

Three-Way Conference Calls Using iLBC

Technical Notification 824

This technical notification provides information related to deprecated support for the Internet Low Bitrate Codec (iLBC) supported on Polycom® SoundPoint® IP 335 phones. Refer to [RFC 3951](#) for more information on iLBC.

This technical notification applies to the following Polycom phones:

- [SoundPoint IP 335](#)

Feature Impact

Beginning in 2015, SoundPoint IP 335 phones will no longer support three-way conference calls using iLBC. This change in feature support for iLBC applies to all current UC Software releases.

This change does not affect two-way audio calls between two parties using iLBC.

Recommended Workaround

To avoid audio issues during 3-way conference calls, Polycom recommends that you disable iLBC in all configurations used on SoundPoint IP 335 phones.

SoundPoint IP 335 phones support several alternate audio codecs including G.711a-law, G.711m-law, G.722, and G.729AB. More detailed information on supported codecs is available in the *Polycom UC Software Administrator Guide* on [Polycom Voice Support](#).

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