



MIGRATION **METHODOLOGY** **WORKS**

BENEFITS

- Major cost savings, seamless telephony migration, easier user adoption
- Use of automated migration tool and process, versus manual effort which increases margin for errors
- Enables an accelerated and seamless migration from Legacy PBX To Teams Phone System
- Reprioritize workloads while making the most out of reduced post Migration IT support
- Smooth transition from a legacy PBX to Microsoft Teams

Prior to using this service, you are required to purchase Poly PBX Assessment Service for Microsoft Teams.

POLY PBX MIGRATION SERVICE FOR MICROSOFT TEAMS

At Poly, we recognize the significance in simplifying a company's often overwhelming migration process into one of true effectiveness and ease. Offering a smooth transition from a legacy PBX to Microsoft Teams, Poly PBX Migration Service for Microsoft Teams enables an automated platform that adopts a phased migration methodology for successful execution. Divided into two phases, this service guides you through a migration's complex planning, delivery, and required operational activities.

In the first phase, our team conducts a series of validation tests to identify all potential issues, conflicts, and dependencies including, but not limited to, feature parity, licensing, and phone number standardization. Progress is continually monitored and the output from this phase results in a full migration plan. The second phase is designed to action the migration plan by provisioning Microsoft Teams. These next steps are automatically generated from the previous data and carried out remotely while also allowing the legacy PBX to co-exist, allowing no room for downtime.

THIS SERVICE INCLUDES:

- Use of our Advanced Cloud Based Automated PBX Migration tool to plan, analyze and execute your migration from legacy PBX systems to Teams Phone System
- Review of your vision and strategy, migration needs and requirements, and success plan and timeline
- Migration Assessment and Planning
 - Visibility into legacy PBXs, enabling migration planning based on facts and not assumptions
 - Detailed planning and validation of the migration activities and process
 - Define required policies in target PBX, persona profiles, define batches and groups, creation of E164 extension normalization rules, etc.
- Analysis, Provisioning and Migration
 - Detailed analysis of source PBX data to include visibility to PBX extensions, phones, devices, hunt groups, call flows, vectors, etc.
- Phased migration project plan to enable the co-existence of legacy PBXs and Microsoft Teams Phone System, as required
- Validation testing to assure the new configuration is ready to be provisioned
- Publish configuration and migrate per migration schedule and timeline
- Knowledge transfer and handover to your administrators/operations team

CONTACT YOUR AUTHORIZED POLY PARTNER FOR MORE DETAILS.