



TECHNICAL ADVISORY- 318
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UPDATING TO THE LATEST VERSIONS OF THE POLYCOM® BETTER TOGETHER OVER ETHERNET (BTOE) AND POLYCOM® DESKTOP CONNECTOR (PDC) DESKTOP APPLICATIONS

This engineering advisory provides advanced notice regarding a security fix in the upcoming release of Polycom UC Software 5.9.x and 6.2.0 that requires users to update the latest versions of the Better Together over Ethernet (BToE) and Polycom Desktop Connector (PDC) desktop applications.

This engineering advisory applies to the following Polycom products and desktop applications:

- Polycom VVX 201, 3xx series, 4xx series, 5xx series, and 6xx series business media phones
- Better Together over Ethernet (BToE) desktop application
- Polycom Desktop Connector (PDC) desktop application

BToE Upgrade:

Before you upgrade to UCS 5.9.6 /UCS 6.2.0 or plan to use Polycom Better Together over Ethernet Connector (BToE) Application 4.3.0, you must follow a mandatory step to first upgrade the existing BToE Application 3.8.0 onwards to BToE Application 4.3.0 before upgrading UC Software 5.8 and 5.9 to 5.9.6 or 6.2.0 to maintain successful pairing.

Before you proceed to upgrade on older UC Software and BToE releases, refer to UCS 5.9.6/6.2.0 Release notes.

UC Software 5.8.0 is not backward compatible with versions 3.7.0 or earlier of the BToE application.

PDC Upgrade:

Polycom UC Software 5.8.0 contains important security fixes that affect the previous versions of the PDC applications working in conjunction with Polycom phones upgraded to UC Software 5.8.0 or later. Polycom recommends you upgrade existing PDC desktop applications to the latest version starting with Polycom UC Software 5.8.0. If you update the PDC application without updating to UC Software 5.8.0 or upgrade to UC Software 5.8.0 without updating the applications, the applications will not work with your Polycom phone.

Updating to the Latest Version of the BToE Application

You can download the latest version of the BToE installer, version **PBC Installer V4.3.0.0**, from [Polycom UC Software Support](#) site. This version is compatible with UC Software 5.8.0 or later for Polycom VVX 201, VVX 3xx series, VVX 4xx series, VVX 5xx series, VVX 6xx series and UC Software 5.9.12 or later for CCX 500, CCX 600 and 6.2.11 for CCX400.

Refer to *Feature Profile 87907: Connecting Polycom VVX Business Media Phones with Better Together over Ethernet* on [Polycom Support](#) for more information.

Updating to the Latest Version of the PDC Application

Refer to *Feature Profile 52855: Extend Your PC to Your Phone with the Polycom Desktop Connector* on [Polycom Support](#) for information on updating to the latest version of the desktop application.

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