



# Poly Rove DECT IP Phone

These release notes introduce the Poly Rove DECT IP phone and provide important information on supported features.

This release covers the following hardware and software versions:

- Handset firmware: 8.0.0.0033
- Base station firmware: 8.0.0.0033
- Repeater firmware: 8.0.0.0001

## Contents

<b>Introducing the Poly Rove DECT IP Phone .....</b>	<b>2</b>
Single/Dual-Cell and Multi-Cell Base Stations .....	2
Wireless Handset and SIP Registrations .....	2
DECT Repeaters .....	2
Antimicrobial Coating .....	2
Bluetooth Pairing .....	3
Programmable Emergency Button .....	3
Programmable Function Keys .....	3
UC Software Configuration.....	3
<b>Release History .....</b>	<b>4</b>
<b>Security Updates.....</b>	<b>4</b>
<b>System Constraints and Limitations.....</b>	<b>4</b>
Conference Calls.....	4
<b>Known Issues.....</b>	<b>4</b>
<b>Get Help .....</b>	<b>7</b>
Related Poly and Partner Resources .....	7
<b>Privacy Policy.....</b>	<b>7</b>
<b>Copyright and Trademark Information .....</b>	<b>7</b>

# Introducing the Poly Rove DECT IP Phone

Poly introduces the Poly Rove Wireless DECT IP phone system, which provides secure conversations with DECT™ technology. Poly Rove DECT IP phones support all standard SIP-based voice services and have a minimum signal range of 50 m (165 ft) indoors and 300 m (980 ft) outdoors.

Poly offers the following Poly Rove devices:

- Poly Rove 30 wireless handset
- Poly Rove 40 wireless handset
- Poly Rove B2 single/dual-cell base station
- Poly Rove B4 multi-cell base station
- Poly Rove R8 repeater

The following are a list of highlighted features available on Poly Rove DECT IP phone.

## ***Single/Dual-Cell and Multi-Cell Base Stations***

The Poly Rove B2 base station supports single and dual cell configurations, and you can pair up to two Rove B2 base stations. The Rove B4 base station is a multi-cell unit that supports pairing up to 254 base stations.

**Note:** You can only pair like-model base stations. You can't pair Rove B2 base stations with Rove B4 base stations.

## ***Wireless Handset and SIP Registrations***

You can register up to 20 wireless handsets to Rove B2 base stations and up to 30 to Rove B4 base stations. Additionally, you can register up to 20 lines on Rove B2 base stations and 1000 lines on Rove B4 base stations.

## ***DECT Repeaters***

Poly Rove R8 repeaters extend the wireless signal for a paired base station for up to 50 m (165 ft) indoors and 300 m (980 ft) outdoors per paired repeater. The repeaters also have DECT encryption for secure calling. You can pair up to six repeaters to a Rove B2 base stations or three repeaters to Rove B4 base stations, depending on your multicell system.

You can also daisy-chain up to three repeaters to a base station to extend the signal range in one direction.

## ***Antimicrobial Coating***

The Poly Rove 30 and Rove 40 handsets have Microban® antimicrobial product integrated into the wireless handsets to assist in reducing the growth of microbes. The coating also helps in reducing the frequency of cleaning the handsets as the handsets stay cleaner over longer periods of time.

## ***Bluetooth Pairing***

The Poly Rove 40 wireless handsets support pairing up to four Bluetooth devices, including Bluetooth headsets and smartphones.

## ***Programmable Emergency Button***

Poly Rove 40 wireless handsets have a programmable emergency button. You can program the button to call an emergency service or play an alert sound when pressed.

## ***Programmable Function Keys***

Poly Rove 30 and Rove 40 wireless handsets have four function keys that you can program for speed dials, call park, or shortcuts. You can assign shortcuts to a function key to view the status of the wireless handset or access settings.

## ***UC Software Configuration***

You can use your UC Software provisioning server and configuration files to provision and configure features on the Poly Rove DECT IP phone.

Using UC Software configuration files, you can provision and configure your Poly Rove DECT IP phone, and you can include a mix of UC Software parameters and OBi Edition parameters in standard XML format within the configuration file.

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**NOTE:** Make sure you properly set up your primary configuration file to include the software and configuration file values for Poly Rove. Refer to the [Poly Rove Administrator Guide](#) on the [Poly Documentation Library](#) for instructions.

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## Release History

This section lists the release history of Poly ROVE DECT IP Phone

### Release History

<i>Release</i>	<i>Release Date</i>	<i>Features</i>
<b>8.0.0</b>	March 2021	This release included the following features: <ul style="list-style-type: none"><li>• Single/Dual-Cell and Multi-Cell Base Stations</li><li>• Wireless Handset and SIP Registrations</li><li>• DECT Repeaters</li><li>• Antimicrobial Coating</li><li>• Bluetooth Pairing</li><li>• Programmable Emergency Button</li><li>• Programmable Function Keys</li><li>• UC Software Configuration</li></ul>

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## Security Updates

Please see the [Security Center](#) for the security advisories, bulletins, and related acknowledgments and recognition.

## System Constraints and Limitations

This section identifies the limitations and constraints when using this product.

### ***Conference Calls***

Three-way conference calls using the Opus codec aren't supported on Poly Rove B2 base stations.

## Known Issues

This section identifies the known issues in this release.

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**IMPORTANT:** These release notes do not provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

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**Known Issues**

<i>Category</i>	<i>Issue ID</i>	<i>Found in Release</i>	<i>Description</i>	<i>Workaround</i>
Call Management	EN-322	8.0.0	Poly Rove can't join two active calls into a BroadSoft centralized 3-way conference call.	None
Calling	EN-271 EN-329	8.0.0	The call park feature option is always present on the wireless handset even if the call park service is not supported by the ITSP.	None
Calling	EN-155	8.0.0	Poly Rove doesn't have a ringing timeout option for intercom calls. All intercom calls will ring continuously until the user answers or disconnects the call.	None
Calling	EN-333	8.0.0	Occasionally, when a call is picked up via a line key on another wireless handset within an enhanced call park group, the handset can't hold or resume the call.	None
Calling	EN-340	8.0.0	When Poly Rove receives a negative or rejected request from a BroadSoft centralized conference call request, the initial call fails.	None
Configuration	EN-281	8.0.0	Poly Rove doesn't request configuration files when it receives a check-sync SIP NOTIFY request.	In the system web interface, go to <b>Service Providers -&gt; Common Settings -&gt; SIP</b> and enable <b>X_RebootOnResync</b> .
General	EN-243	8.0.0	If the server sends an invite without SDP then PRACK with SDP, the system responds with missing SDP Offer in 200 Okay.	None
General	EN-197	8.0.0	Poly Rove doesn't support SIP messages with multipart content types.	None
General	EN-291	8.0.0	The Poly Rove base stations aren't honoring the subscription expires value in the 200 Okay response from server.	None
General	EN-341	8.0.0	The Push-to-Talk and Intercom features don't work when the ITSP server is down.	None

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<i>Category</i>	<i>Issue ID</i>	<i>Found in Release</i>	<i>Description</i>	<i>Workaround</i>
General	EN-286	8.0.0	Poly Rove base stations exclude the to-tag in the 200 Okay response from the server's SIP options request.	None
Hardware	EN-280	8.0.0	If Howling is set as the only alarm option for Poly Rove 40 wireless handsets, without initiating a phone call, the wireless handset continues to howl until the battery is removed from the handset.	None
User Interface	EN-248	8.0.0	The Poly Rove wireless handsets don't show a held call indicator when a far-end user is on hold.	None
User Interface	EN-309	8.0.0	The Poly Rove wireless handset shows the server address when caller ID information is not available for incoming calls.	None
User Interface	EN-217	8.0.0	The Poly rove wireless handsets occasionally display UTF-8 characters incorrectly on the Call screen.	None

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# Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

## ***Related Poly and Partner Resources***

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Polycom Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) are industry leaders who natively integrate the Poly standards-based RealPresence Platform with their customers' current UC infrastructures, making it easy for you to communicate face-to-face with the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

## Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to [privacy@poly.com](mailto:privacy@poly.com).

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