



# Poly Trio Solution 8300

Announcing a new release of Poly Voice Software (PVOS) for Poly Trio 8300. The build ID is 8.0.0.19917

**Important:** Starting with Version 8.0.0, PVOS is the new name for Poly United Communications (UC) Software. PVOS is now used in all technical documentation for the Poly Trio Solution.8300

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## What’s New

This release includes all the features of previous releases, important fixes and the following new features:

- A New Name - Poly Voice Software (PVOS)
- License File Import for the Web System Interface
- Web UI Security
- Minimized Reboot Parameters for Hotdesking
- Persistent Redial Button
- Zoom Warm Transfer

Poly frequently provides software updates with new features and recommends that you regularly update the software on your Poly Trio devices for the best performance and experience.

## ***A New Name - Poly Voice Software (PVOS)***

- Poly's new Edge E desk phone series is joining the CCX business media phones, the Poly Trio C60 conference phones and the Trio 8300 conference phones under a new software name to signify our desire to deliver a truly unified experience. The previous Unified Communications Software (UCS) name began when video first became part of the voice desktop communications story and now, with a growing portfolio of products offering a wide range of customized partner experiences, spanning several operating systems, Poly Voice Software will bring together the best new features and communication enhancements from Poly in joint software releases.
- Starting with version 8.0.0, Poly Voice Software (PVOS) is the new name for Poly United Communications (UC) Software. PVOS will be used in all technical documentation for Poly CCX business media phones in this and all later releases.

## ***License File Import from the Web System Interface***

- License files can now be imported from the phone's web UI in the same way a configuration file may be imported.

## ***Persistent Redial Button***

- The Redial button and menu selections now remain present after rebooting rather than appearing only after someone makes a call.

## ***Web UI Security***

- HTTP **Secure** cookie attribute is now in use.

## ***Minimized Reboot Parameters for Hotdesking***

To improve the speed of hotdesking, this release removes the reboot requirement for several configuration parameters. You can now adjust the following parameters without requiring the phone to reboot:

- `acd.reg`
- `voIpProt.SIP.acd.signalingMethod`
- `feature.acdLoginLogout.enabled`
- `feature.acdAgentAvailability.enabled`
- `feature.acdServiceControlUri.enabled`
- `feature.acdPremiumUnavailability.enabled`

## Zoom Warm Transfer

- This release includes a Zoom warm transfer interoperability improvement to support Zoom's requirements.

## Version History

This following table shows the release history of the Poly Trio solution.

### Version History

Release	Release Date	Features
8.0.0	September 2022	Maintenance release for Poly Trio systems includes the following features: <ul style="list-style-type: none"><li>• A New Name - Poly Voice Software (PVOS)</li><li>• License File Import for the Web System Interface</li><li>• Web UI Security</li><li>• Minimized Reboot Parameters for Hotdesking</li><li>• Persistent Redial Button</li></ul> Zoom Warm Transfer

## Security Updates

Refer to the [Poly Security Center](#) for information about known and resolved security vulnerabilities.

## Resolved Issues

The following table lists resolved issues in this release for Poly Trio systems.

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**Note:** These release notes do not provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

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### Resolved Issues

There are no resolved issues in this release.

## Known Issues

The following table lists known issues and suggested workarounds included in this release for Poly Trio systems.

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**Note:** These release notes do not provide a complete listing of all known issues that are included in the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

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Microsoft controls the software experience and performance of Poly Trio systems configured for Microsoft Teams. For any issues regarding Microsoft Teams on your Poly Trio system, visit the [Microsoft Teams User Feedback Forum](#).

### Known Issues

There are no known issues in this release.

## System Constraints and Limitations

This section identifies the constraints and limitations when using this product.

### *Windows 11 Support*

Poly doesn't fully support use of this product with Windows 11 computers at this time.

## Get Help

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

### *Related Poly and Partner Resources*

See the following sites for information related to this product.

- [Poly Support](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.

- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.
- [Poly Lens](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action.

## Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to [privacy@poly.com](mailto:privacy@poly.com).

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