Poly Studio P15 Personal Video Bar

Contents

Introducing Poly Studio P15

Poly introduces the Poly Studio P15 personal video bar, an all-in-one device that helps you look and sound your best on video calls. Exceptional optics, a high performance 4K image sensor, and automatic camera framing ensures that you transmit quality video. A powerful speaker and microphone array deliver rich clear audio, while Poly NoiseBlockAI and Poly Acoustic Fence technology keep out distracting sounds.

Poly Lens provides robust IT tools to manage and track your Poly Studio P15 devices from anywhere.

Poly Studio P15 personal video bar

Release History

This section lists the release history of the Poly Studio P15 personal video bar.

Release History

Release	Release Date	Features
1.1.0	January 2021	Initial release of the Poly Studio P15 personal video bar.

Security Updates

Please see the [Security Center](#) for security advisories, bulletins, and related acknowledgments and recognition.

Products Tested with This Release

Poly products are tested extensively with a wide range of products. The table below lists the products that have been tested for compatibility with this release.

Poly strives to support any system that is standards-compliant, and Poly investigates reports of Poly systems that do not interoperate with other standards-compliant vendor systems.

Note that the following list is not a complete inventory of compatible equipment, but the products that have been tested with this release.

Supported Video Conferencing Clients

You can use the Poly Studio P15 personal video bar with a variety of video conferencing clients. Poly has tested and validated the following communication clients with Poly Studio P15.

Video Conferencing Clients Tested with This Release

Client	Windows	macOS
8x8	0.3.8-1	0.3.8-1
BlueJeans	2.26.149.0	2.26.0
Microsoft Teams	1.0	1.00.333671
RingCentral	20.4.31.344	21.1.10.353
StarLeaf	4.3.29	4.4.14
Zoom	5.4.9(59931.0110)	5.4.9(59931.0110)

Your system's actual performance may vary based on software or hardware configurations.

Supported Operating Systems

You can connect the Poly Studio P15 personal video bar to computers with the following operating systems.

Operating Systems Tested with This Release

OS	Windows
macOS	11 (Big Sur) 10.15 (Catalina)
Microsoft® Windows®	Windows 10

USB-C to USB-A Adapters

For optimal performance, connect the Poly Studio P15 to a USB-C port on your computer. Alternatively, you can use a USB-C to USB-A adapter connected to a USB 3.0 port on your computer.

> **Note:** If you experience issues with a third-party USB adapter, contact the manufacturer.

Firmware Updates

When using the Poly Studio P15 personal video bar with a supported operating system on a Windows or Mac computer, you can update the device firmware using Poly Lens Desktop App. Download Poly Lens Desktop App at poly.com/lens.

Microsoft Windows users can also update the Poly Studio P15 firmware through Windows Update.

Resolved Issues

This is the first release of the software. No resolved issues are included.

Known Issues

This section identifies the known issues in this release.

IMPORTANT:	These release notes do not provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Known Issues

Category	Issue ID	Found in Release	Description	Workaround
Video	EN-193240	1.1	In a Zoom call, the near-side video aspect ratio side is stretched.	In Zoom, set the aspect ratio to **Keep Original Ratio**.

Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the Poly Online Support Center.

Related Poly and Partner Resources

See the following sites for information related to this product.

- The Poly Online Support Center is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.

- The Polycom Document Library provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.

- The Poly Community provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The Poly Services help your business succeed and get the most out of your investment through the benefits of collaboration.

Privacy Policy

Poly products and services process customer data in a manner consistent with the Poly Privacy Policy. Please direct comments or questions to privacy@poly.com.

Copyright and Trademark Information