




APRIL 2020 PRODUCT SHIPPING CONFIGURATION CHANGE NOTICE

ENGINEERING ADVISORY 173367

3725-47130-008

This engineering advisory provides details about configuration changes planned for April 2020 to Poly UC Software. Additionally, this advisory provides important information to configure TLS v1.2 as default from the factory. This notice is updated as new information becomes available.

	<p>Note: This Shipping Configuration Notice is the latest version</p> <p>This revision of Engineering Advisory 173367 is the latest product shipping configuration notice and supersedes all previous shipping configuration notices for VVX business media phones. Note that this notice does not apply to VVX phones with SKUs ending with 019, purchased for use in a Skype for Business environment.</p>
---	---

This configuration change notice applies to the following phones.


Beginning March 2019, shipping configuration changes apply to the following phones:

- VVX 101, 201, 301, 311, 401, 411, 501 and 601 business media phones
- VVX 150, 250, 350 and 450 business media phones.

Background

Factory Installed Software for VVX Business Media Phones

Poly periodically updates the configuration of Poly UC Software on certain phone products shipped from the factory to ensure that they are delivered with the most up to date software. With the introduction of the VVX x50 line of phones, Poly goal is to ensure that all phones within the VVX portfolio ship with the same version of software.

	<p>Note: Carefully review shipping configuration changes</p> <p>If you are a system administrator, be sure to review these shipping configuration changes in detail as they might impact your phone deployment and the method you use to provision phones. Poly strongly recommends to test a single phone configured with the new shipping configuration before planning or updating a full deployment.</p>
---	---

New Shipping Configurations

The following tables provide information about the various upcoming configuration updates:

[VVX Shipping Configurations](#) lists shipping configuration changes planned in April 2020 for the VVX 101, 150, 201, 250, 301, 311, 350, 401, 411, 450, 501 and 601 business media phones

The following configuration changes will be implemented for the VVX family of phones.

VVX Shipping Configurations

<i>Product</i>	<i>New Software Version</i>	<i>Current Software Version</i>	<i>New BootROM Version</i>	<i>Current BootROM Version</i>
VVX 150	UC Software 5.9.5.0614	UC Software 5.8.0.12848	5.9.7.32930	5.9.5.13643
VVX 250	UC Software 5.9.5.0614	UC Software 5.8.0.12848	5.9.7.32930	5.9.5.13643
VVX 350	UC Software 5.9.5.0614	UC Software 5.8.0.12848	5.9.7.32930	5.9.5.13643
VVX 450	UC Software 5.9.5.0614	UC Software 5.8.0.12848	5.9.7.32930	5.9.5.13643
VVX 101	UC Software 5.9.5.0614	UC Software 5.5.2.12475	5.9.7.32930	5.7.2.24637
VVX 201	UC Software 5.9.5.0614	UC Software 5.5.2.12475	5.9.7.32930	5.7.2.24637
VVX 301	UC Software 5.9.5.0614	UC Software 5.5.2.12475	5.9.7.32930	5.7.2.24637
VVX 311	UC Software 5.9.5.0614	UC Software 5.5.2.12475	5.9.7.32930	5.7.2.24637
VVX 401	UC Software 5.9.5.0614	UC Software 5.5.2.12475	5.9.7.32930	5.7.2.24637
VVX 411	UC Software 5.9.5.0614	UC Software 5.5.2.12475	5.9.7.32930	5.7.2.24637
VVX 501	UC Software 5.9.5.0614	UC Software 5.5.2.12475	5.9.7.32930	5.7.2.24637
VVX 601	UC Software 5.9.5.0614	UC Software 5.5.2.12475	5.9.7.32930	5.7.2.24637

Default Factory Settings

The following table lists the current factory settings for each configuration.

Current Factory Settings

<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Current Factory Setting</i>
DHCP Client	Enabled	Enabled

DHCP Menu

APRIL 2020 PRODUCT SHIPPING CONFIGURATION CHANGE NOTICE

<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Current Factory Setting</i>
TimeOut	3	3
Boot Server	Custom+Option66	Custom+Option66
BootSrvOpt	160	160
BootSrvType	String	String
VLAN Disc	Fixed	Fixed
VLAN Disc Opt	129 ¹	129
Option 60 Format²	ASCII String	ASCII String
Phone IP Address	000.000.000.000	000.000.000.000
Subnet Mask	255.000.000.000	255.000.000.000
IP Gateway	000.000.000.000	000.000.000.000
Server Menu		
Server Type	FTP	FTP
Server Address	<Null>	<Null>
Server User	PlcmSplp	PlcmSplp
Server Password	PlcmSplp	PlcmSplp
File Tx Tries	3	3
Retry Wait	1	1
Tag SN to UA	Disabled	Disabled
Poly ZTP	Disabled	-
Polycom ZTP	Enabled	Enabled
Prov. Method	Default	Default
SNTP Address	<Null>	<Null>
GMT Offset	0	0
DNS Server	000.000.000.000	000.000.000.000

APRIL 2020 PRODUCT SHIPPING CONFIGURATION CHANGE NOTICE

<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Current Factory Setting</i>
DNS Alt Server	000.000.000.000	000.000.000.000
DNS Domain	<Null>	<Null>
Ethernet Menu		
LLDP	Enabled	Enabled
CDP-Compatibility	Enabled	Enabled
VLAN ID	<Null>	<Null>
VLAN Filtering	Disabled	Disabled
Storm Filtering	Enabled	Enabled
AN Port Mode	Auto	Auto
PC Port Mode	Auto	Auto
EM Power (650/670)	Enabled	Enabled
Server Address	<Null>	<Null>
Login Credentials		
Domain	<Null>	<Null>
User	<Null>	<Null>
Password	<Null>	<Null>
Syslog Menu		
Syslog Server Address	<Null>	<Null>
Quick Setup	Disabled	Disabled
TLS	1.2	1.0

1 Since the VLAN Disc is set to Fixed, Option 129 is not used by the phone in the factory default configuration.

2 For more information, see [Technical Bulletin 54041: Using DHCP Vendor Identifying Options](#)

Downgrade Limitations

You can downgrade phones shipped from the factory to the earliest version compatible with your phone.

With the change in MAC address, VVX phones manufactured after July 2016 when the new MAC address range cuts in are limited in the versions of UC Software that they can run. Please see Engineering Advisory 1308 for details of approved UC software versions.

The following table lists the earliest compatible software and BootROM versions you can downgrade to on the VVX phones that have the original MAC address.

VVX - Earliest Software Versions

<i>Product</i>	<i>Software Version</i>	<i>BootROM Version</i>
VVX 150	UC Software 5.8.0.12848	5.9.5.13643
VVX 250	UC Software 5.8.0.12848	5.9.5.13643
VVX 350	UC Software 5.8.0.12848	5.9.5.13643
VVX 450	UC Software 5.8.0.12848	5.9.5.13643
VVX 101	UC Software 5.4.0	5.6.0
VVX 201	UC Software 5.4.0	5.6.0
VVX 301	UC Software 5.4.1F	5.6.1
VVX 311	UC Software 5.4.1F	5.6.1
VVX 401	UC Software 5.4.1F	5.6.1
VVX 411	UC Software 5.4.1F	5.6.1
VVX 501	UC Software 5.4.1F	5.6.1
VVX 601	UC Software 5.4.1F	5.6.1

Implementation Date

Poly anticipates that phones shipping with the new configuration will reach customers and distributors shortly after the implementation date. However, some phones with the old configuration may continue to be received by customers for several months after implementation in April 2020.

APRIL 2020 PRODUCT SHIPPING CONFIGURATION CHANGE NOTICE

You can determine whether your phone includes the new software by examining the date code listed on back of the phone and on the shipping boxes, as shown in the following two example figures [V VX 600 Console Label and Revision Code](#) and [V VX 600 Shipping Box Label and Revision Code](#). This notice will be updated to reflect the actual codes as information becomes available.

Note that in the two figures the date code starts with the following Chinese characters 生产日期 followed by the date code format YYYYMMDDLL, indicating when the phone was built. (The suffix LL indicates the manufacture location.)

V VX 601 Console Label and Revision Code



APRIL 2020 PRODUCT SHIPPING CONFIGURATION CHANGE NOTICE

VVX 601 Shipping Box Label and Revision Code



The following table lists date codes for the console part number or product identification number for the various phone models.

Revision Codes Based on Console Part Number

Platform	Console Part Number	Revision Code*
VVX 150	2201-48810-001	G
	G2201-48810-001	C1
VVX 250	2201-48820-001	H
	G2201-48820-001	C1
VVX 350	2201-48830-001	J
VVX 450	2201-48840-001	L
VVX 601	2201-48600-001	AE
VVX 501	2201-48500-001	AE

APRIL 2020 PRODUCT SHIPPING CONFIGURATION CHANGE NOTICE

<i>Platform</i>	<i>Console Part Number</i>	<i>Revision Code*</i>
VVX 411	2201-48450-001	AC
VVX 401	2201-48400-001	AC
VVX 311	2201-48350-001	AD
VVX 301	2201-48300-001	ZB
VVX 201	2201-40450-001	N
	G2201-40450-001	J
VVX 101	2201-40250-001	K
	G2201-40250-001	G

*Revision codes may change at the time of the shipping configuration change. This notice will be updated at the time of this change.

The following table lists the relevant date codes based on shipping box part number.

Revision Codes Based on Shipping Box Part Number

<i>Platform</i>	<i>Shipping Box Part Number</i>	<i>Revision Code*</i>
VVX 150	2200-48810-001	C
	2200-48810-025	H
	G2200-48810-025	C
VVX 250	2200-48820-001	C
	2200-48820-025	J
	G2200-48820-025	C
VVX 350	2200-48830-001	D
	2200-48830-025	K
	G2200-48830-025	G
VVX 450	2200-48840-001	D
	2200-48840-025	L
	G2200-48840-025	G

APRIL 2020 PRODUCT SHIPPING CONFIGURATION CHANGE NOTICE

<i>Platform</i>	<i>Shipping Box Part Number</i>	<i>Revision Code*</i>
VVX 601	2200-48600-001	AT
	2200-48600-025	BA
	G2200-48600-025	T
VVX 501	2200-48500-001	BF
	2200-48500-025	BN
	G2200-48500-025	N
VVX 411	2200-48450-001	W
	2200-48450-025	AD
	G2200-48450-025	T
VVX 401	2200-48400-001	W
	2200-48400-025	Z
	G2200-48400-025	T
VVX 311	2200-48350-001	W
	2200-48350-025	Z
	G2200-48350-025	R
VVX 301	2200-48300-001	W
	2200-48300-025	AD
	G2200-48300-025	R
VVX 201	2200-40450-001	N
	2200-40450-025	T
	G2200-40450-025	J
VVX 101	2200-40250-001	M
	2200-40250-025	P
	G2200-40250-025	J

*Revision codes may change at the time of the shipping configuration change. This notice will be updated at the time of this change.



Note: Determining the revision or date code

If you have difficulty determining the revision or date code of the phone from the shipping or product boxes, contact your Poly channel partner or representative.

Trademarks

©2020, Poly. All rights reserved.

POLY®, and the names and marks associated with Poly's products are trademarks and/or service marks of Poly, and are registered and/or common law marks in the United States and various other countries. All other trademarks are property of their respective owners. No portion hereof may be reproduced or transmitted in any form or by any means, for any purpose other than the recipient's personal use, without the express written permission of Poly

Disclaimer

While Poly uses reasonable efforts to include accurate and up-to-date information in this document, Poly makes no warranties or representations as to its accuracy. Poly assumes no liability or responsibility for any typographical or other errors or omissions in the content of this document.

Limitation of Liability

Poly and/or its respective suppliers make no representations about the suitability of the information contained in this document for any purpose. Information is provided "as is" without warranty of any kind and is subject to change without notice. The entire risk arising out of its use remains with the recipient. In no event shall Poly and/or its respective suppliers be liable for any direct, consequential, incidental, special, punitive or other damages whatsoever (including without limitation, damages for loss of business profits, business interruption, or loss of business information), even if Poly has been advised of the possibility of such damages.

Customer Feedback

We are constantly working to improve the quality of our documentation, and we would appreciate your feedback. Please send email to VoiceDocumentationFeedback@poly.com

—



© 2019 Plantronics, Inc. All rights reserved. Poly and the propeller design are trademarks of Plantronics, Inc. The Bluetooth trademark is owned by Bluetooth SIG, Inc. and any use of the mark by Plantronics, Inc. is under license. All other trademarks are the property of their respective owners.