



Poly Trio C60 Solution

Announcing a new release of Unified Communications (UC) Software for Poly Trio C60 phones.

The build ID for the Trio C60 is **7.3.2.0174**

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What's New

This release includes all the features and important fixes from earlier 7.3.x releases as well as:

- Microsoft Teams version update
- Improved Web Proxy logging is now available within the System Log files exported from the CCX web UI

Poly frequently provides software updates with new features and recommends that you regularly update the software on your Poly Trio C60 phones for the best performance and experience.

Version History

This following table shows the release history of the Poly Trio C60 solution.

Version History

Release	Release Date	Features
7.3.2	August 2022	Maintenance release for Poly Trio C60 systems.
7.3.1	July 2022	Maintenance release for Poly Trio C60 systems.
7.3.0	May 2022	Content release for Poly Trio C60 systems. Includes the following features: <ul style="list-style-type: none">• Web Proxy Auto Discovery Enabled by Default• RingCentral Feature Support• Zoom Feature Support• Microsoft teams Update

Security Updates

Refer to the [Poly Security Center](#) for information about known and resolved security vulnerabilities.

Zoom Rooms Controller Components

Trio C60 systems optimized for Zoom Rooms act as a controller via the system's touch user interface and provide audio for Zoom Room meetings through the built-in speakers and microphones.

This software release contains the Zoom Rooms Controller version **5.10.3 (1262)** as embedded software. For more information on this Zoom release, see the [Zoom Help Center](#).

For the latest setup instructions, see the *Integrating Poly Trio Systems with Zoom Rooms Solution Guide* at [Poly Solutions for Zoom Environments](#).

Microsoft Teams Components

The following tables list the Teams component versions included in this release. For more information on this Teams version, see [What's new in Microsoft Teams](#).

Important: Poly UC Software includes the Microsoft Teams base profile in every release; however, Microsoft Support of a release depends on the UC Software version delivered by Microsoft through the Teams Admin Center.

Microsoft Teams Component Versions in Trio C60

Microsoft Component	Version
Microsoft Teams	1449/1.0.94.2022062103
Microsoft Admin Agent	1.0.0.202205230848.product (v361)
Microsoft Intune Company Portal	5.0.5484.0

Resolved Issues

The following table lists resolved issues in this release for Poly Trio C60.

Note: These release notes do not provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Resolved Issues

Category	Issue ID	Description
Networking	VOICE-71518	The DNS server can't resolve public addresses. This causes PHS updates not to work and Teams can't connect to the Company Portal and log in to Teams.
Networking	VOICE-71209	The DNS server can't resolve public addresses. This causes PHS updates not to work and Teams can't connect to the Company Portal and log in to Teams.
Networking	VOICE-71538	Web Proxy when operating in Teams base profile does not work without a username/password

Known Issues

The following table lists known issues and suggested workarounds included in this release for Poly Trio systems.

Note: These release notes do not provide a complete listing of all known issues that are included in the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Microsoft controls the software experience and performance of Poly Trio systems configured for Microsoft Teams. For any issues regarding Microsoft Teams on your Poly Trio system, visit the [Microsoft Teams User Feedback Forum](#).

Known Issues

Category	Issue ID	Description	Workaround
Hardware	VOICE-71919	When using the Poly Trio C60 in USB Optimized mode, if the C60 is muted before starting a call, the Teams application on the PC will not show mute enabled when the call connects but the C60 will actually be muted and show red mute lights.	Toggle mute to synchronize the state or disable the persistent mute feature so the phone may not be muted prior to a call (feature.persistentMute.enabled="0")
Networking	VOICE-71799	On Trio C60, after setting and saving the Wi-Fi Country of Operation from the Teams Administrator settings menu, the selected country will not be shown if returning to the same menu after the phone has rebooted. The chosen country however, does remain in effect.	No workaround.
Peripherals	VOICE-71918	When Trio C60 is configured in USB Optimized mode, a software update using a USB flash drive is failing	Keep the USB flash drive connected and navigate into Settings > Administrator Settings > Network Configuration to temporarily change the base profile which will trigger the software update

System Constraints and Limitations

This section identifies the constraints and limitations when using this product.

Windows 11 Support

Poly doesn't fully support use of this product with Windows 11 computers at this time.

Get Help

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

Related Poly and Partner Resources

See the following sites for information related to this product.

- [Poly Support](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.
- [Poly Lens](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action.

Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to privacy@poly.com.

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Poly
345 Encinal Street
Santa Cruz, California
95060