



# Poly Edge E Series

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## Overview

This document covers the following products:

- Poly Edge E100
- Poly Edge E220
- Poly Edge E300
- Poly Edge E320
- Poly Edge E350
- Poly Edge E400
- Poly Edge E450
- Poly Edge E500
- Poly Edge E550
- Poly Edge E Expansion Module

## Service Agreements

Contact your Poly Authorized Reseller for information about service agreements applicable to your product.

## Safety Instructions

To reduce the risk of fire, electric shock, injury to persons and damage to property, read all operating instructions and the following safety instructions before using your Poly product.

## Warnings

- This equipment is intended for indoor use only.
- This equipment is not intended to be directly connected to outdoor cables.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To reduce the risk of shock and to maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- This equipment is not intended to be operated by children.
- Users must not service any parts in compartments that require a tool to access.
- This equipment should be used only on even surfaces.
- Keep ventilation openings free from any obstructions.
- The ambient operating temperature rating of this equipment is 0-40°C and should not be exceeded.

- In order to remove all power from this unit, disconnect all power cables, including any USB or PoE cables.

## **Additional Warnings for Products with a Power Supply**

- Always disconnect the system from power and telecommunications networks before cleaning or servicing.
- This product is intended to be powered by an external Limited Power Source (LPS) power supply. Use only the type which is supplied with this product.
- This system is considered to be Pluggable Equipment Type A. The socket outlets must be installed near the equipment and be easily accessible.

## **Additional Warnings for Products with a Power Cord**

- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary.
- Only use a power cord which is appropriately rated and approved relevant to the country of use.
- When connecting to the mains supply, connect only to an earthed supply outlet which is installed near the equipment and is easily accessible.

## **Additional Warning for Products with Power over Ethernet (PoE) Functionality**

- If the product is powered using Power over Ethernet, you must use an appropriately rated and approved networking device, or the power injector identified for use with this product.

## **External Power Supplies**

This product must only be used with an external power supply of the type and specification provided with it. Replacement external power supplies can be obtained from the supplier of your Poly equipment.

## **PoE Products**

Products that are designed to be connected to a Power Over Ethernet source must only be connected to a IEEE 802.3 compliant power-over-ethernet (PoE) power source.

The power plug, wall socket combination acts as a disconnection device and must be accessible at all times.

## **Power Cables**

Only use the power cables that are supplied with this product, these are correctly rated for this product.

Installation of the equipment should be carried out by suitably trained people, and must comply with the appropriate local and national electrical codes.

## Accessibility

Details of the features offered by this product against the accessibility criteria of Section 508 of the US Disability Act and Section 255 of the US Communications Act can be found at <https://www.poly.com/us/en/legal/compliance/vpat>

## Hearing Aid Compatibility (HAC)

This handset product complies with the HAC requirements of 47 CFR 68.316 and 47 CFR 68.317.

## Emergency Access – VoIP products

Users of this VoIP product should be aware that depending on the country they are in, and the network they are connected to, the emergency services may not be able to identify the geographic location which they are calling from automatically from the IP address.

## WARNING Electrical Safety

### Poly Edge E100, Edge E220, Edge E300, Edge E320, Edge E350, Edge E400, Edge E450

To avoid electric shock, do not connect safety extra low voltage (SELV) circuits to teleconference station network (TNV) circuits. LAN ports contain SELV circuit, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables.

This product is rated 5 VDC, 0.3 amps. When used with the optional external PoE injector, the PoE injector shall be a Listed PoE injector with an LPS output.

Pour éviter un choc électrique, ne pas brancher sécurité supplémentaires circuits basse tension (SELV) pour la téléconférence réseau de la station (TNV). Les ports LAN contiennent un circuit SELV et les ports WAN contiennent des circuits TNV. Certains ports LAN et WAN utilisent tous les deux connecteurs RJ-

Faites preuve de prudence lors de la connexion des câbles.

Ce produit est classé 5 VDC, 0.3 amps. Lorsqu'il est utilisé avec l'injecteur de PoE externe en option, l'injecteur PoE est un injecteur de PoE vente avec une sortie de LPS.

### Poly Edge E500 & Edge E550

To avoid electric shock, do not connect safety extra low voltage (SELV) circuits to teleconference station network (TNV) circuits. LAN ports contain SELV circuit, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables.

This product is rated 48 VDC, 0.52 amps. When used with the optional external PoE injector, the PoE injector shall be a Listed PoE injector with an LPS output.

Pour éviter un choc électrique, ne pas brancher sécurité supplémentaires circuits basse tension (SELV) pour la téléconférence réseau de la station (TNV). Les ports LAN contiennent un circuit SELV et les ports WAN contiennent des circuits TNV. Certains ports LAN et WAN utilisent tous les deux connecteurs RJ-

Faites preuve de prudence lors de la connexion des câbles.

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## ENERGY STAR®

ENERGY STAR is a U.S. Environmental Protection Agency voluntary program that helps businesses and individuals save money and protect our climate through superior energy efficiency. Products that earn the ENERGY STAR prevent greenhouse gas emissions by meeting strict energy efficiency criteria or requirements set by the U.S. Environmental Protection Agency. As an ENERGY STAR Partner, Poly has followed the U.S. EPA's enhanced product certification process to ensure that products marked with the ENERGY STAR logo are ENERGY STAR certified per the applicable ENERGY STAR guidelines. The following logo appears on all ENERGY STAR-certified Telephony:



A key ENERGY STAR requirement for Telephones products is power management features at the network and device level including but not limited to OFF mode, external Network Proxy, and automatic and timed power down of backlit displays and other functions.

Backlight intensity and timeout can be adjusted in basic user settings menu. By default, after the phone is idle for 40 seconds, the backlight dims. The backlight automatically turns on with any phone activity.

## Federal Communication Commission Interference Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This equipment may not be used on a coin service or party line.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This device meets all the other requirements specified in Part 15E, Section 15.407 of the FCC Rules.

## FOR MOBILE DEVICE USAGE (>20cm/low power)

### Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FOR COUNTRY CODE SELECTION USAGE (WLAN DEVICES)

**Note:** The country code selection is for non-US model only and is not available to all US model. Per FCC regulation, all WiFi product marketed in US must be fixed to US operation channels only.

### ***Responsible Part Issuing FCC Supplier's Declaration Of Conformity:***

Polycom Inc.  
6001 America Center Drive,  
San Jose, CA, 95002,  
USA

[TypeApproval@poly.com](mailto:TypeApproval@poly.com)

## Industry Canada statement

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

Le présent produit est conforme aux spécifications techniques applicables d'Innovation, Sciences et Développement économique Canada.

This device complies with ISED's license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de

brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

### **Caution:**

- (i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (ii) where applicable, antenna type(s), antenna models(s), and worst-case tilt angle(s) necessary to remain compliant with the e.i.r.p. elevation mask requirement set forth in section 6.2.2.3 shall be clearly indicated.

### **Avertissement:**

Le guide d'utilisation des dispositifs pour réseaux locaux doit inclure des instructions précises sur les restrictions susmentionnées, notamment:

- (ii) les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;
- (iii) lorsqu'il y a lieu, les types d'antennes (s'il y en a plusieurs), les numéros de modèle de l'antenne et les pires angles d'inclinaison nécessaires pour rester conforme à l'exigence de la p.i.r.e. applicable au masque d'élévation, énoncée à la section 6.2.2.3, doivent être clairement indiqués

## **FOR MOBILE DEVICE USAGE (>20cm/low power)**

### **Radiation Exposure Statement:**

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with greater than 20cm between the radiator & your body.

### **Déclaration d'exposition aux radiations:**

Cet équipement est conforme aux limites d'exposition aux rayonnements ISED établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé à plus de 20 cm entre le radiateur et votre corps.

## **Installation Instructions**

Installation must be performed in accordance with all relevant national wiring rules.

L'Installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

When using Power over Ethernet (PoE), the equipment is to be connected only to PoE networks without connections to the outside plant.

## Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

La prise électrique à laquelle l'appareil est branché doit être installée près de l'équipement et doit toujours être facilement accessible.

In addition, all PoE sources must meet the Limited Power Source requirements of IEC 60950-1:2005 (2nd Edition); Am1:2009 or IEC 60950-1:2005 (2nd Edition); Am1:2009; Am2:2013.

En outre, toutes les sources d'entrée doivent obligatoirement répondre aux exigences Source d'alimentation limitée de la CEI 60950-1: 2005 (2e édition); Am1:2009 ou IEC 60950-1: 2005 (2e édition); Am1:2009; AM2:2013.

## Power-Saving Mode

By default, the Poly Edge E Series enter power-saving mode after a period of idle time to conserve energy. However, the systems do not enter power-saving mode while at idle in the Bluetooth or Wi-Fi (Poly Ex20/Ex50 only) menus. To ensure the system enters power-saving mode, exit the Bluetooth or Wi-Fi menu using the Home or Back key.

In low power mode, the system maintains a network presence and address and supports the handling of IPV4 ARP and IPV6 NS/ND. The system, when in LPM, can wake up on a remote network request such as incoming call.

## EU Declaration Of Conformity

Hereby, Plantronics B.V. declares that the product described in the accompanying documentation is in compliance with the essential requirements and other relevant provisions of directive 2014/53/EU. A copy of the Declaration of Conformity to the essential requirements may be found at [www.poly.com/conformity](http://www.poly.com/conformity).

### EU Declaration of Conformity: Poly Edge E Series (BT & WiFi only) Radio Operating Frequency EIRP:

Frequency Range	Maximum Transmit Power				
	Poly Edge E220	Poly Edge E320	Poly Edge E350	Poly Edge E450	Poly Edge E550
2400 - 2483.5MHz	9.66 dBm EIRP	9.70 dBm EIRP	15.86 dBm EIRP	15.95 dBm EIRP	16.12 dBm EIRP
5180 - 5710.5MHz			15.98 dBm EIRP	16.08 dBm EIRP	16.24 dBm EIRP

## UK Declaration of Conformity

Hereby, Plantronics Limited (UK) declares that the radio equipment type as described in the accompanying documentation is in compliance with the relevant statutory requirements. A copy of the Declaration of Conformity to the essential requirements may be found at [www.poly.com/conformity](http://www.poly.com/conformity).



## Brazil

Para maiores informações, consulte o site da Anatel: [www.gov.br/anatel](http://www.gov.br/anatel)

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

## Mexico

### Declaración para México

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

## Japan

### VCCI – B

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。  
取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B

This product cannot be connected directly to the telecommunications circuits (or public wireless LANs) of any telecommunication carriers (e.g., mobile communications carriers, fixed communications carriers, or internet providers). In the case of connecting this product to the Internet, be sure to connect it via a router.

## MIC

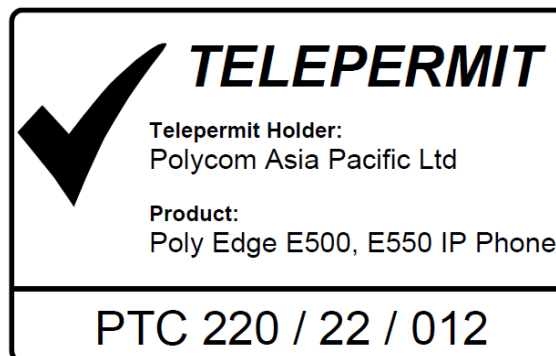
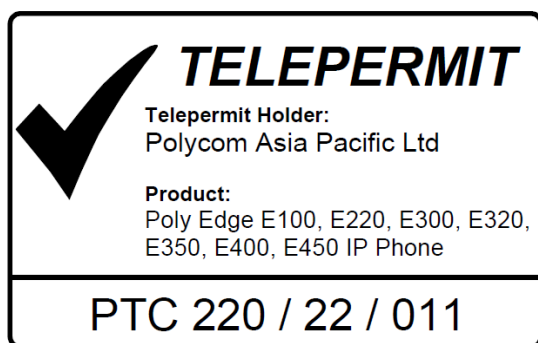
電波法により 5 GHz 帯は屋内使用に限ります。

5 GHz band is limited to indoor use by the Radio Law.

## Australia

Warning: This equipment will not operate when main power fails.

## New Zealand Telepermit



## China RoHS

所有在中华人民共和国境内进口或销售的电子信息产品必须附上本文件 Include this document with all Electronic Information Products Imported or sold in the People's Republic of China						
视频会议设备，话筒和会议电话 Video Conference Equipment, Handset, and Conference Phones	有毒有害物质或元素 Hazardous Substances					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr6+)	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
金属部件 Metal Parts	X	O	O	O	O	O
印刷电路板组件和元件 Circuit Modules	X	O	O	O	O	O
缆线和缆线组件 Cables and Cable Assemblies	O	O	O	O	O	O
塑料和聚合物部件 Plastics and Polymeric Parts	O	O	O	O	O	O
液晶显示屏组件 LCD Module	O	O	O	O	O	O

本表格依据 SJ/T 11364 的规定编制。

O: 表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。Indicates that the concentration of the hazardous substance in all homogeneous materials in the part is below the relevant threshold of the GB/T 26572 standard.

X: 表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限制要求。Indicates that the concentration of the hazardous substance in all homogeneous materials in the part is above the relevant threshold of the GB/T 26572 standard.

### 环保使用期 (如无标记) Environment Friendly Use Period (If Unmarked)





## Taiwan NCC Statement

### NCC statement:

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

### (Edge E350, E450, E550):

使用此產品時應避免影響附近雷達系統之操作。

## Israel MOC

מספר ח.פ. של בעל אישור התאמה מטעם משרד התקשורת: 520044512

חל איסור לבצע פעולות במכשיר שיש בהן כדי לשנות את תכונותיו האלחוטיות של המכשיר, ובכלל זה שינויי תוכנה, החלפת אנטנה מקורית או הוספת אפשרות לחיבור לאנטנה חיצונית, בלא קבלת אישור משרד התקשורת, בשל החשש להפרעות אלחוטיות.

## South Korea

이 기기는 업무용 환경에서 사용할 목적으로 적합성평가를 받은 기기로서 가정용 환경에서 사용하는 경우 전파간섭의 우려가 있습니다.

## Operating Ambient Temperatures

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 95%, noncondensing
- Storage temperature: –40 to +160°F (–40 to +70°C)

## Environmental

For the latest environmental information including Networked Standby Efficiency, Battery use and disposal, take back RoHS and Reach, please visit <https://www.poly.com/us/en/company/corporate-responsibility/environment>

## EU WEEE – End of Life products

Poly encourages you to recycle your end-of-life Poly products in an environmentally considerate way. In accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive, all Poly products are marked with the crossed wheelie bin symbol shown below. Products that carry this symbol should not be disposed of in the household or general waste stream. Detail of the options open to you and the guidance on the requirements for the recycling and environmentally considerate disposal of your end of life Poly products can be found at <http://www.poly.com/WEEE>.

### ***End of Life Products***

Poly encourages you to recycle your end-of-life Poly products in an environmentally considerate way.

We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.

All Poly products are marked with the crossed wheelie bin symbol shown below. Products that carry this symbol should not be disposed of in the household or general waste stream. Further recycling information and detail of the options open to you, including our voluntary free global recycling service to ISO 14001 standard can be found at: <http://www.poly.com/WEEE>

The Polycom Global Producer Responsibility Statement can be found in the Environment section of the Polycom.com website.

## Poly Take Back

In addition to any mandated take back requirement, Polycom offers free recycling of its branded products to business users. Detailed information is available at <https://www.poly.com/us/en/company/corporate-responsibility/environment/takeback-recycle-program>.

## Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

## ***Related Poly and Partner Resources***

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.
- [Poly Lens](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action.

## **Privacy Policy**

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to [privacy@poly.com](mailto:privacy@poly.com).

## **Copyright and Trademark Information**

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Poly  
345 Encinal Street  
Santa Cruz, California  
95060