Technical Bulletin 64654

Security Slots on Polycom® SoundPoint® IP, SoundStation® IP, SoundStation Duo™ and VVX® Series Phones

Have you ever needed to lock a phone down so it couldn't be removed? On certain Polycom phone models, you can use a secure, tether-style cable to prevent the phone from being stolen. This feature is similar to the secure-cable method available on most notebook computers.

This technical bulletin applies to certain SoundPoint® IP 321, 331, 335, and 450 phones as well as all SoundStation Duo™, SoundStation® IP and VVX® Series phones. This technical bulletin will be updated when security slots become available on other Polycom phones.
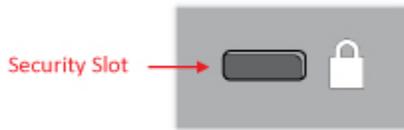
Using Universal Security Cables with Polycom Phones

By fastening one end of a universal security cable to a stationary object such as a desk or table, and the other end to the security slot available on certain Polycom phones, you can prevent your phone from being stolen or otherwise removed.

Table 1: Security Slots at a Glance

Released:	**October 2011**	Interoperability Issues:	**None**
Applies to models:	**SoundPoint IP 321, 331, 335, and 450** **SoundStation Duo** **SoundStation IP Series** **VVX Series**	Dependencies:	**None**
Software version:	**N/A**	Limitations:	**None**
Main business size:	**Any**	Maintenance:	**One-time set up**
Primary users:	**Users and administrators**	Available Documentation:	**N/A**
Licenses Required:	**None**	Resources Required:	**Universal security cable**
Supported server versions:	**N/A**	Security:	**N/A**

The security slot is located on the left or right side of the phone and is indicated by a padlock-style symbol.

SoundPoint IP Phones

SoundStation IP Phones

VVX 1500

VVX 500

Locking Down Your Phone

The method you use to lock down your phone will depend on which type of universal security cable you are using. Typically, you attach one end of the cable to an immovable object such as a table or desk and connect the other end to the security slot. Although each universal security cable comes with its own instructions, generally speaking the method is similar to locking down any other electronic product. If needed, consult the cable manufacturer directly or refer to their Web site for support.

Note: Locking methods may vary

Depending on which type of universal security cable you are using, the method of locking and unlocking your cable will vary. Some universal security cables feature a combination lock, while others are locked and unlocked with a key. Contact the universal security cable manufacturer directly for more information.

To secure your phone, follow these steps:

1 Attach one end of the universal security cable to an immovable object, such as the surface of the furniture or fixture where the phone is situated.

2 Insert the other end of the cable into the security slot on your Polycom phone. Ensure that the locking mechanism has 'engaged' and the cable is secure.

The following figure shows how to connect a universal security cable with a lock and key to the security slot of your Polycom phone:

Caution: Choose a cable with an appropriate safety rating

Using a universal security cable does not guarantee your phone against theft or damage. Some manufacturers offer cables with different levels of security. You should choose the cable with a security rating that is appropriate for your environment. Contact the universal security cable manufacturer directly for more information.

Phone Models

As shown next in **Table 2:** *Polycom Phones with Security Slots,* SoundPoint IP phones with security slots can be identified by orderable SKU number (located on the outer box) and revision.

Note: Check the revision letter
Security slots are not included on Polycom phones with earlier revisions than those listed in the following table.

Table 2: Polycom Phones with Security Slots

Phone Model	Orderable SKU Numbers
SoundPoint IP 321	2200-12360-001 Rev. N
	2200-12360-025 Rev. N
	2200-12360-022 (All Revs)
	2200-12360-225 (All Revs)
SoundPoint IP 331	2200-12365-001 Rev. N
	2200-12365-015 Rev. N
	2200-12365-022 (All Revs)
	2200-12365-025 (All Revs)
	2200-12365-222 (All Revs)
	2200-12365-225 (All Revs)
SoundPoint IP 335	2200-12375-001 Rev. E
	2200-12375-025 Rev. H
	2200-12375-225 (All Revs)
	G220-12375-025 (All Revs)

Phone Model	Orderable SKU Numbers
SoundPoint IP 450	2200-12450-001 Rev. K
	2200-12450-002 Rev. K
	2200-12450-012 Rev. M
	2200-12450-015 Rev. K
	2200-12450-016 Rev. G
	2200-12450-022 Rev. G
	2200-12450-025 Rev. R
	2200-12450-030 Rev. H
	2200-12450-114 Rev. 2
	2200-12450-122 Rev. K
	2200-12450-207 Rev. F
	2200-12450-225 Rev. B
	G2200-12450-025 (All Revs)
SoundStation Duo	2200-19000-xxx (All Revs)
SoundStation IP 5000	2200-30900-xxx (All Revs)
SoundStation IP 6000	2200-15600-xxx (All Revs)
	2200-15660-xxx (All Revs)
SoundStation IP 7000	2200-40000-xxx (All Revs)
	2230-40300-xxx (All Revs)
	2230-40500-xxx (All Revs)
	2230-40600-xxx (All Revs)
VVX 500	2200-44500-001 (All Revs)
	2200-44500-025 (All Revs)
VVX 1500	2200-18061-025 (All Revs)
	2200-18064-025 (All Revs)
	G2200-18064-025 (All Revs)

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