement is in the Environment section at <http://www.poly.com/us/en/company/corporate-responsibility/environment>

ENERGY STAR® Certification

ENERGY STAR is a U.S. Environmental Protection Agency voluntary program that helps businesses and individuals save money and protect our climate through superior energy efficiency. Products that earn the ENERGY STAR prevent greenhouse gas emissions by meeting strict energy efficiency criteria or requirements set by the U.S. Environmental Protection Agency. As an ENERGY STAR Partner, Poly has followed the U.S. EPA's enhanced product certification process to ensure that products marked with the ENERGY STAR logo are ENERGY STAR certified per the applicable ENERGY STAR guidelines. The following logo appears on all ENERGY STAR-certified Telephony:



A key ENERGY STAR requirement for Telephones products is power management features at the network and device level including but not limited to OFF mode, external Network Proxy, and automatic and timed power down of backlit displays and other functions.

Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

Related Poly and Partner Resources

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.

- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to privacy@poly.com.

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Plantronics, Inc. (Plantronics + Polycom, Now together as Poly)
345 Encinal Street
Santa Cruz, California
95060

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