



April 2022 Product Shipping Configuration Change Notice

Engineering Advisory 70114

April 2022 | 3725-47158-003A

This engineering advisory shows detailed information about the product shipping default configuration changes made for the certificate Common Name (CN) on the Poly VVX D230 DECT IP Phone and Polycom® Analog Telephone Adapters (ATAs).

This engineering advisory applies to the following Poly products:

- Poly VVX D230 DECT IP Phone
- Polycom Analog Telephone Adapter (ATA) OBi 300, 302, 312, 504, and 508Trio 8800

List of Products with CN = MAC Certificate

Below is the list of products and their part number, description, and revision.

Poly VVX D230 DECT IP Phone

All VVX D230 with MAC Address starting from **9CADEF8503B** onwards and manufacturing date from **May 2020** have CN = MAC certificate. The following table lists the information that should display on the product label for Poly VVX D230 DECT IP phones with CN = MAC certificate.

Part Number	Description	Revision
2155-49231-711	SW,SYS,7.1.1,VVX D230	A
2200-49230-001	VVX D230 DECT IP PHONE KIT, NA	F
2200-49230-002	VVX D230 DECT IP PHONE KIT, JP	D
2200-49230-015	VVX D230 DECT IP PHONE KIT, EU/ANZ/UK	F
2200-49235-001	VVX D230 DECT IP PHONE HANDSET, NA	F

2200-49235-002	VVX D230 DECT IP PHONE HANDSET, JP	D
2200-49235-015	VVX D230 DECT IP PHONE HANDSET, EU/ANZ/UK	F

Polycom ATA 300, 302, 312, 504, AND 508

The following table lists the information that should display on the product label for Polycom ATAs with CN = MAC certificate.

Part Number	Description	Revision
2200-49530-001	OBI300,UVA,USB,FXS,SIP,NA	B
2200-49530-002	OBI300,UVA,USB,FXS,SIP,JP	A
2200-49530-012	OBI300,UVA,USB,FXS,SIP,AU	A
2200-49530-102	OBI300,UVA,USB,FXS,SIP,UK	C
2200-49530-122	OBI300,UVA,USB,FXS,SIP,EU	C
2200-49532-001	OBI302,UVA,USB,2FXS,SIP,NA	B
2200-49532-002	OBI302,UVA,USB,2FXS,SIP,JP	A
2200-49532-012	OBI302,UVA,USB,2FXS,SIP,AU	D
2200-49532-102	OBI302,UVA,USB,2FXS,SIP,UK	D
2200-49532-122	OBI302,UVA,USB,2FXS,SIP,EU	D
2200-49535-001	OBI312,UVA,USB,FXS,FXO,NA	A
2200-49550-001	OBI504,UVA,ENT,4 FXS,SIP,GV,NA	A
2200-49550-012	OBI504,UVA,ENT,4 FXS,SIP,GV,AU	A

2200-49550-102	OBS,OBI504,UVA,ENT,4 FXS,SIP,GV,UK	A
2200-49550-122	OBS,OBI504,UVA,ENT,4 FXS,SIP,GV,EU	A
2200-49552-001	OBI508UVA,ENT,8 FXS,SIP,GV,NA	A
2200-49552-012	OBI508,UVA,ENT,8 FXS,SIP,GV,AU	A
2200-49552-102	OBS,OBI508,UVA,ENT,8 FXS,SIP,GV,UK	A
2200-49552-122	OBS,OBI508,UVA,ENT,8 FXS,SIP,GV,EU	A

Example Product Shipping Label



How to Identify Products with the CN = MAC Certificate

In the system’s web interface, navigate to **Status > System Status > Product Information**. Set the value for CustomizationStatus to Poly Generic instead of NA or Generic

LLDP-MED Enabled by Default on OBi 300 Series ATAs

LLDP-MED is set to enabled as the default setting for all OBi 300 series ATAs. In the system’s web interface, navigate to **Router Configuration > WAN Settings > Internet Settings**. Under **DeviceInfo.WAN.**, configure LLDP-MED. By default, the value is set to True.

Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

Related Poly and Partner Resources

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.
- [Poly Lens](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action.

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