



# Poly Trio Solution

Poly announces a new release of Poly Unified Communications (UC) Software for Poly Trio phones.

The full build IDs by model are:

- Poly Trio 8300: **7.2.2.1224**

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## What's New

This release of UC Software includes all the features and important fixes of the previous 7.2.2, as well as:

- Support for updated Trio 8300 hardware starting with Revision J.  
For more information please refer to the May 2022 Trio Shipping Configuration Guide 70336 at [POLY ENGINEERING ADVISORIES AND TECHNICAL NOTIFICATIONS](#)

Poly frequently provides software updates with new features and recommends that you regularly update the software on your Poly Trio devices for the best performance and experience.

## Version History

This following table shows the release history of the Poly Trio solution.

### Version History

Release	Release Date	Features
7.2.2B	June 2022	Maintenance release for Poly Trio Systems. <ul style="list-style-type: none"> <li>• Includes support for updated Trio 8300 hardware starting with Revision J</li> </ul>
7.2.2	March 2022	Maintenance release for Poly Trio systems. Includes the following features: <ul style="list-style-type: none"> <li>• Add a Mandatory Message Confirmation for Outbound Calls</li> <li>• Support for Zoom Rooms Controller version 5.9.3 (1069)</li> </ul>
7.2.1	February 2022	Maintenance release for Poly Trio systems. Includes the following features: <ul style="list-style-type: none"> <li>• Support for Zoom Rooms Controller version 5.8.0 (898)</li> <li>• HTTP-Enabled Location Discovery Enhancements</li> <li>• USB Optimized Base Profile Default Parameter Settings Update</li> <li>• SCEP Certificate Signing Request Updates</li> </ul>
7.1.4	December 2021	Maintenance release for Poly Trio systems.
7.1.3	November 2021	Maintenance release for Poly Trio systems.
7.2.0	November 2021	OpenSIP-only release. Includes the following features: <ul style="list-style-type: none"> <li>• Zoom Room Controls</li> <li>• Basic Authentication for Web Proxy</li> <li>• Set Up a Custom Background on Poly Trio Systems</li> <li>• STIR/SHAKEN Call Validation</li> <li>• Media Security Negotiation</li> <li>• Turn Off Trio Mics When Using Visual Pro</li> </ul>
7.1.3	October 2021	Maintenance release for Poly Trio systems.

Release	Release Date	Features
7.1.2		This release number was skipped and never released.
7.1.1	June 2021	Maintenance release for Poly Trio systems.
7.1.0	May 2021	Feature release for Poly Trio systems. Includes the following features: <ul style="list-style-type: none"> <li>Zoom Room Controls</li> </ul>
7.0.3	June 2021	Maintenance release for Poly Trio systems.
7.0.2	April 2021	Maintenance release for Poly Trio systems.
7.0.1	March 2021	OpenSIP-only maintenance release for Poly Trio systems.
7.0.0	December 2020	OpenSIP-only release. Includes the following features: <ul style="list-style-type: none"> <li>Zoom Room Controls</li> </ul>

## Security Updates

Refer to the [Poly Security Center](#) for information about known and resolved security vulnerabilities.

## Microsoft Support

Poly support for Microsoft features varies by product.

## Microsoft Teams Support

The following tables list the Teams component versions included in this release. For more information on this Teams version, see [What's new in Microsoft Teams](#).

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**Important:** Poly only supports OpenSIP deployments for this release.

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### Microsoft Teams Component Versions in Trio 8500 and Trio 8800

Microsoft Component	Version
Microsoft Teams App	1449/1.0.94.202005601
Microsoft Admin Agent	1.0.0.202006290446.product (216)
Microsoft Intune Company Portal	5.0.4801.0

# Resolved Issues

## Resolved Issues

There are no new resolved issues in this release

# Known Issues

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**Note:** Starting with UCS 7.2.0, issue IDs have the format VOICE-XXXXX. If you're tracking an issue with an ID in the old format (EN-XXXXXX), you can continue to use this number to reference your issue when working with Poly Support.

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The following table lists known issues and suggested workarounds included in this release for Poly Trio systems.

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**Note:** These release notes do not provide a complete listing of all known issues that are included in the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

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Microsoft controls the software experience and performance of Poly Trio systems configured for Microsoft Teams. For any issues regarding Microsoft Teams on your Poly Trio system, visit the [Microsoft Teams User Feedback Forum](#).

## Known Issues

Category	Issue ID	Description
User Interface	VOICE-70680	When changing network configuration source from static IP to DHCP in the advanced menu, using the <b>Home</b> key to back out of the menu and prompt for the Save your Changes screen, will not apply the changes until a manual reboot. <b>Mitigation:</b> Use the back arrow to exit the menu until prompted to save, or, manually reboot the phone after saving your changes
User Interface	VOICE-70675	The Scan for networks action in the Wi-Fi settings menu will not work if a scan is attempted immediately after entering the Wi-Fi enable/disable screen and then canceling without making a change. <b>Mitigation:</b> Press the Back or Home button to leave the Wi-Fi menu, then return and select Scan

# System Constraints and Limitations

This section identifies the constraints and limitations when using this product.

## Windows 11 Support

Poly doesn't fully support use of this product with Windows 11 computers at this time.

## Get Help

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

## Related Poly and Partner Resources

See the following sites for information related to this product.

- [Poly Support](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.
- [Poly Lens](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action.

## Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to [privacy@poly.com](mailto:privacy@poly.com).

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