

Polycom® OBi Edition 6.3.0

Applies to Polycom® VVX® 150, VVX 250, VVX 350, and VVX 450 Business IP Phones, OBi Edition

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What's New in Release 6.3.0

Polycom® VVX® 150, VVX 250, VVX 350, and VVX 450 Business IP Phones, OBi Edition 6.3.0 represents a new product release.

This new release includes the following notable features:

- [OBi Edition Software on VVX Business IP Phones](#)
- [Support for OBiTalk Web Management](#)
- [Support for PDMS-SP](#)
- [XML-Based API](#)

OBi Edition Software on VVX Business IP Phones

The OBi Edition software adds new functions to the VVX business IP phones.

Support for OBiTalk Web Management

The OBiTALK.com website provides comprehensive phone management tools for small- and medium-sized businesses, including registration with service providers.

Support for PDMS-SP

The Polycom® Device Management System for Service Providers (PDMS-SP) enables medium- and large-size businesses to set up and manage their large-scale phone systems.

XML-Based API

The OBi Edition software includes an XML-based applications programming interface (API) that enables OBi Edition phone system administrators to program custom features and interfaces for their phones.



To view the latest Polycom product documentation, visit [Polycom Support](#).

Release History

The following table lists the release history of Polycom VVX 150, VVX 250, VVX 350, and VVX 450 business IP phones, OBi Edition 6.3.0.

Release History

<i>Release</i>	<i>API Release</i>	<i>Release Date</i>	<i>Features</i>
6.3.0	6.3.0	November 2018	Initial release of OBi Edition on VVX phones

Security Updates

This release includes no security-related changes.

Please refer to the [Polycom Security Center](#) for information about known and resolved security vulnerabilities.

Resolved Issues

As this is the first release of OBi Edition software, there are no resolved issues for the Polycom VVX 150, VVX 250, VVX 350, and VVX 450 business IP phones, OBi Edition.

Known Issues

The following table lists known issues in all releases of Polycom VVX 150, VVX 250, VVX 350, and VVX 450 business IP phones, OBi Edition.



These release notes do not provide a complete listing of all known issues that are included in the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Known Issues

<i>Category</i>	<i>Issue ID</i>	<i>Description</i>	<i>Workaround</i>
Configuration	EN-92994	When the "curly brace" special characters "{" or "}" are entered in a display label, text in the label is displayed incorrectly, especially when the curly brace characters aren't correctly paired.	Don't use the "curly brace" special characters in display labels.

<i>Category</i>	<i>Issue ID</i>	<i>Description</i>	<i>Workaround</i>
Configuration	EN-98722	After unlocking the Admin Settings menu, when you select "Lock Admin Settings" the phone locks the Admin Settings menu without asking for confirmation.	Don't select "Lock Admin Settings" unless you are sure you want to do this.
Configuration	EN-99842	When WiFi network information is added via the phone web page WiFi Setup, if the phone fails to connect to that network on initial setup, the phone won't save the network information.	Correct the WiFi network information and verify the connection, then re-save.
Configuration	EN-99987	The available signals in the WiFi Networks menu do not always align by signal strength.	Search the entire WiFi Networks menu for an available WiFi signal with a strong enough signal for your needs.
Configuration	EN-100360	When the user changes a phone setting that requires rebooting the phone to become effective and then the user decides to retain the original setting, the phone still requires a reboot.	None
Configuration	EN-101775	If your 802.1x credentials or setup is not configured properly, your 802.1x network status continues to show authenticating even when it fails to successfully authenticate with the 802.1x server.	Verify that your 802.1x network settings are correct, and re-save.
Configuration	EN-106969	The user can't delete all SoftKey options from the Settings Menu.	None
Configuration	EN-108739	The "Cancel" option isn't available during software upgrades or regressions.	None
Configuration	EN-110945	The OBi Edition software doesn't support setting syslog information via the updater menu available when the phone boots up.	None
Configuration	EN-110947	The phone doesn't support setting the GMT Offset from the Phone Updater menu.	None
Configuration	EN-110948	The phone doesn't support firmware updates using the Phone Updater Menu.	None
User Interface	EN-100114	When the Language preference is set to other than "English-US", not all menu choices are correctly translated into the selected target language.	None

Get Help

For more information about installing, configuring, and administering Polycom products, refer to [Polycom Support](#).

For information about Polycom partner solutions, see [Polycom Global Strategic Partner Solutions](#).

The Polycom Community

The [Polycom Community](#) gives you access to the latest developer and support information. Participate in discussion forums to share ideas and solve problems with your colleagues. To register with the Polycom Community, create a Polycom online account. When logged in, you can access Polycom support personnel and participate in developer and support forums to find the latest information on hardware, software, and partner solutions topics.

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